

Buku Panduan

IND | ENG



Terima Kasih,

telah memilih Biznet Home sebagai layanan Internet WiFi terbaik untuk mendukung aktivitas digital di rumah Anda.

Semoga buku panduan ini dapat membantu Anda dalam melakukan pengaturan modem, melakukan pembayaran bulanan, menghubungkan perangkat Anda ke layanan Biznet Wifi yang tersedia dan juga cara menggunakan MyBiznet serta Mobile Apps Biznet.

Jika membutuhkan bantuan terkait layanan kami, silakan menghubungi Biznet Customer Experience (24/7) melalui:

Untuk memudahkan pelaporan, mohon siapkan Customer ID Biznet Home yang tertera pada email yang kami kirimkan setelah Akun layanan Anda Aktif.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net

Call Center : 1500933

e-mail : home_care@biznetnetworks.com

Website

biznethome.net

biznetiptv.com

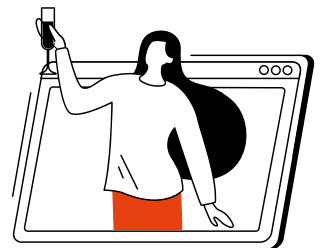
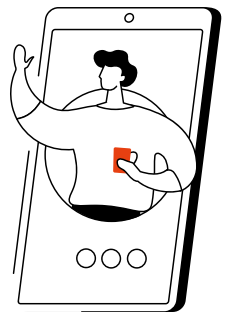
biznetnetworks.com

Social Media

Instagram : [@biznethome](https://www.instagram.com/biznethome)

Facebook : [BiznetHome](https://www.facebook.com/BiznetHome)

Youtube : [Biznet](https://www.youtube.com/Biznet)



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Community Booster

Panduan Konfigurasi Modem

1. Buka aplikasi "Browser"
2. Ketik alamat IP Router
 - 192.168.100.1 untuk tipe Modem HG8245H5



- Untuk login: – ID/Username : telecomadmin
– Password : admintelecom

**HG8245H5**

Account :

Password :

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- Setelah berhasil login, pilih menu tab "LAN" dan checklist "LAN2"

- 192.168.18.1 untuk tipe Modem EG8245H5



- Untuk login: – ID/Username : Epadmin
– Password : adminEp



Welcome to Huawei web page for network configuration.

User Name :

Password :

- Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2"

- 192.168.18.1 untuk tipe **Modem EG8145V5**



- Untuk login: – ID/Username : **Epadmin**
– Password : **adminEp**

The image shows the login page of the Huawei EG8145V5 web interface. It has a blue background with the Huawei logo and the model name 'EG8145V5' at the top. Below the logo, it says 'Welcome to Huawei web page for network configuration.' There are two input fields: 'User Name' with the value 'Epadmin' and 'Password' with a masked password '.....'. Below these fields is a 'Login' button.

- Setelah berhasil login, pilih menu Advance tab LAN “**LAYER 2/3 PORT**” dan checklist “**LAN2**”

3. Selanjutnya pilih menu tab **“WAN”**, dan checklist **“Enable WAN”**, pilih **“IPv4 / IPv6”** untuk protokol tipe dan pilih **“Route WAN”** untuk WAN Mode.

4. Masukkan VLAN ID Anda.

Basic Information	
Enable WAN:	☒
Encapsulation Mode:	☐ IPoE ☒ PPPoE
Protocol Type:	IPv4/IPv6
WAN Mode:	Route WAN
Service Type:	INTERNET
Enable VLAN:	☒
VLAN ID:	4040 *(1-4094)
User Name:	102200555012
Password:	

5. Untuk **“Username”** dan **“Password”**, gunakan ID Pelanggan Biznet yang Terdapat pada informasi formulir yang diberikan pada saat pemasangan.

Note: Jika belum mengetahui VLAN ID atau lupa Username dan Password, silahkan hubungi **Biznet Home Care** di **1500933** atau email **home_care@biznetnetworks.com**

6. Checklist **"LAN2"** dan **"SSID1"**, pilih **"PPPoE"** untuk mode IP Acquisition, checklist Enable NAT dan NAT tipe di rubah ke **"Port-restricted cone NAT"** selanjutnya dialing di ikuti dengan mode **"Automatic"**

Binding Options: ☐ LAN1 ☒ LAN2 ☒ SSID1

IPv4 Information

IP Acquisition Mode: ☐ Static ☐ DHCP ☒ PPPoE

Enable NAT: ☒

NAT type: Port-restricted cone NAT ▼

Enable DNS Override: ☐

Multicast VLAN ID: (0-4094)

IPv6 Information

Prefix Acquisition Mode: ☒ DHCPv6-PD ☐ Static

IP Acquisition Mode: ☐ DHCPv6 ☒ Automatic

Prefix Mask:

Multicast VLAN ID:

Apply Cancel

7. Lalu klik **"Apply"**, IP Public dari koneksi PPPoE pada WAN Status, dan status menjadi connected apabila konfigurasi berhasil.

Device: EG8245H5 Fast Setting | Admin Logout

Device

WAN

Optical

Service Provisioning

VoiP

Eth Port

WLAN

Home Network

WAN Information

On this page, you can query the connection and line status of the WAN port.

IPv4 Information (Click the form for details)

WAN Name	Status	IP Address	VLAN/Priority	Connect
4_INTERNET_R_VID_4040	Connected	182.253.231.50	4040/0	AlwaysOn

IPv6 Information (Click the form for details)

WAN Name	Status	PreviX	IP Address
4_INTERNET_R_VID_4040	Connected	2404:8000:1001:b79::/64	2404:8000:1:7452:d465:39:fe80::d465:3999:9c9

8. Lalu untuk mengaktifkan DHCP pada Lan 2, pilih menu setting Layer 2/3 port, Checklist LAN 2

EG8245H5 Fast Setting | Admin Logout

WAN

LAN

Layer 2/3 Port

LAN Host

DHCP Server

DHCP Static IP

DHCPv6 Server

DHCPv6 Static IP

DHCPv6 Information

Port Locating

Layer 2/3 Port Configuration

On this page, you can configure LAN Port as Layer 3 ports by selecting the corresponding check box. The Layer 3 ports will be assigned as HG ports.

☐ LAN1 ☒ LAN2 ☐ LAN3 ☐ LAN4

Apply Cancel

Panduan Konfigurasi & Password WiFi

1. Pilih menu tab **"WLAN"** dilanjutkan dengan checklist **"Enable WLAN"**.

2. Pada bagian SSID Name, dapat di isi dengan nama WiFi yang Anda inginkan, dan checklist **"Enable SSID"**. Anda dapat mengatur jumlah perangkat yang dapat terhubung dengan maksimum 32 perangkat Modem.

The screenshot shows the 'WLAN > WLAN Basic Configuration' page. At the top, there are tabs for LAN, IPv6, WLAN (selected), Security, Route, Forward Rules, and Network Application. Below the tabs, there is a section for 'WLAN Basic Configuration' with a checkbox 'Enable WLAN' which is checked. Below this is a table with columns: SSID Index, SSID Name, SSID Status, and Number of Associated Devices. The table has one row with index 1, SSID Name 'HUAWEI-s53r', status 'Enable', and 32 associated devices. Below the table is the 'SSID Configuration Details' section. It contains several fields: SSID Name (HUAWEI-s53r), Enable SSID (checked), Number of Associated Devices (32), Broadcast SSID (checked), Enable WMM (checked), Authentication Mode (WPA/WPA2 PreSharedKey), Encryption Mode (TKIP&AES), WPA PreSharedKey (masked with dots and a 'Hide' checkbox), WPA Group Key Regeneration Interval (3600), Enable WPS (checked), WPS Mode (PBC), and a 'PBC' section with a 'Start WPS' button. At the bottom right, there are 'Apply' and 'Cancel' buttons.

SSID Index	SSID Name	SSID Status	Number of Associated Devices
1	HUAWEI-s53r	Enable	32

SSID Configuration Details

SSID Name: HUAWEI-s53r * (1-32 characters)

Enable SSID: ☒

Number of Associated Devices: 32 * (1-32)

Broadcast SSID: ☒

Enable WMM: ☒

Authentication Mode: WPA/WPA2 PreSharedKey

Encryption Mode: TKIP&AES

WPA PreSharedKey: ☒ Hide * (8-63 ASCII characters)

WPA Group Key Regeneration Interval: 3600 * (600-86400s)

Enable WPS: ☒

WPS Mode: PBC

PBC: Start WPS

Apply Cancel

3. Untuk password WiFi modenya di rubah ke **"WPA/WPA2 PreSharedKey"** dengan Encryption mode **"TKIP&AES"**, lalu dilanjutkan pengisian password WiFi yang Anda inginkan.

4. Lalu klik **"Apply"** dan restart Modem Biznet.

Konfigurasi 5Ghz

EG8245H5

Fast Setting | Admin | Logout

WAN

LAN

Security

Route

Forward Rules

Application

WLAN

WLAN Basic

WLAN Advanced

Automatic WiFi Shu..

WiFi Coverage

Voice

System Manage...

Maintenance Dia...

WLAN Basic Configuration

On this page, you can set basic WLAN parameters (When the WLAN function is disable this page is blank).
Caution:
1. Wireless network services may be interrupted temporally after you modify wireless network parameters.
2. It is recommended that you use the WPA2 or WPA/WPA2 authentication mode for security purpose.

☒ Enable WLAN

New

Delete

SSID Index	SSID Name	SSID Status	Number of Associated Devices	Broadcast SSID	Security Configuration
☐ 1	HUAWEI-UcZx	Enable	32	Enable	Configured

SSID Configuration Details

SSID Name:

HUAWEI-Ut2x

(1-32 characters)

Enable SSID:

☒

Number of Associated Devices:

32

(1-32)

Broadcast SSID:

☒

Enable WMM:

☒

Authentication Mode:

WPA/WPA2 PreShared

Encryption Mode:

TKJP&AES

WPA PreSharedKey:

.....

☒ Hide (8-63 characters or 64 hexadecimal characters)

WPA Group Key Regeneration Interval:

3600

(600-86400s)

Enable WPS:

☐

WPS Mode:

PBC

PBC:

Start WPS

Apply

Cancel

Metode Pembayaran Biznet Home

Overview



Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account BCA.

Berikut detail dan format kode nomor **Virtual Account BCA:**
71117 0 + 10 digit Billing Account



Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Permata.

Berikut detail dan format kode nomor **Virtual Account Permata:**
8993 00 + 10 digit Billing Account



Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Mandiri.

Berikut detail dan format kode nomor **Virtual Account Mandiri:**
895911 + 10 digit Billing Account

ATM

ATM BCA

1. Masukkan kartu dan PIN Bank BCA
2. Pilih "Transaksi Lainnya" dan "Transfer"
3. Pilih "Ke Rekening BCA Virtual Account"
4. Masukkan 16 digit nomor Virtual Account BCA
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

ATM Bank Permata

1. Masukkan kartu dan PIN Bank Permata
2. Pilih "Transaksi lainnya"
3. Pilih "Pembayaran" dan "Pembayaran Lainnya"
4. Pilih "Virtual Account"
5. Masukkan 16 digit nomor Virtual Account Permata dan pilih "BENAR"
6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

ATM Bank Mandiri

1. Masukkan kartu dan PIN Bank Mandiri
2. Pilih "Transaksi Lainnya" dan "TV Berlangganan/Internet"
3. Masukkan kode Perusahaan/Institusi "89591" (Biznet Prepaid)
4. Masukkan nomor Virtual Account Mandiri lalu pilih "BENAR"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Internet Banking

Klik BCA

1. Masuk ke halaman KlikBCA (<https://ibank.klikbca.com/>) dan Masukkan User ID dan PIN Internet Banking
2. Pilih "Transfer ke BCA Virtual Account"
3. Masukkan 16 digit nomor Virtual Account BCA dan pilih "Lanjutkan"
4. Pastikan detail pembayaran telah sesuai dan silakan Masukkan nomor "keyBCA" dan klik "Kirim"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Permata Internet Banking

1. Masuk ke halaman PermataNet (<https://new.permatanet.com/permatanet/retail/logon>) dan Masukkan User ID dan login
2. Pilih "Pembayaran"
3. Pilih "Pembayaran Tagihan" dan "Internet"
4. Masukkan 16 digit nomor Virtual Account Permata dan pilih "Lanjutkan"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Mandiri Internet Banking

1. Masukkan User ID dan PIN akun Mandiri Internet Banking
2. Pilih "Pembayaran" dan "Internet"
3. Pilih "Biznet Prepaid" dan Masukkan nomor Virtual Account Mandiri
4. Untuk melanjutkan proses transaksi pembayaran, silakan untuk membuka aplikasi Mandiri Online
5. Lalu pilih kategori "Transaksi Tertunda"
6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan



OCBC Bank Internet Banking

1. Masuk ke Internet Banking OCBC NISP (<https://online.ocbcnisp.com/>) dan masukkan User ID, Password dan Captcha
2. Pilih "Pembayaran dan Pembelian"
3. Pilih "Rekening Sumber Dana"
4. Pilih "Tagihan Yang Belum Terdaftar", lalu klik "Pembayaran/Pembelian"
5. Pilih Tipe Tagihan "Pembayaran Lainnya", Pilih "Organisasi Biller: BIZNET PREPAID" dan masukkan nomor pelanggan
6. Apabila informasi data tagihan telah sesuai, silakan lakukan konfirmasi
7. Masukkan "Response Code Token" untuk menyelesaikan pembayaran dan selesai
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Mobile Banking



myBCA

1. Buka aplikasi myBCA dan Login
2. Pilih "Transfer"
3. Pilih "Virtual Account"
4. Masukkan nomor BCA Virtual Account dan klik "Kirim"
5. Apabila informasi data tagihan telah sesuai, klik "Lanjut"
6. Masukkan PIN myBCA
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil



Permata ME

1. Buka aplikasi Permata ME
2. Masukan Password
3. Pilih Bayar Tagihan
4. Pilih Menu Langganan
5. Pilih Menu Biznet
6. Masukkan Nomor Virtual Account
7. Pilih rekening
8. Masukkan nominal pembayaran
9. Muncul konfirmasi pembayaran
10. Masukan Mobile PIN
11. Transaksi selesai



Livin' by Mandiri

1. Buka aplikasi Livin' by Mandiri dan Login
2. Pilih "Bayar"
3. Pilih "Internet & TV Kabel"
4. Pilih "Biznet Prepaid"
5. Masukkan nomor Mandiri Virtual Account dan klik "Lanjutkan"
6. Apabila informasi data tagihan telah sesuai, klik "Lanjutkan"
7. Masukkan PIN Livin' by Mandiri
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil



TMRW by UOB

1. Buka aplikasi TMRW dan Login
2. Pilih "Top up dan Tagihan"
3. Pilih kategori "TV kabel & Internet"
4. Pilih "Biznet Home"
5. Masukkan Billing Account Biznet Home
6. Apabila informasi data tagihan telah sesuai, silakan Masukkan PIN
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil



OCBC NISP One Mobile

1. Buka aplikasi OCBC NISP One Mobile dan Login
2. Pilih "Pembayaran & Pembelian"
3. Pilih "Pembayaran Lainnya"
4. Pilih kategori "Biznet Prepaid" dan Masukkan "Billing Account Biznet Home"
5. Apabila informasi data tagihan telah sesuai, silakan Masukkan PIN
6. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Mobile Banking



BYOND by BSI

1. Buka aplikasi BYOND by BSI dan Login
2. Pilih "Menu"
3. Pilih "Bayar & Beli"
4. Pilih "Internet/TV Kabel"
5. Pilih "Biznet Home" pada bagian daftar provider
6. Masukkan nomor pelanggan dan klik "Cek Tagihan"
7. Apabila informasi data tagihan telah sesuai, klik "Konfirmasi" untuk melanjutkan transaksi
8. Masukkan PIN BYOND by BSI
9. Pelanggan akan menerima informasi bahwa transaksi telah berhasil



BRImo

1. Buka aplikasi BRImo dan Login
2. Pilih "Menu Lainnya"
3. Masuk ke menu "Tagihan"
4. Pilih "TV Kabel & Internet"
5. Pilih Menu "Pembayaran Baru"
6. Pilih jenis layanan "Biznet" dan masukan "Billing Account Biznet Home", klik "Lanjutkan"
7. Apabila informasi data tagihan telah sesuai, silahkan klik menu "Bayar"
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Teller Bank



BCA

1. Melengkapi form dengan detail berikut ini:
Bank Tujuan: *Bank BCA*
Nomor Rekening Tujuan: *Nomor Virtual Account BCA* Masukkan 16 digit nomor Virtual Account Bank BCA
Terbilang: *Masukkan sesuai jumlah pada tagihan*
Nama Penerima: *Nama Pelanggan*
Alamat Penerima: *MIDPLAZA 2 LT.8*
2. Teller akan memproses & mencetak bukti pembayaran



Permata Bank

1. Informasikan ke teller bahwa pelanggan ingin melakukan pembayaran Virtual Account
2. Sebutkan 16 digit nomor Virtual Account Permata pelanggan
3. Lakukan pembayaran sesuai jumlah pada tagihan
4. Pelanggan akan mendapatkan slip pembayaran dari teller



Mandiri

1. Langkah Pengisian Aplikasi Setoran/Transfer:
 - a. Isi tanggal, nama & alamat penyetor
 - b. Isi nama penerima dengan "Biznet Prepaid - Nama Pelanggan"
 - c. Isi No. Pelanggan dengan 16 digit nomor Virtual Account Mandiri
 - d. Isi jumlah pembayaran & terbilang
 - e. Isi tujuan transaksi
2. Teller akan memproses & mencetak bukti pembayaran

ATM Bersama



Virtual Account Bank Permata

1. Pilih "Menu Lainnya"
2. Pilih "Transfer"
3. Masukkan kode bank tujuan (Kode Bank Permata "013") dan 16 digit nomor Virtual Account Bank Permata dan Pilih "TEKAN JIKA BENAR"
4. Masukkan jumlah pembayaran sesuai tagihan dan pilih "BENAR"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

E-Commerce



gotagihan

1. Buka aplikasi Gojek
2. Pilih menu "GoTagihan"
3. Pilih menu "Cable TV & Internet"
4. Pilih menu "Biznet"
5. Masukkan nomor Billing Account Pelanggan
6. Pelanggan dapat membayar tagihan yang tertera dengan menggunakan GoPay
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil



tokopedia

1. Pilih menu "Top-up & Tagihan"
2. Pilih kategori "Internet dan TV Kabel"
3. Pilih menu "Biznet Home"
4. Masukkan Billing Account pelanggan
5. Cek detail konfirmasi pembayaran, jika sudah sesuai pilih "Lanjut"
6. Masuk ke halaman pembayaran dan pilih "Bayar"
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Payment Point



1. Pelanggan mengunjungi gerai terdekat.
2. Silakan menyebutkan nomor Billing Account kepada kasir.
3. Petugas kasir akan memberikan informasi detail tagihan, apabila informasi telah sesuai silakan melakukan pembayaran sesuai dengan nominal yang tertera.
4. Transaksi sudah selesai dan simpan struk pembayaran.

Kartu Kredit

1. Masuk ke akun MyBiznet Anda.
2. Pilih produk, promo atau add on yang Anda inginkan.
3. Setelah mengkonfirmasi pesanan, Anda dapat masuk ke halaman transaksi untuk diarahkan ke halaman status pesanan.
4. Pilih metode pembayaran dengan kartu kredit.
5. Masukkan detail kartu kredit, masa berlaku, dan CVV.
6. Anda dapat memilih pembayaran penuh atau menggunakan opsi cicilan.
7. Klik "Bayar Sekarang" untuk menyelesaikan pesanan Anda.
8. Masukkan kode OTP yang Anda terima dari Bank Anda.
9. Silakan masuk ke menu transaksi untuk mengecek status transaksi Anda.

Catatan:

- Anda memiliki waktu 5 menit untuk menyelesaikan pembayaran menggunakan kartu kredit.
- Jika melebihi batas waktu, Anda harus melakukan pemesanan ulang.
- Pembayaran dengan kartu kredit hanya dapat dilakukan dengan kartu Visa, Mastercard, atau JCB.

Biznet Wifi

Biznet Wifi merupakan **Layanan WiFi Gratis dari Biznet** dengan kecepatan hingga **100 Mbps** untuk pelanggan Biznet Home dan Biznet Metronet, dengan sistem login otomatis.

Untuk mengetahui lokasi Biznet Wifi, kunjungi **biznetwifi.com/location**.

1. Pilih **SSID BiznetWifi** di perangkat Anda.



2. Masukkan Username dan Password layanan **Biznet Home** atau **Biznet Metronet** lalu pilih Masuk.

Masuk sebagai Pelanggan

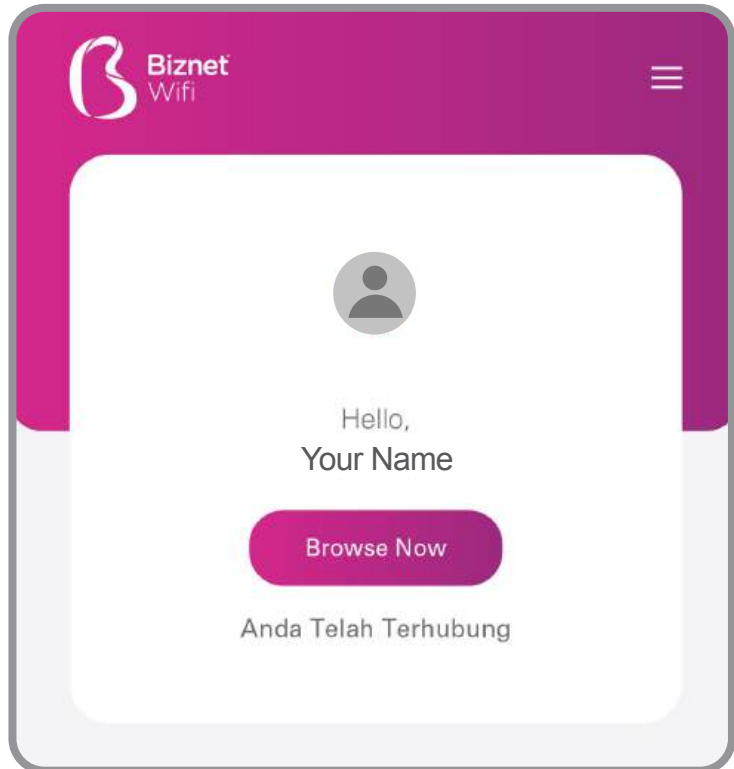
Masukan Username & Password Biznet Home/ Biznet Metronet untuk menggunakan layanan Internet 100 Mbps tanpa batas waktu, dan dapat digunakan untuk 5 (lima) perangkat.

 User Name

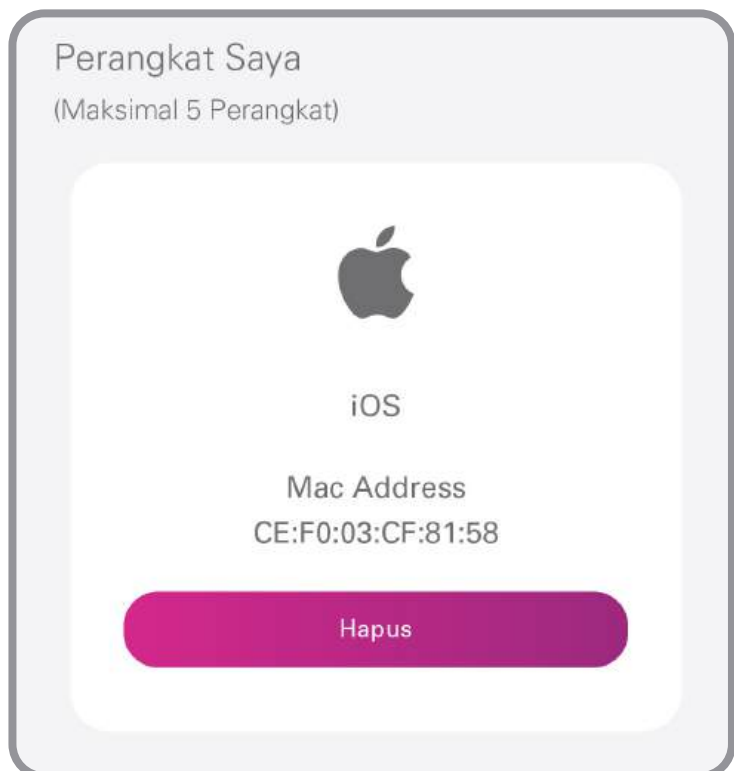
 Password

MASUK

3. Anda sudah terhubung dengan **Biznet Wifi**.



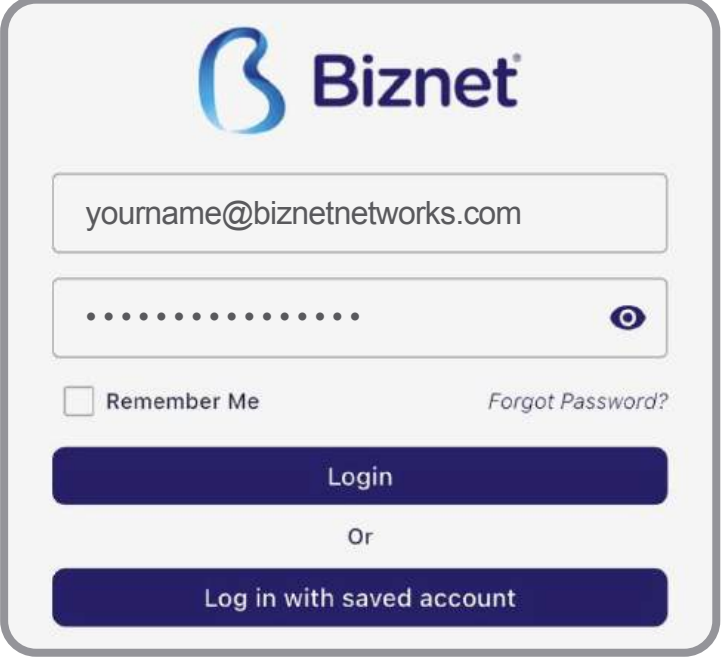
4. Anda dapat mengatur jumlah perangkat yang terdaftar untuk di layanan **Biznet Wifi**.



MyBiznet

1. Masuk ke portal Mybiznet di <http://app.biznet.id>
Masukan *username* dan *password* anda.

Jika belum pernah login MyBiznet, gunakan fitur "*forgot password/lupa password*"



The login screen features the Biznet logo at the top. Below it is a username input field containing 'yourname@biznetnetworks.com'. The password field is masked with dots and includes an eye icon for toggling visibility. There is a 'Remember Me' checkbox and a 'Forgot Password?' link. Two large blue buttons are present: 'Login' and 'Log in with saved account', separated by the word 'Or'.

2. Pada halaman beranda terdapat informasi **Data Pelanggan**, **Informasi Tagihan**, **Status Layanan**, **Branch Biznet**, **Promo** dan **Layanan Tambahan**.



The home dashboard shows the user's profile at the top with a profile icon, email 'yourname@biznetnetworks.com', and phone number 'Nomor Pelanggan : xxxxxx'. A green 'Aktif' status badge and a notification bell with '3' are also visible. Below the profile is a toggle for 'RESIDENTIAL' and 'ENTERPRISE'. Two main tabs are shown: 'Data Pelanggan' (active) and 'Informasi Tagihan'. Under 'Data Pelanggan', there is a QR code icon and the text 'Tekan untuk melihat Barcode'. A list of user details follows, with the first two fields filled: 'Nomor Pelanggan' (xxxxxxx) and 'Nama Depan' (yourname@biznetnetworks.com). The remaining fields are empty.

Data Pelanggan	
Nomor Pelanggan	xxxxxxx
Nama Depan	yourname@biznetnetworks.com
Nama Belakang	
Kewarganegaraan	
Bahasa	
Jenis Kelamin	
Tanggal Lahir	
Kategori	
Alamat 1	
Alamat 2	
Alamat 3	
Alamat 4	
Alamat 5	
Kode Pos	
Kelurahan/Kecamatan	
Kota/Provinsi	
Negara	

Data Pelanggan

Informasi Tagihan

Nomor Tagihan

XXXXXXX

Nama Lengkap

youname@biznetnetworks.com

Mata Uang

Alamat 1

Alamat 2

Alamat 3

Alamat 4

Kode Pos

Kecamatan/Kelurahan

Kota/Provinsi

Negara

Status Layanan 000000598866

Total Bandwidth

65 Mbps

BIZNET HOME OD

65 Mbps

Info Modem

Nomor Seri

485754432A264EAA

Status Modem

BUY

Status Daya

ONLINE

Gangguan Terakhir

11-JUL-2025 07:33

Kuota Utama

Berlaku Hingga

01-AUG-2025

Kuota Utama

1500.0 GB

Sisa

1310.46 GB

Penggunaan

189.54 GB

Lihat Penggunaan Kuota

▼

Redaman

Daya RX

-27.44 dBm

Daya TX

2.18 dBm

Mulai Ulang

RESIDENTIAL

ENTERPRISE

Nomor Tagihan

XXXXXXX

Nama Layanan

BIZNET HOME INTERNET OD

No. Ponsel

Kontrak Sejak

Berlaku Hingga

Alamat Instalasi 1

Alamat Instalasi 2

Alamat Instalasi 3

Alamat Instalasi 4

Alamat Instalasi 5

Kode Pos

Kelurahan/Kecamatan

Kota/Provinsi

Negara

Beli Kuota Ekstra

Promo

BIZNET HOME XQUOTA - Z1 - 01D

500 GB / 1 Hari

Rp 50.000

BIZNET HOME XQUOTA - Z1 - 03D

1.000 GB / 3 Hari

Rp 100.000

BIZNET HOME XQUOTA - Z1 - 07D

1.500 GB / 7 Hari

Rp 150.000

BIZNET HOME XQUOTA - Z1 - 30D

Rp 200.000

RESIDENTIAL

ENTERPRISE

Nomor Tagihan

XXXXXXX

Nama Layanan

BIZNET HOME INTERNET OD

No. Ponsel

Kontrak Sejak

Berlaku Hingga

Alamat Instalasi 1

Alamat Instalasi 2

Alamat Instalasi 3

Alamat Instalasi 4

Alamat Instalasi 5

Kode Pos

Kelurahan/Kecamatan

Kota/Provinsi

Negara

Beli Kuota Ekstra

Promo

PROMO BUY 12 MONTH FREE 5 MONTH

Rp 3.330.000

PROMO BUY 3 MONTH FREE 1 MONTH

Rp 832.500

PROMO BUY 6 MONTH FREE 2 MONTH

Rp 1.665.000

PROMO BUY 9 MONTH FREE 3 MONTH

Rp 2.497.500

3. Jika Anda ingin merubah paket layanan, pilih menu status layanan lalu **Ubah Paket**, kemudian pilih product yang Anda inginkan.



Jika ingin mengambil promo silakan pilih promo pada kolom promo.

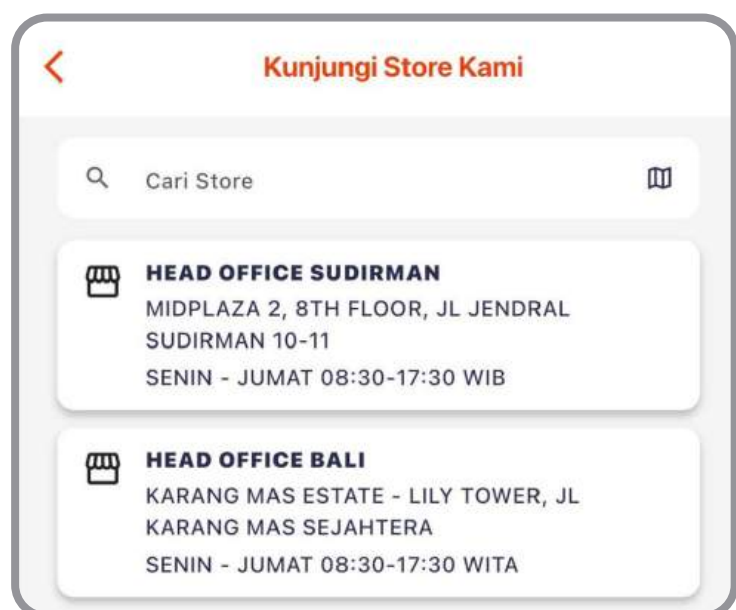
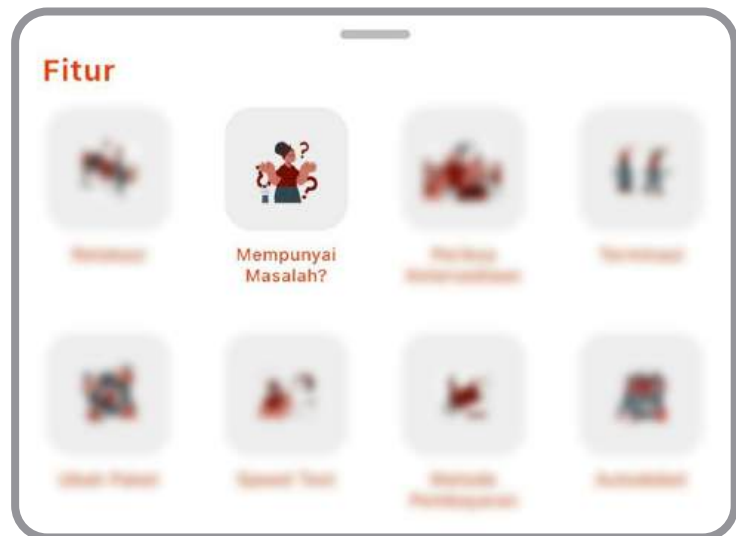
A screenshot of the 'Ubah Paket' (Change Package) form in a mobile application. The form has a title bar with 'Ubah Paket' on the left and 'Tutup' (Close) on the right. Below the title bar, there are three dropdown menus: 'HOME 2D', 'Pilih promo' (with 'Tanpa Promo' selected), and 'Pilih tipe modem' (with 'ONETIME (BUY)' selected). Below these, there are three summary rows: 'Total' with a value of 'Rp 575.000', 'Pajak' (Tax) with a value of 'Rp 63.250', and 'Total Tagihan' (Total Bill) with a value of 'Rp 638.250'. At the bottom of the form is a large orange button labeled 'Ganti' (Change).

4. Untuk pembelian ekstra kuota, Anda dapat pilih **Layanan Tambahan** yang berada di halaman beranda. Namun perlu diingat, untuk layanan ekstra kuota tidak akan memperpanjang masa aktif anda.

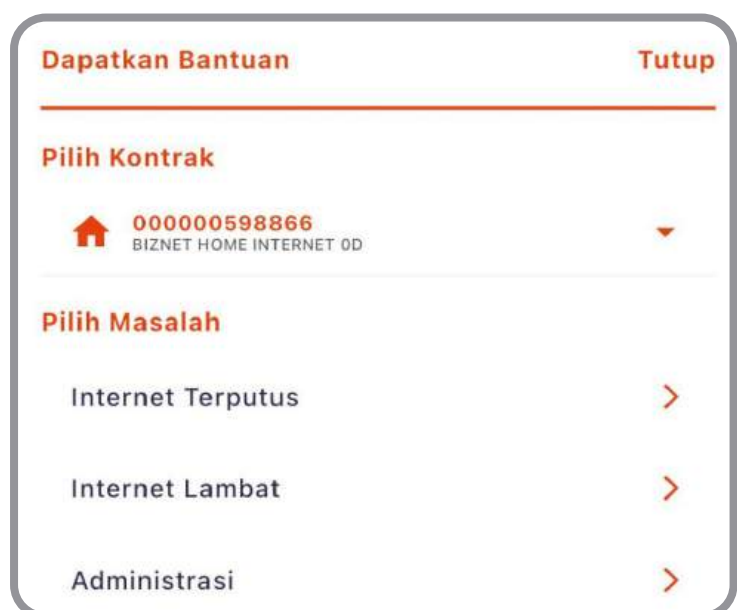
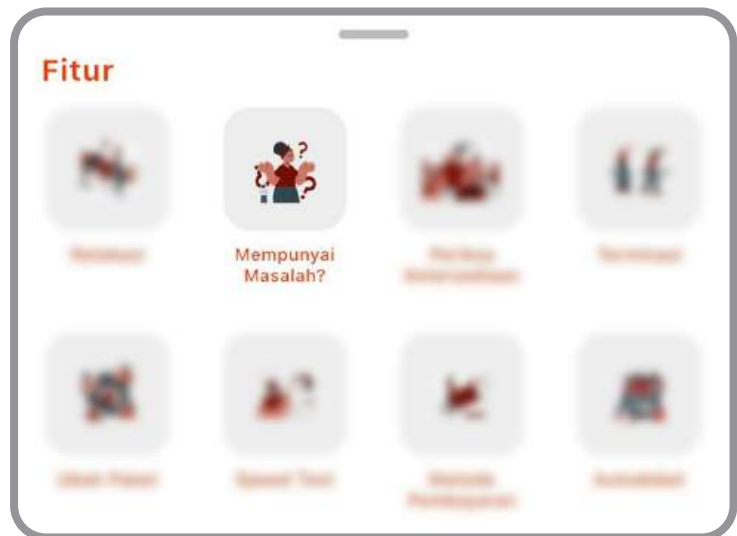
Beli Kuota Ekstra	Promo
BIZNET HOME XQUOTA - Z1 - 01D 500 GB / 1 Hari	Rp 50.000
BIZNET HOME XQUOTA - Z1 - 03D 1.000 GB / 3 Hari	Rp 100.000
BIZNET HOME XQUOTA - Z1 - 07D 1.500 GB / 7 Hari	Rp 150.000
BIZNET HOME XQUOTA - Z1 - 30D	Rp 200.000

Beli Kuota Ekstra	Promo
PROMO BUY 12 MONTH FREE 5 MONTH	Rp 3.330.000
PROMO BUY 3 MONTH FREE 1 MONTH	Rp 832.500
PROMO BUY 6 MONTH FREE 2 MONTH	Rp 1.665.000
PROMO BUY 9 MONTH FREE 3 MONTH	Rp 2.497.500

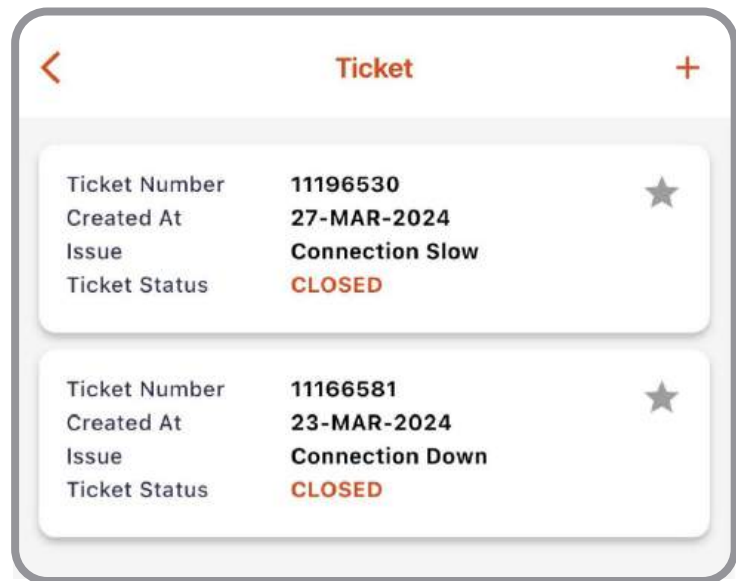
5. Pada menu **Kunjungi Store Kami**, Anda dapat melihat kantor cabang Biznet terdekat dari lokasi anda.



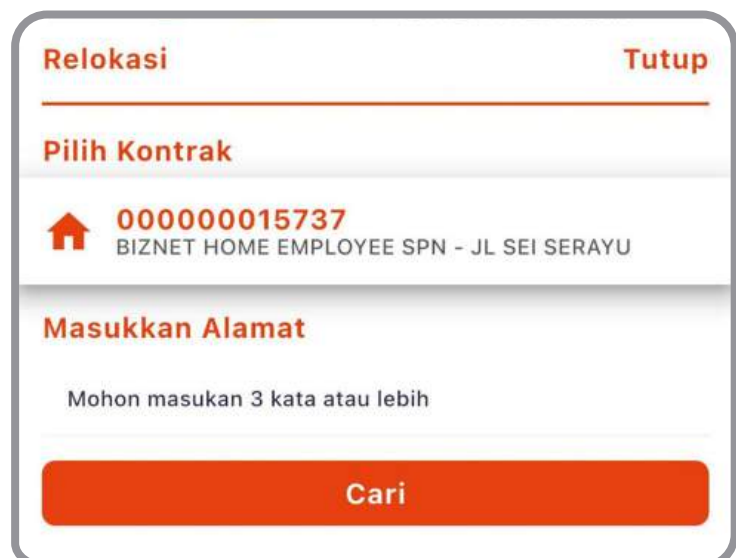
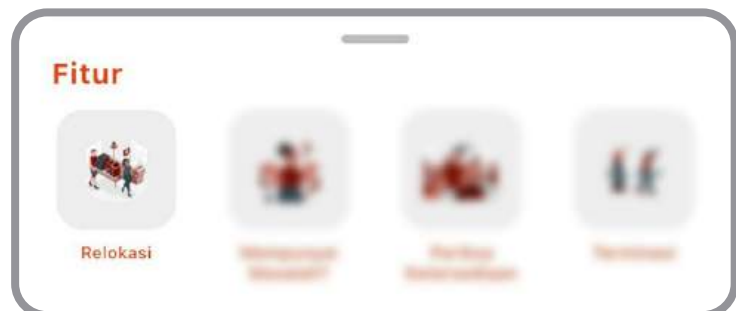
6. Menu **Tiket Saya**, dapat digunakan untuk membuat tiket baru ke customer support Biznet.



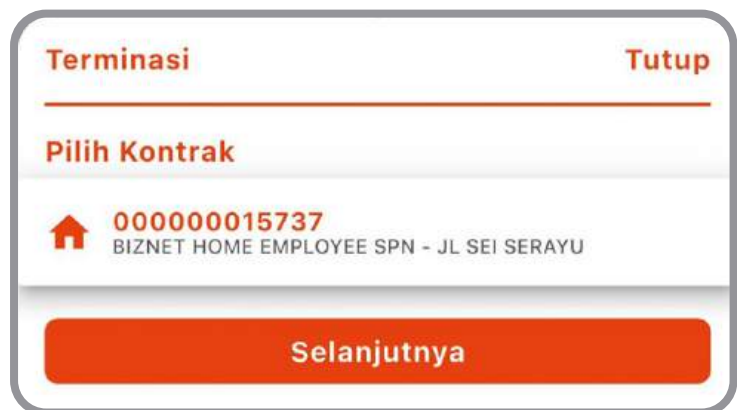
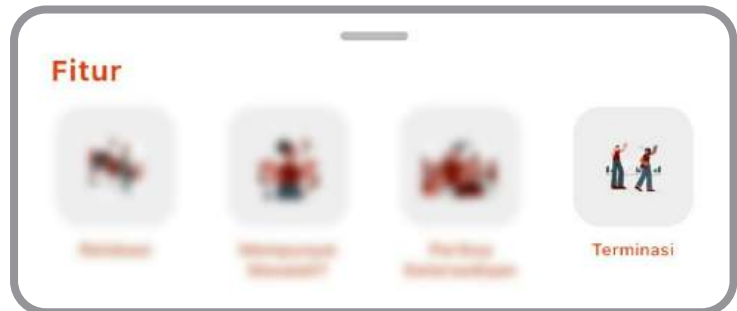
7. Menu **Tiket Saya**, Anda dapat melihat progress tiket yang telah dibuat.



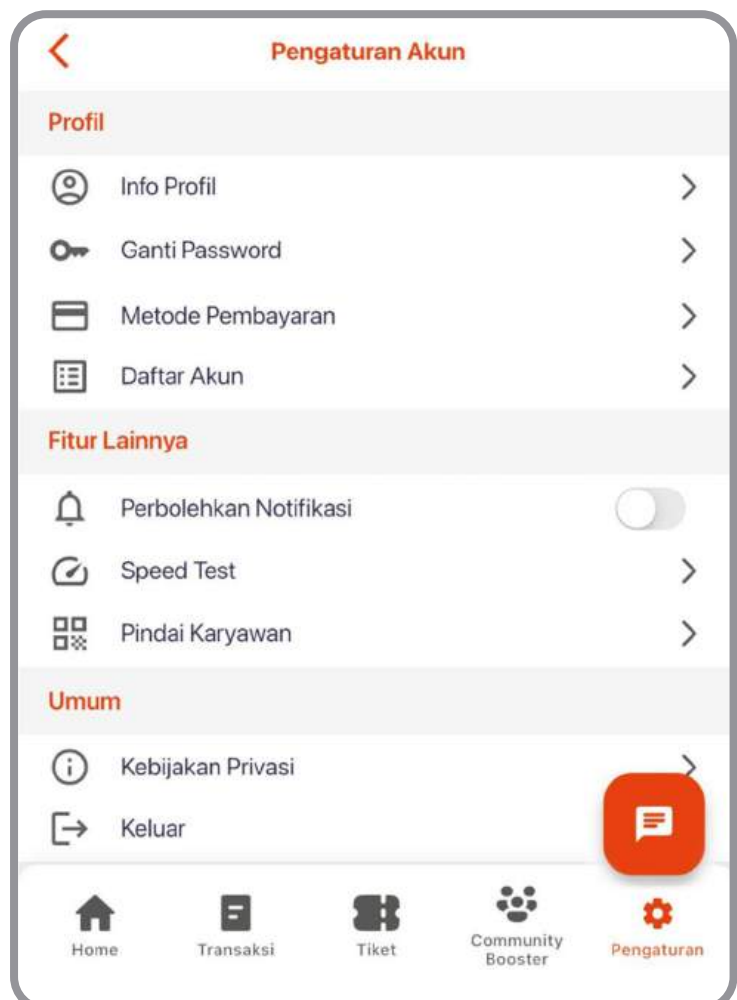
8. Menu **Relokasi**, Anda dapat melihat progress dari kontrak yang akan dilakukan relokasi.



9. Menu **Terminasi**, dapat digunakan untuk melakukan permintaan berhenti pada layanan Biznet



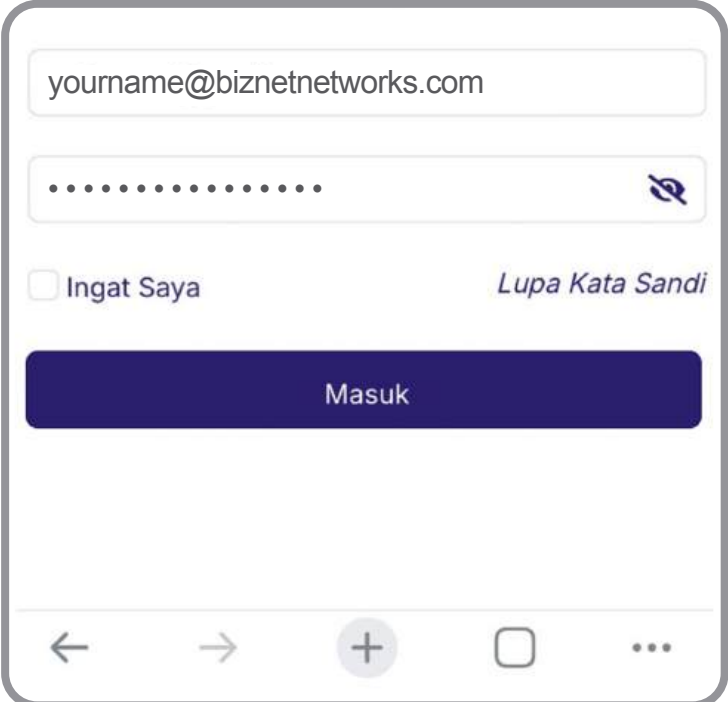
10. Menu **Akun**, merupakan informasi layanan yang digunakan dan dapat mengubah kata sandi portal MyBiznet Anda.



Panduan Biznet Community Booster

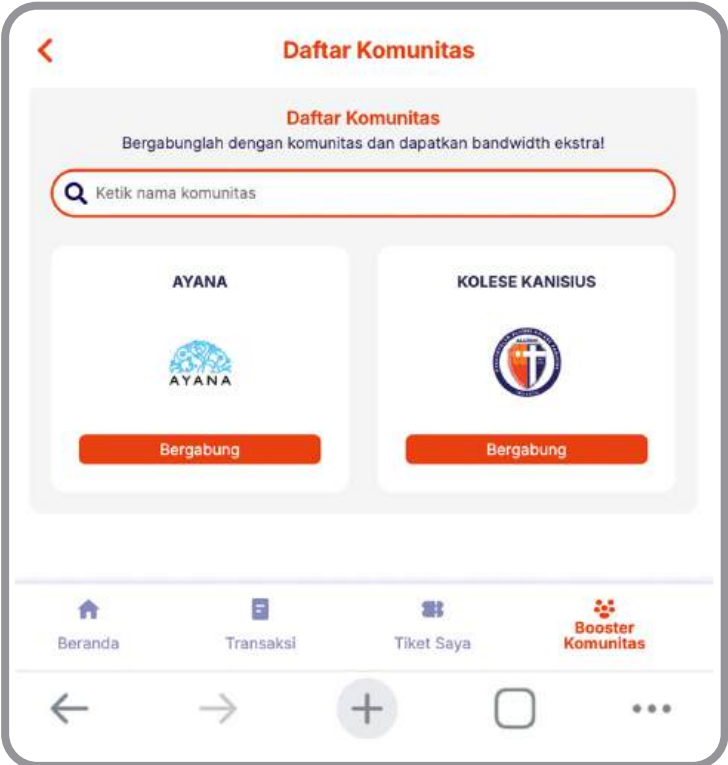
Biznet Community Booster adalah fitur tambahan kecepatan pada layanan Biznet untuk seluruh anggota komunitas yang telah bekerja sama dengan Biznet.

1. Masuk ke portal **Mybiznet** di **<http://app.biznet.id>**
Masukan *username* dan *password* anda.



The screenshot shows the login interface of the Mybiznet application. At the top, there is a text input field containing the email address 'yourname@biznetnetworks.com'. Below it is a password input field represented by a series of dots, with an eye icon to its right for toggling visibility. Under the password field, there is a checkbox labeled 'Ingat Saya' (Remember Me) and a link labeled 'Lupa Kata Sandi' (Forgot Password). A large, dark blue button with the text 'Masuk' (Login) is positioned below these fields. At the bottom of the screen, there is a navigation bar with standard Android icons: a back arrow, a forward arrow, a home circle with a plus sign, a square taskbar icon, and a three-dot menu icon.

2. Klik **Community Booster**, lalu pilih komunitas yang Anda ikuti.



The screenshot displays the 'Daftar Komunitas' (Join Community) screen within the app. At the top, there is a red header with a back arrow and the title 'Daftar Komunitas'. Below the header, a subtitle reads 'Bergabunglah dengan komunitas dan dapatkan bandwidth ekstra!'. A search bar with a magnifying glass icon and the placeholder text 'Ketik nama komunitas' is provided for users to find communities. Below the search bar, two community cards are shown. The first card is for 'AYANA', featuring its logo and a red 'Bergabung' (Join) button. The second card is for 'KOLESE KANISIUS', also featuring its logo and a red 'Bergabung' button. At the bottom of the screen, there is a navigation bar with four icons and labels: 'Beranda' (Home), 'Transaksi', 'Tiket Saya' (My Tickets), and 'Booster Komunitas' (Community Booster), which is highlighted with a red icon. The same standard Android navigation icons are present at the very bottom.

3. Masukkan nomor anggota komunitas Anda dan klik **Cari** untuk melihat data Anda.

Daftar Komunitas

Bergabung dengan komunitas Tutup

 Nama Komunitas
KOLESE KANISIUS
Deskripsi Komunitas
Perkumpulan Alumni Kolese Kanisius

Member ID

Last Name

Cari

4. Pastikan data Anda sudah sesuai, lalu klik **Join Community**. Jika data Anda tidak sesuai, silakan hubungi Biznet Home Care.

Community List

Join Community Close

 Community Name
KOLESE KANISIUS
Community Description
Perkumpulan Alumni Kolese Kanisius

XXXXXXX

YOUR NAME

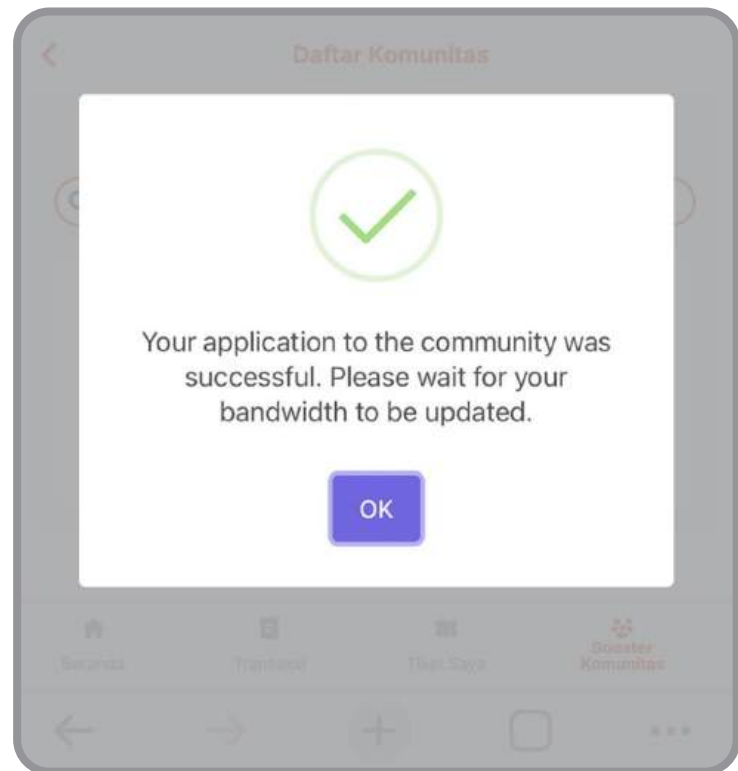
Search

Member Detail

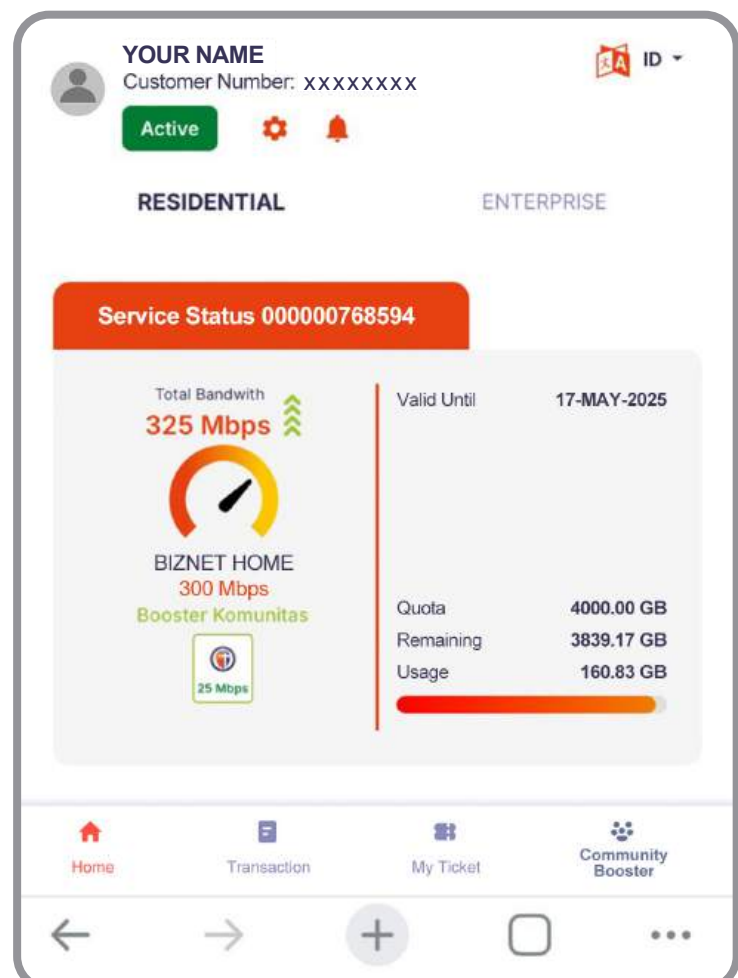
Member Name **YOUR NAME**
Community Number **XXXXXXX**
Community Name **KOLESE KANISIUS**

Join Community

5. Anda berhasil bergabung dengan **Biznet Community Booster**. Tambahan *bandwidth* 25 Mbps Anda akan otomatis ter-*update* dalam waktu 5 menit.

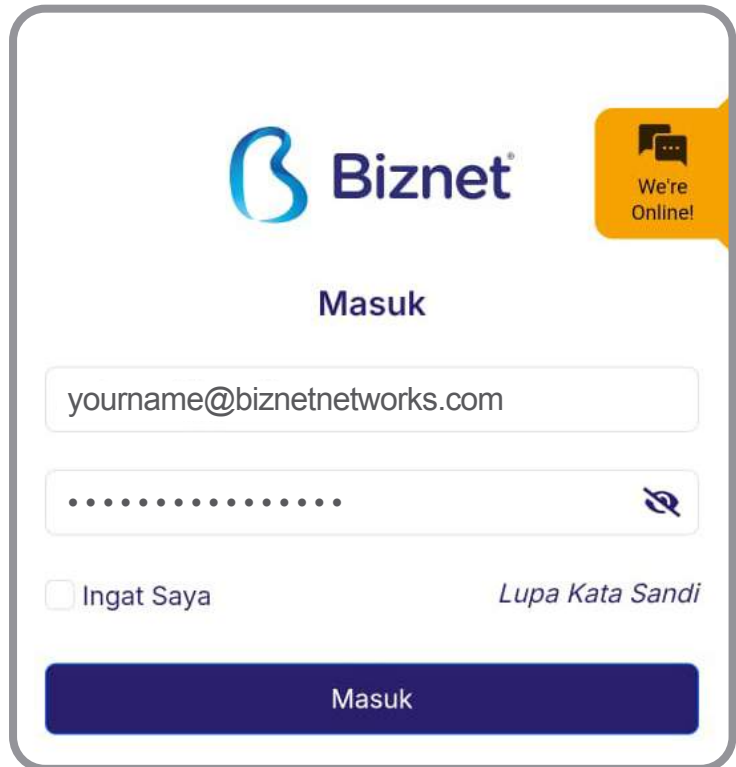


6. Informasi total *bandwidth* Anda dapat dilihat pada halaman utama.



Payment Method – Credit Card

1. Masuk ke akun MyBiznet Anda.



Biznet[®]

We're Online!

Masuk

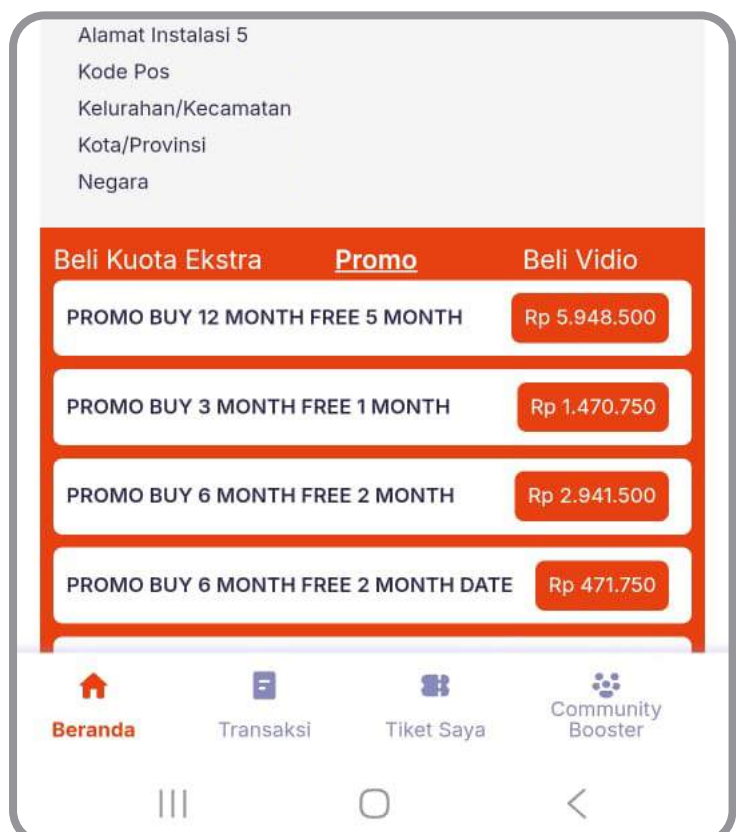
yourname@biznetnetworks.com

.....

☐ Ingat Saya [Lupa Kata Sandi](#)

Masuk

2. Pilih produk, promo atau *addon* yang Anda inginkan.



Alamat Instalasi 5
Kode Pos
Kelurahan/Kecamatan
Kota/Provinsi
Negara

Beli Kuota Ekstra	Promo	Beli Vidio
PROMO BUY 12 MONTH FREE 5 MONTH		Rp 5.948.500
PROMO BUY 3 MONTH FREE 1 MONTH		Rp 1.470.750
PROMO BUY 6 MONTH FREE 2 MONTH		Rp 2.941.500
PROMO BUY 6 MONTH FREE 2 MONTH DATE		Rp 471.750

Beranda Transaksi Tiket Saya Community Booster

3. Setelah mengkonfirmasi pesanan, klik "Pergi ke Halaman Transaksi" untuk melihat detail status pesanan Anda.

Konfirmasi

Dengan membayar 9 bulan di awal, Anda akan mendapatkan gratis 3 bulan berlangganan, sehingga total masa berlangganan yang didapatkan adalah 12 bulan.

Nama Layanan : **BIZNET HOME INTERNET 1D**
ID Kontrak : **XXXXXXXX**
Alamat :


We're
Online!

Ya

Batal




We're
Online!

Pesanan telah berhasil dibuat.
Silahkan periksa email Anda untuk
instruksi pembayaran.

[Pergi ke Halaman Transaksi](#)

4. Pilih metode pembayaran dengan kartu kredit.

Nomor Pesanan

PROMO-000000007116-2

Nomor Pelanggan

XXXXXXXXX

Tanggal Faktur

24-JUN-2025

Jatuh Tempo

25-JUN-2025 09:29

Status

UNPAID

PROMO BUY 9 MONTH FREE 3 MONTH

IDR 2,850,000.00

2025H-9PLUS3

Tagihan

IDR 2,850,000.00

Pajak 11%

IDR 313,50

Total Tagihan

IDR 3,163,50

Bayar Dengan CC

Powered By Midtrans

Bayar Dengan VA

Perbarui Status Pembayaran

We're Online!

5. Masukkan detail kartu kredit, masa berlaku dan CVV.

Kartu kredit/debit

Nomor kartu

VISA

**** * * * *

Masa berlaku

CVV

** / **

We're Online!

6. Anda dapat memilih pembayaran penuh atau menggunakan opsi cicilan.

Pilih cicilan

Full payment

Full payment

3 bulan

6 bulan

12 bulan

7. Klik “Bayar Sekarang” untuk menyelesaikan pesanan Anda.

Rp3.163.500
Order ID #PROMO-000000007116-2 [Rincian](#) ▼

Bayar dalam 23:59:26

← **Kartu kredit/debit**

Nomor kartu VISA

**** * * * *

Masa berlaku CVV

**** *

Pilih cicilan

Full payment ▼

Secure payments by Midtrans

Dengan melanjutkan pembayaran ini, Anda setuju dengan [Kebijakan Privasi Midtrans](#).

Bayar sekarang

8. Masukkan kode OTP yang Anda terima dari Bank Anda.

Transaction time left - 04 : 54

Merchant Name: BIZNET

Amount: 3163500.00

Transaction Time: 24/6/2025 18.30.55

Card Number: **** * * * *

Password: *****

OK **Cancel** **Resend**

9. Silakan masuk ke menu transaksi untuk mengecek status transaksi Anda.

<

Detail Transaksi

Nomor Pesanan

PROMO-000000007116-2

Nomor Pelanggan

XXXXXXXXX

Tanggal Faktur

24-JUN-2025

Jatuh Tempo

25-JUN-2025 09:29

Status

PAID

PROMO BUY 9 MONTH FREE 3 MONTH

IDR 2,850,000.00

2025H-9PLUS3

Tagihan

IDR 2,850,000.00

Pajak 11%

IDR 313,50

Total Tagihan

IDR 3,163,50

We're Online!

Catatan:

- Anda memiliki waktu 5 menit untuk menyelesaikan pembayaran menggunakan kartu kredit.
- Jika melebihi batas waktu, Anda harus melakukan pemesanan ulang.
- Pembayaran dengan kartu kredit hanya dapat dilakukan dengan kartu Visa, Mastercard, atau JCB.

User's Manual

IND | **ENG**



Thank you,

for choosing Biznet Home as the best Internet WiFi service to support your digital activities at home.

We hope this guidebook can assist you in setting up your modem, making monthly payments, connecting your device to Biznet WiFi service that available in public facilities, to finding out how to use MyBiznet and Biznet Mobile Apps.

If you need any further assistance on Biznet Services, please contact Biznet Customer Experience (24/7) via:

For your convenience, please prepare your Biznet Home Customer ID, which available in the email that we sent after your service Account is Active.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net

Call Center : 1500933

e-mail : home_care@biznetnetworks.com

Website

biznethome.net

biznetiptv.com

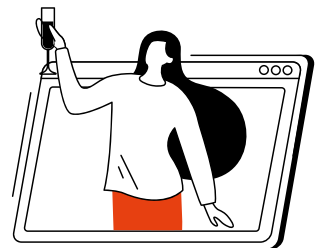
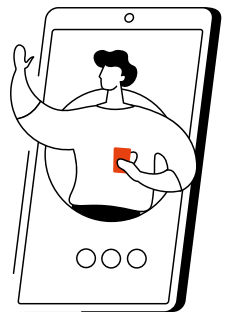
biznetnetworks.com

Social Media

Instagram : [@biznethome](https://www.instagram.com/biznethome)

Facebook : [BiznetHome](https://www.facebook.com/BiznetHome)

Youtube : [Biznet](https://www.youtube.com/Biznet)



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Biznet Wifi

16

MyBiznet

20

Community Booster

Modem Configuration Guide

1. Open "Browser" application
2. Type the IP Router address
 - 192.168.100.1 for HG8245H5 Modem type



- Login: – ID/Username : telecomadmin
– Password : admintelecom



- After login successful, select "LAN" tab menu and checklist "LAN2"

- 192.168.18.1 for EG8245H5 Modem type



- Login: – ID/Username : Epadmin
– Password : adminEp

 **EG8245H5**

Welcome to Huawei web page for network configuration.

User Name :

Password :

Login

- After login successful, select Advance LAN “**LAYER 2/3 PORT**” tab menu and checklist “**LAN2**”

- 192.168.18.1 for EG8145V5 Modem type



- Login: – ID/Username : Epadmin
– Password : adminEp

 **EG8145V5**

Welcome to Huawei web page for network configuration.

User Name :

Password :

Login

- After login successful, select Advance LAN “**LAYER 2/3 PORT**” tab menu and checklist “**LAN2**”

3. Next, select **"WAN"**,
tab menu, and checklist
"Enable WAN", select
"IPv4 / IPv6" for type
protocol and select **"Route
WAN"** for WAN Mode.

4. Enter you VLAN ID.

Basic Information	
Enable WAN:	☒
Encapsulation Mode:	☐ IPoE ☒ PPPoE
Protocol Type:	IPv4/IPv6 ▼
WAN Mode:	Route WAN ▼
Service Type:	INTERNET ▼
Enable VLAN:	☒
VLAN ID:	4040 *(1-4094)
User Name:	102200555012
Password:	

5. For **"Username"** and **"Password"**, use Biznet Customer ID that was
informed in the form given during the installation.

Note: If you don't know the VLAN ID or forget the password, please contact
Biznet Home Care at **1500933** or email to **home_care@biznetnetworks.com**

6. Checklist **"LAN2"** and **"SSID1"**, select **"PPPoE"** for IP Acquisition mode, checklist Enable NAT and NAT type change into **"Port-restricted cone NAT"** next, dialing and followed by **"Automatic"** mode.

Binding Options:	☐ LAN1 ☒ LAN2 ☒ SSID1
IPv4 Information	
IP Acquisition Mode:	☐ Static ☐ DHCP ☒ PPPoE
Enable NAT:	☒
NAT type:	Port-restricted cone NAT ▾
Enable DNS Override	☐
Multicast VLAN ID:	(0-4094)
IPv6 Information	
Prefix Acquisition Mode:	☒ DHCPv6-PD ☐ Static
IP Acquisition Mode:	☐ DHCPv6 ☒ Automatic
Prefix Mask:	
Multicast VLAN ID:	
Apply Cancel	

7. Then, click **"Apply"**, IP Public from PPPoE connection on WAN Status, and the status turns into connected if the configuration is successful.


EG8245H5
Fast Setting | Admin | Logout

Device
WAN
Optical
Service Provisioning
VoiP
Eth Port
WLAN
Home Network

WAN Information

On this page, you can query the connection and line status of the WAN port.

IPv4 Information (Click the form for details)

WAN Name	Status	IP Address	VLAN/Priority	Connect
4_INTERNET_R_VID_4040	Connected	182.253.231.50	4040/0	AlwaysOn

IPv6 Information (Click the form for details)

WAN Name	Status	Preix	IP Address
4_INTERNET_R_VID_4040	Connected	2404:8000:1001:b79::/64	2404:8000:1:7452:d465:39:fe80::d465:3999:9c9

8. To enable DHCP on Lan 2, select the Layer 2/3 port setting menu, and check LAN 2

EG8245H5 Fast Setting | Admin Logout

WAN

LAN

Layer 2/3 Port

LAN Host

DHCP Server

DHCP Static IP

DHCPv6 Server

DHCPv6 Static IP

DHCPv6 Information

Port Locating

Layer 2/3 Port Configuration

On this page, you can configure LAN Port as Layer 3 ports by selecting the corresponding check box. The Layer 3 ports will be assigned as HG ports.

☐ LAN1 ☒ LAN2 ☐ LAN3 ☐ LAN4

Apply Cancel

Configuration Guide & WiFi Password

1. Select "WLAN" tab menu, followed by checklist "Enable WLAN".
2. In SSID Name, fill in the WiFi name you want, and checklist "Enable SSID". You can set the number of devices that can be connected with a maximum of 32 Modem devices.

LAN IPv6 **WLAN** Security Route Forward Rules Network Application

WLAN > WLAN Basic Configuration

☒ Enable WLAN

SSID Index	SSID Name	SSID Status	Number of Associated Devices:
☐ 1	HUAWEI-s53r	Enable	32

SSID Configuration Details

SSID Name: * (1-32 characters)

Enable SSID: ☒

Number of Associated Devices: * (1-32)

Broadcast SSID: ☒

Enable WMM: ☒

Authentication Mode:

Encryption Mode:

WPA PreSharedKey: ☒ Hide * (8-63 ASCII characters)

WPA Group Key Regeneration Interval: * (600-86400s)

Enable WPS: ☒

WPS Mode:

PBC:

3. For WiFi password, the mode should be changed into "WPA/WPA2 PreSharedKey" with "TKIP&AES", Encryption mode, followed by fill in the WiFi password you want.
4. Then, click "Apply" and restart Biznet Modem.

Biznet Home Payment Method

Overview



Please note that one Biznet Home Account has one BCA Virtual Account numbers.

The details and format of **BCA Virtual Account number** as follow:

71117 0 + 10 digit Billing Account



Please note that one Biznet Home Account has one Permata Virtual Account number.

The details and format of **Permata Virtual Account number** as follow:

8993 00 + 10 digit Billing Account



Please note that one Biznet Home Account has one Mandiri Virtual Account number.

The details and format of **Mandiri Virtual Account number** as follow:

895911 + 10 digit Billing Account

ATM

ATM BCA

1. Insert your BCA card and PIN
2. Choose "Other Transaction" and "Transfer"
3. Choose "To BCA Virtual Account"
4. Enter 16 digits of BCA Virtual Account number
5. Follow the instruction until the payment has been successfully

ATM Bank Permata

1. Insert your Permata Card and PIN
2. Choose "Other Transaction"
3. Choose "Payment" and "Others Payment"
4. Choose "Virtual Account"
5. Insert 16 digits of Permata Virtual Account number and choose "CORRECT"
6. Follow the instruction until the payment has been successfully

ATM Bank Mandiri

1. Insert your Mandiri Card and PIN
2. Choose menu "Other Transactions" and "Subscription TV/Internet"
3. Input Company Code "89591" (Biznet Prepaid)
4. Input Mandiri Virtual Account Number and then choose "YES"
5. Follow the instruction until the payment has been successfully

Internet Banking

Klik BCA

1. Go to BCA Klik (<https://ibank.klikbca.com/>) and type your Internet Banking User ID and PIN
2. Choose "Transfer to BCA Virtual Account"
3. Enter 16 digits of BCA Virtual Account number and select "Continue"
4. Make sure the payment details are correct, and click "Continue" and enter the number "KeyBCA" and click "Send"
5. Follow the instruction until the payment has been successfully

Permata Internet Banking

1. Go to PermataNet Klik (<https://new.permatanet.com/permatanet/retail/login>) and type your Internet Banking User ID and PIN
2. Choose "Payment"
3. Choose "Bill Payment" and "Internet"
4. Enter 16 digits of the Permata Virtual Account number and choose "Continue"
5. Follow the instruction until the payment has been successfully

Mandiri Internet Banking

1. Input User ID and PIN your account Internet Account Mandiri
2. Choose "Payment" and "Internet"
3. Choose "Biznet Prepaid", input Virtual Account Number Mandiri
4. To continue the payment transaction process, please open the Mandiri Online application
5. Then select the category "Pending Transactions"
6. Follow the instruction until the payment has been successfully

OCBC Bank Internet Banking

1. Go to Internet Banking OCBC NISP (<https://online.ocbcnisp.com/>) and enter User ID, Password and Captcha
2. Select "Payment & Purchase"
3. Select "Source Account"
4. Select "Unregistered Bills", click "Payment/Purchase"
5. Select Bill Type "Other Payments", Select "Bill Organization: BIZNET PREPAID" and enter customer number
6. If the payment details are correct, please confirm
7. Enter "Response Code Token" to complete payment and done
8. Customer will receive a confirmation that the transaction is successful

Mobile Banking



1. Open myBCA application and Login
2. Select "Transfer"
3. Select "Virtual Account"
4. Enter the BCA Virtual Account number and click "Send"
5. If the payment details are correct, click "Proceed"
6. Enter myBCA PIN
7. Customer will receive a confirmation that the transaction is successful



1. Open the Permata ME application.
2. Enter your Password
3. Select Pay Bills.
4. Select Subscription Menu
5. Select Biznet Menu
6. Enter the Virtual Account Number
7. Select the account
8. Enter the payment amount
9. Payment confirmation appears
10. Enter Mobile PIN
11. Transaction completed



1. Open Livin' by Mandiri application and Login
2. Select "Pay"
3. Select "Internet & Cable TV"
4. Select "Biznet Prepaid"
5. Enter Mandiri Virtual Account number and click "Continue"
6. If the payment details are correct, click "Continue"
7. Enter Livin' by Mandiri PIN
8. Customer will receive a confirmation that the transaction is successful



1. Open TMRW application and Login
2. Select "Top up and Bills"
3. Select "Cable TV & Internet" category
4. Select "Biznet Home"
5. Enter Biznet Home Billing Account
6. If the payment details are correct, enter your PIN
7. Customer will receive a confirmation that the transaction is successful



1. Open OCBC NISP One Mobile application and Login
2. Select "Payment & Purchase"
3. Select "Other Payment"
4. Select "Biznet Prepaid" category and enter "Billing Account Biznet Home"
5. If the payment details are correct, enter your PIN
6. Customer will receive a confirmation that the transaction is successful

Mobile Banking

BYOND by BSI

1. Open BYOND by BSI application and Login
2. Select "Menu"
3. Select "Pay & Buy"
4. Select "Internet/Cable TV"
5. Select "Biznet Home" on the provider list
6. Enter your customer number and click "Check Bill"
7. If the billing details are correct, click "Confirmation" to proceed with the transaction
8. Enter BYOND by BSI PIN
9. Customer will receive a confirmation that the transaction has been completed successfully

BRImo

1. Open BRImo application and Login
2. Select "Other Menu"
3. Enter the "Billing" menu
4. Select "Cable TV & Internet"
5. Select "New Payment"
6. Select the service "Biznet" and enter "Billing Account Biznet Home", click "Continue"
7. If the payment details are correct, click "Pay"
8. Customer will receive a confirmation that the transaction is successful

Teller Bank

BCA

1. Complete the form with the following details:
Destination Bank: *BCA*
Destination Bank Account Number:
 16 Digits BCA Virtual Account Number
In words: *Input total amount as stated in the bill*
Beneficiary Name: *Customer's Name*
Beneficiary Address: *MIDPLAZA 2 LT.8*
2. Teller will process & print the payment receipt

Permata Bank

1. Inform the Teller that you want to make payment using Virtual Account
2. Inform the 16 digits of customer's Permata Bank Virtual Account Number
3. Make payment as per the amount stated in the bill
4. Customer will receive payment slip from Teller

mandiri

1. Fill in the collection form or transfer form
 Collection/Transfer Form Guidelines:
 - a. Fill in date, depositor name & address
 - b. Fill in recipient's name with "Biznet Prepaid – Customer Name"
 - c. Fill in customer number with 16 digits Mandiri Virtual Account Number
 - d. Fill in payment amount & in words
 - e. Fill in transaction purpose
2. Teller will process & print the payment receipt

ATM Bersama

Virtual Account Bank Permata

1. Choose "Other Menu"
2. Choose "Transfer"
3. Insert bank code (Bank Permata code "013") and 16 digits of Permata Bank Virtual Account number and press "YES"
4. Insert total payment (the number must be same as total billing) and press "Yes"
5. Follow the instruction until the payment has been successfully

E-Commerce

gotagihan

1. Open Gojek application
2. Select "GoTagihan" menu
3. Select "Cable & Internet TV" menu
4. Select "Biznet" menu
5. Enter the Customer's Billing Account number
6. Customers can pay the bills listed by using GoPay
7. You will receive an information confirmation on your transaction

tokopedia

1. Choose "Top-up & Tagihan"
2. Choose "Internet dan TV Kabel" category
3. Choose "Biznet Home"
4. Enter the customer's Billing ID number
5. Check payment details, if all details are correct, select "Continue"
6. Enter the payment page and select "Pay"
7. You will receive an information confirmation on your transaction

Payment Point

1. Customers visit the nearest outlet.
2. Please mention Billing Account number to the cashier.
3. Cashier clerk will provide detailed billing information, if the information is correct please make payment according to the stated amount.
4. Transaction completed and customer is advised to save the payment receipt.

Credit Card

1. Log in to your MyBiznet account.
2. Select the product, promo or add on you wish to order.
3. After confirming your order, proceed to the transaction page, where you will be directed to the order status page.
4. Choose the payment method using a credit card.
5. Enter your credit card details, expiration date, and CVV.
6. You may choose to pay in full or use the installment option.
7. Click "Pay Now" to complete your order.
8. Enter the OTP code you received from your bank.
9. Go to the transaction menu to check your transaction status.

Notes:

- You have 5 minutes to complete the payment using your credit card.
- If you exceed the time limit, you will need to place your order again.
- Credit card payments are only available for Visa, Mastercard, or JCB cards.

Biznet Wifi

Biznet Wifi is a **Free WiFi Service** from **Biznet**, with speed up to **100 Mbps** for Biznet Home and Biznet Metronet's customers with automatic login.

For more information regarding Biznet Wifi location, please visit biznetwifi.com/location.

1. Choose **SSID BiznetWifi** on your device.



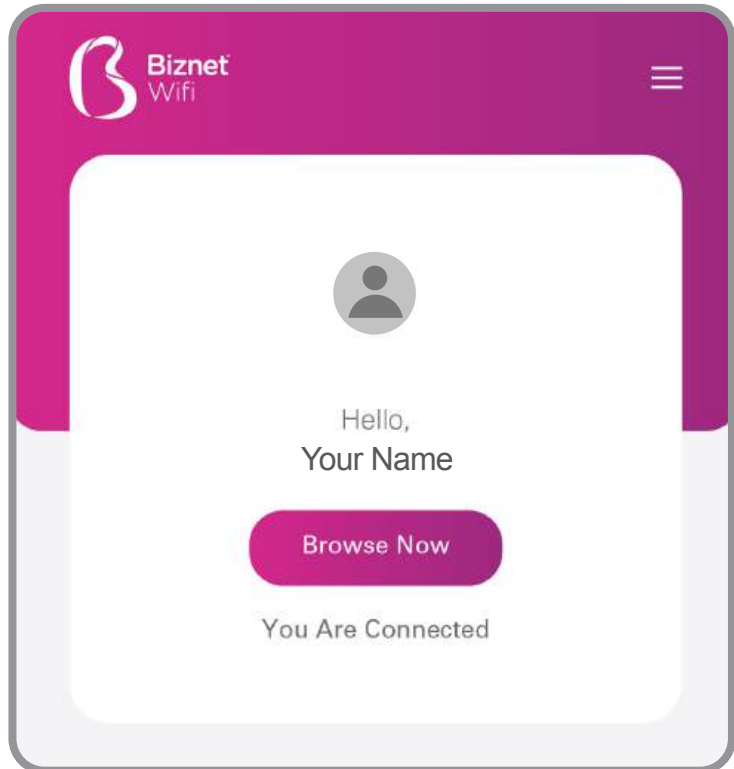
2. Input your **Biznet Home** or **Biznet Metronet** service's Username and Password and choose Log In.

Log in as Subscribers

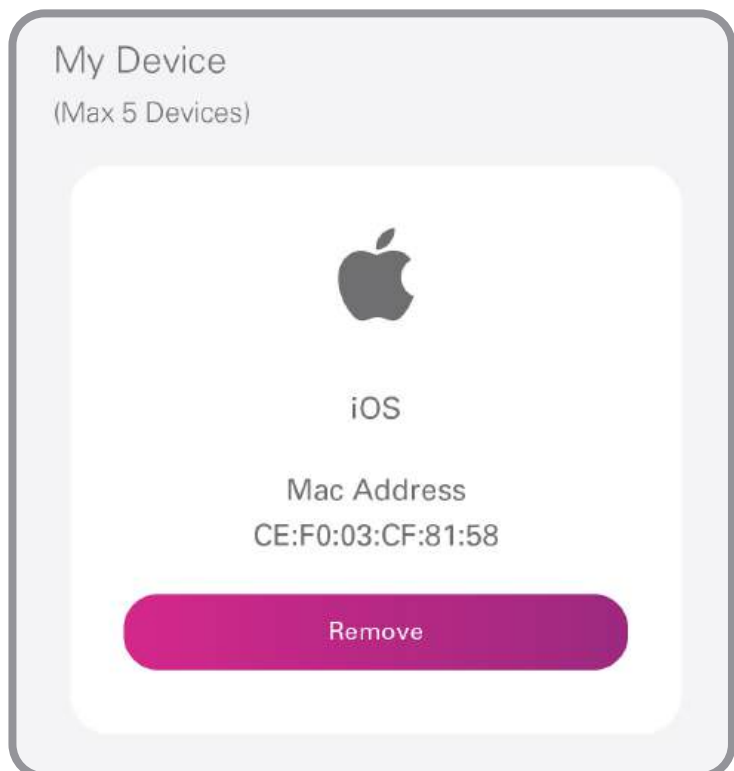
Please enter your Biznet Home/Biznet Metronet Username & Password to enjoy 100 Mbps Internet service without time limit and able to be used by 5 (five) devices.

LOG IN

3. You are connected to **Biznet Wifi**.



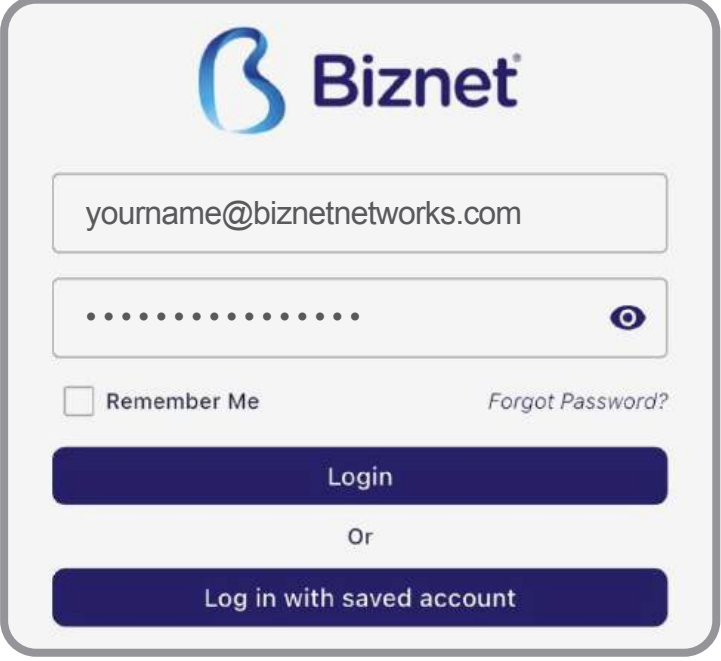
4. You can set the number of registered devices on **Biznet Wifi** service.



MyBiznet

1. Log in to Mybiznet to <http://app.biznet.id> Input your username and password.

If you have never logged in to Mybiznet before, please use the "Forgot Password" feature to set up your account.



The login screen features the Biznet logo at the top. Below it is a username input field containing 'yourname@biznetnetworks.com'. A password field with a masked password '.....' and an eye icon for toggling visibility is next. There is a 'Remember Me' checkbox and a 'Forgot Password?' link. Two large blue buttons are at the bottom: 'Login' and 'Log in with saved account', separated by the word 'Or'.

2. On the home page you can find information about **Customer Data, Billing Information, Service Status, Biznet Branch Information, Promo and Additional Services Information.**



The home page shows a user profile at the top with a blue circle icon, email 'yourname@biznetnetworks.com', and 'Nomor Pelanggan : xxxxxx'. There are 'Aktif' and '3' status indicators. Below are two tabs: 'RESIDENTIAL' (selected) and 'ENTERPRISE'. Under 'RESIDENTIAL', there are two sub-tabs: 'Data Pelanggan' (selected) and 'Informasi Tagihan'. The 'Data Pelanggan' section has a QR code icon and the text 'Tekan untuk melihat Barcode'. Below this is a list of customer details: Nomor Pelanggan (xxxxxxx), Nama Depan (yourname@biznetnetworks.com), Nama Belakang, Kewarganegaraan, Bahasa, Jenis Kelamin, Tanggal Lahir, Kategori, Alamat 1-5, Kode Pos, Kelurahan/Kecamatan, Kota/Provinsi, and Negara.

Data Pelanggan	Informasi Tagihan
Nomor Tagihan	XXXXXXXX
Nama Lengkap	youname@biznetnetworks.com
Mata Uang	
Alamat 1	
Alamat 2	
Alamat 3	
Alamat 4	
Kode Pos	
Kecamatan/Kelurahan	
Kota/Provinsi	
Negara	

Status Layanan 000000598866	
Total Bandwidth 65 Mbps  BIZNET HOME OD 65 Mbps Kuota Utama Berlaku Hingga 01-AUG-2025 Kuota Utama 1500.0 GB Sisa 1310.46 GB Penggunaan 189.54 GB Lihat Penggunaan Kuota	Info Modem Nomor Seri 485754432A264EAA Status Modem BUY Status Daya ONLINE Gangguan Terakhir 11-JUL-2025 07:33 Redaman Daya RX -27.44 dBm Daya TX 2.18 dBm Mulai Ulang

RESIDENTIAL	ENTERPRISE
Nomor Tagihan	XXXXXXXX
Nama Layanan	BIZNET HOME INTERNET OD
No. Ponsel	
Kontrak Sejak	
Berlaku Hingga	
Alamat Instalasi 1	
Alamat Instalasi 2	
Alamat Instalasi 3	
Alamat Instalasi 4	
Alamat Instalasi 5	
Kode Pos	
Kelurahan/Kecamatan	
Kota/Provinsi	
Negara	

Beli Kuota Ekstra	Promo
BIZNET HOME XQUOTA - Z1 - 01D 500 GB / 1 Hari	Rp 50.000
BIZNET HOME XQUOTA - Z1 - 03D 1.000 GB / 3 Hari	Rp 100.000
BIZNET HOME XQUOTA - Z1 - 07D 1.500 GB / 7 Hari	Rp 150.000
BIZNET HOME XQUOTA - Z1 - 30D	Rp 200.000

RESIDENTIAL	ENTERPRISE
Nomor Tagihan	XXXXXXXX
Nama Layanan	BIZNET HOME INTERNET OD
No. Ponsel	
Kontrak Sejak	
Berlaku Hingga	
Alamat Instalasi 1	
Alamat Instalasi 2	
Alamat Instalasi 3	
Alamat Instalasi 4	
Alamat Instalasi 5	
Kode Pos	
Kelurahan/Kecamatan	
Kota/Provinsi	
Negara	

Beli Kuota Ekstra	Promo
PROMO BUY 12 MONTH FREE 5 MONTH	Rp 3.330.000
PROMO BUY 3 MONTH FREE 1 MONTH	Rp 832.500
PROMO BUY 6 MONTH FREE 2 MONTH	Rp 1.665.000
PROMO BUY 9 MONTH FREE 3 MONTH	Rp 2.497.500

3. If you want to change the service package, select the service status menu then change the package, select the product you want.



If you want to get a promo, please select promo in the promo column.

A screenshot of the 'Ubah Paket' (Change Package) screen in a mobile application. The screen has a white background with a grey border. At the top, there is a header with 'Ubah Paket' on the left and 'Tutup' (Close) on the right. Below the header, there is a dropdown menu with 'HOME 2D' selected. Underneath, there is a section titled 'Pilih promo' (Choose promo) with a dropdown menu showing 'Tanpa Promo'. Below that, there is a section titled 'Pilih tipe modem' (Choose modem type) with a dropdown menu showing 'ONETIME (BUY)'. At the bottom, there are three summary boxes: 'Total' with 'Rp 575.000', 'Pajak' (Tax) with 'Rp 63.250', and 'Total Tagihan' (Total Bill) with 'Rp 638.250'. At the very bottom, there is a large orange button labeled 'Ganti' (Change).

4. To buy extra quota, you can select additional services on the home page. But please note, the extra quota service will not renew your active period.

Beli Kuota Ekstra

Promo

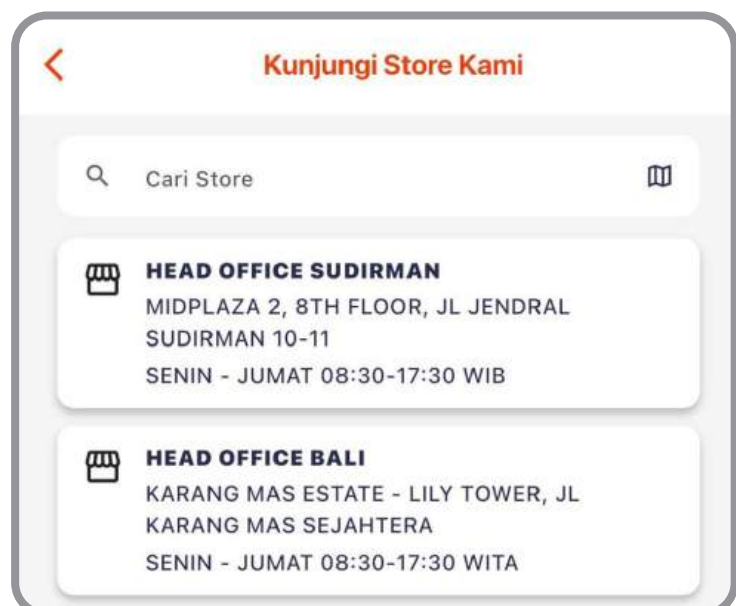
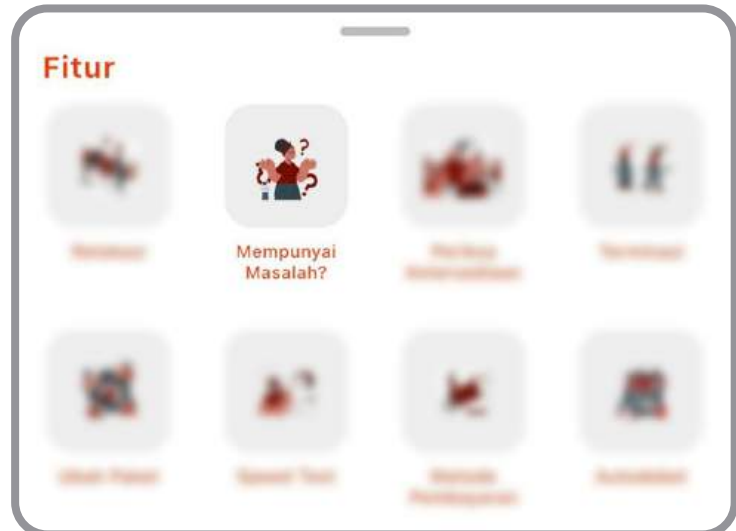
BIZNET HOME XQUOTA - Z1 - 01D 500 GB / 1 Hari	Rp 50.000
BIZNET HOME XQUOTA - Z1 - 03D 1.000 GB / 3 Hari	Rp 100.000
BIZNET HOME XQUOTA - Z1 - 07D 1.500 GB / 7 Hari	Rp 150.000
BIZNET HOME XQUOTA - Z1 - 30D	Rp 200.000

Beli Kuota Ekstra

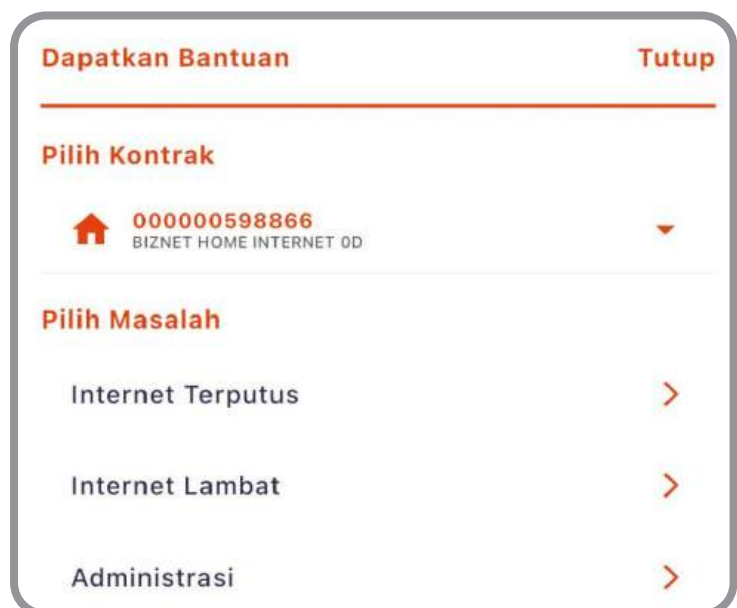
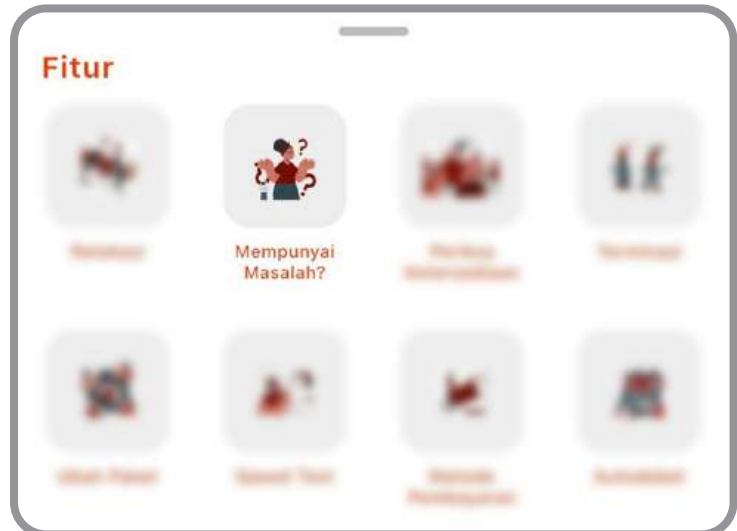
Promo

PROMO BUY 12 MONTH FREE 5 MONTH	Rp 3.330.000
PROMO BUY 3 MONTH FREE 1 MONTH	Rp 832.500
PROMO BUY 6 MONTH FREE 2 MONTH	Rp 1.665.000
PROMO BUY 9 MONTH FREE 3 MONTH	Rp 2.497.500

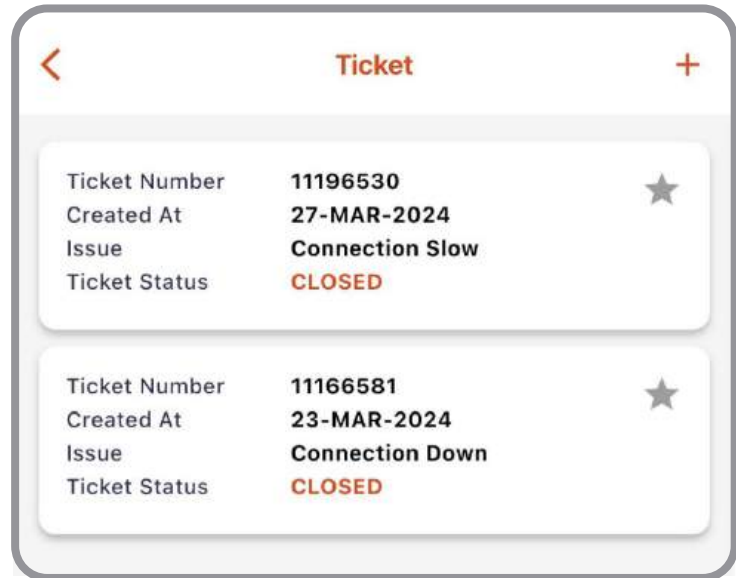
5. In the **Visit Our Store** menu, you can see the nearest Biznet branch office from your location.



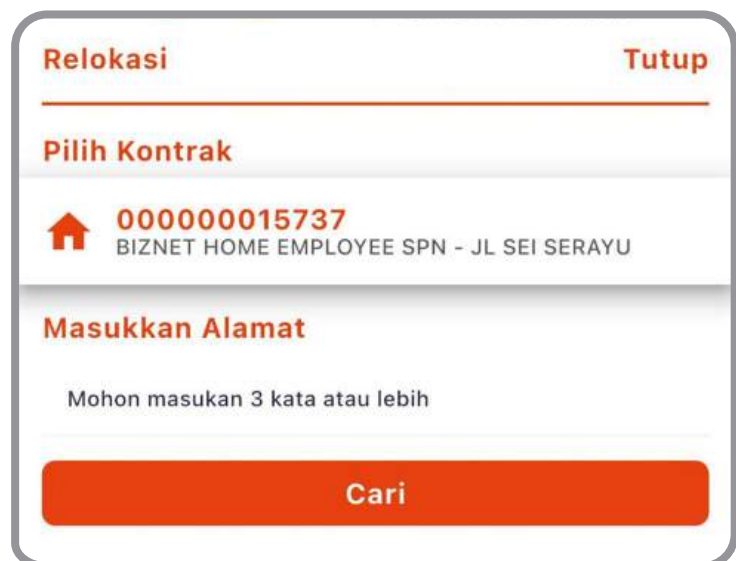
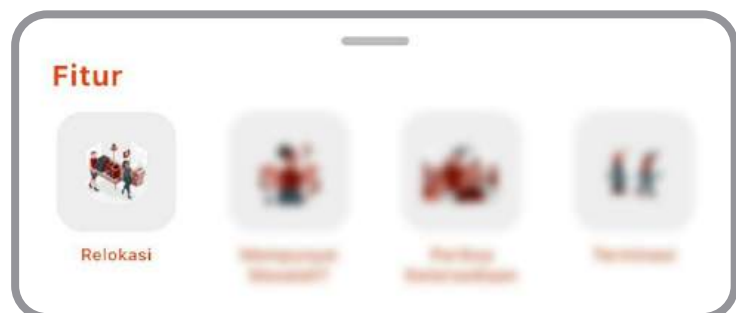
6. **My Tickets** menu, can be used to create a new ticket to Biznet customer support.



7. **My Ticket** menu, you can see the progress of ticket that have been created.



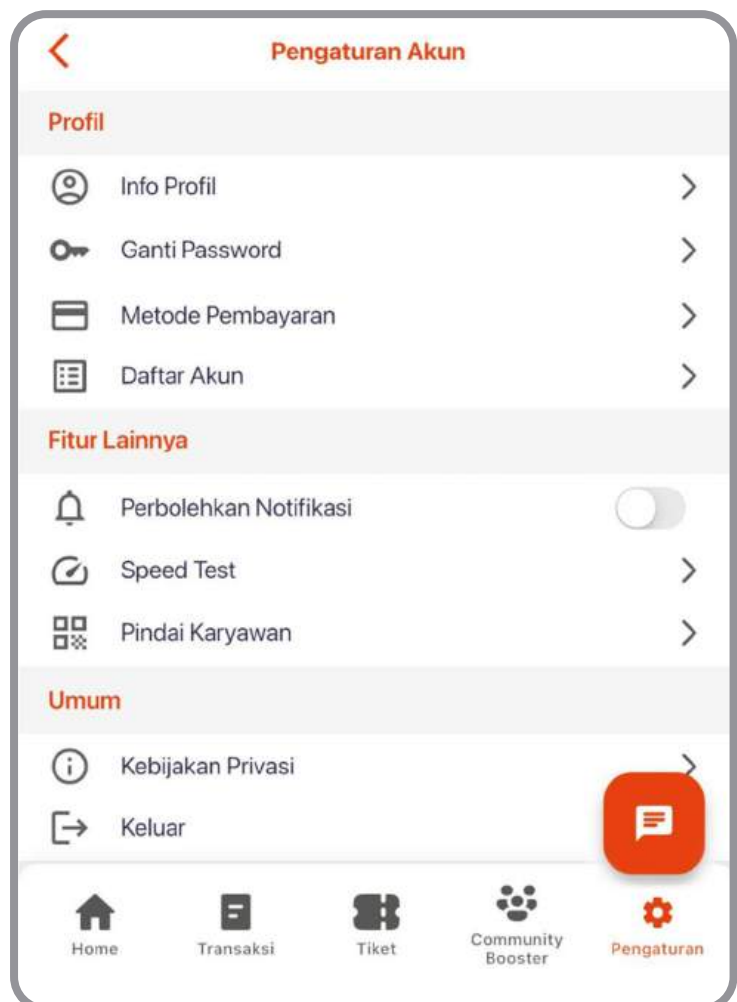
8. **Relocation**, You can view the progress of contracts scheduled for relocation.



9. **Termination**, Used to request service termination for Biznet services.



10. **Account Menu**, provides information on services used and can change your MyBiznet portal password.



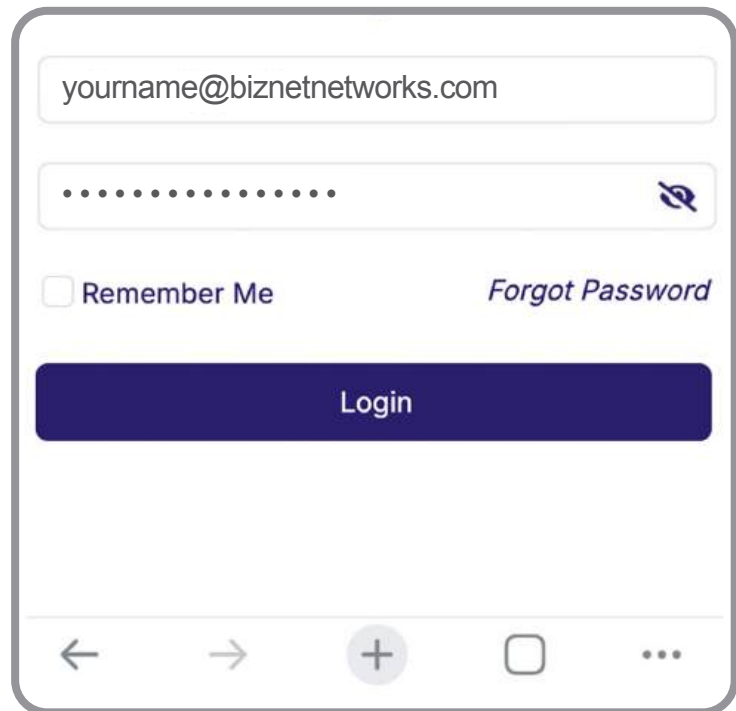
How to Use Biznet Community Booster

Biznet Community Booster is a feature that provides increased speed on Biznet services for all community members who have partnered with Biznet.

1. Log in to Mybiznet

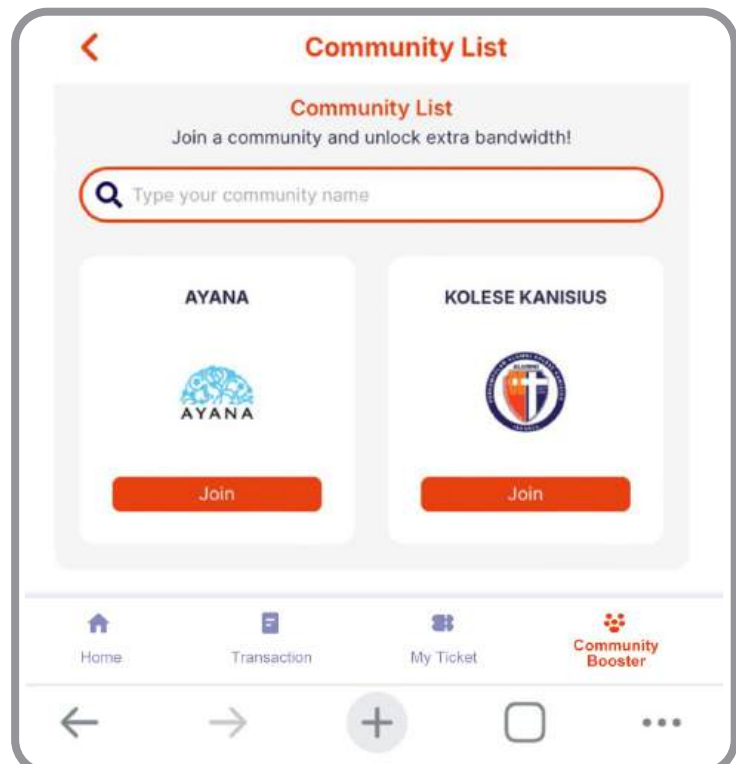
at <http://app.biznet.id>

Input your username and password.



A screenshot of the Biznet login interface. It features a text input field containing 'yourname@biznetnetworks.com', a password field with masked dots and an eye icon, a 'Remember Me' checkbox, a 'Forgot Password' link, and a dark blue 'Login' button. The bottom of the screen shows a mobile navigation bar with back, forward, home, and other icons.

2. Click Community Booster,
then choose your community.



A screenshot of the 'Community List' screen in the Biznet app. The title 'Community List' is at the top. Below it, a subtitle says 'Join a community and unlock extra bandwidth!'. There is a search bar with the placeholder 'Type your community name'. Two community cards are displayed: 'AYANA' with its logo and a 'Join' button, and 'KOLESE KANISIUS' with its logo and a 'Join' button. At the bottom, a navigation bar shows icons for Home, Transaction, My Ticket, and Community Booster (which is highlighted).

3. Enter your community member number and click **Search** to view your data.

Community List

Join a community and unlock extra bandwidth!

Join Community Close

 Community Name
KOLESE KANISIUS
Community Description
Perkumpulan Alumni Kolesse Kanisius

Member ID

Last Name

Search

Home Transaction My Ticket Community Booster

4. Make sure your data is correct, then click **Join Community**. If your data is incorrect, please contact Biznet Home Care.

Community List

Join a community and unlock extra bandwidth!

Join Community Close

 Community Name
KOLESE KANISIUS
Community Description
Perkumpulan Alumni Kolesse Kanisius

XXXXXXXX

YOUR NAME

Search

Member Detail

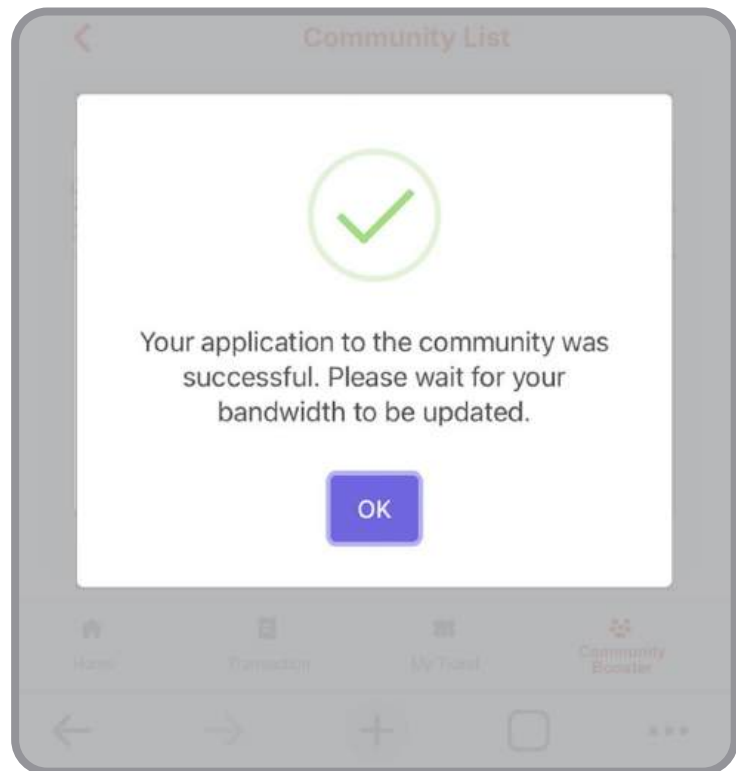
Member Name **YOUR NAME**
Community Number **XXXXXXXX**
Community Name **KOLESE KANISIUS**

Join Community

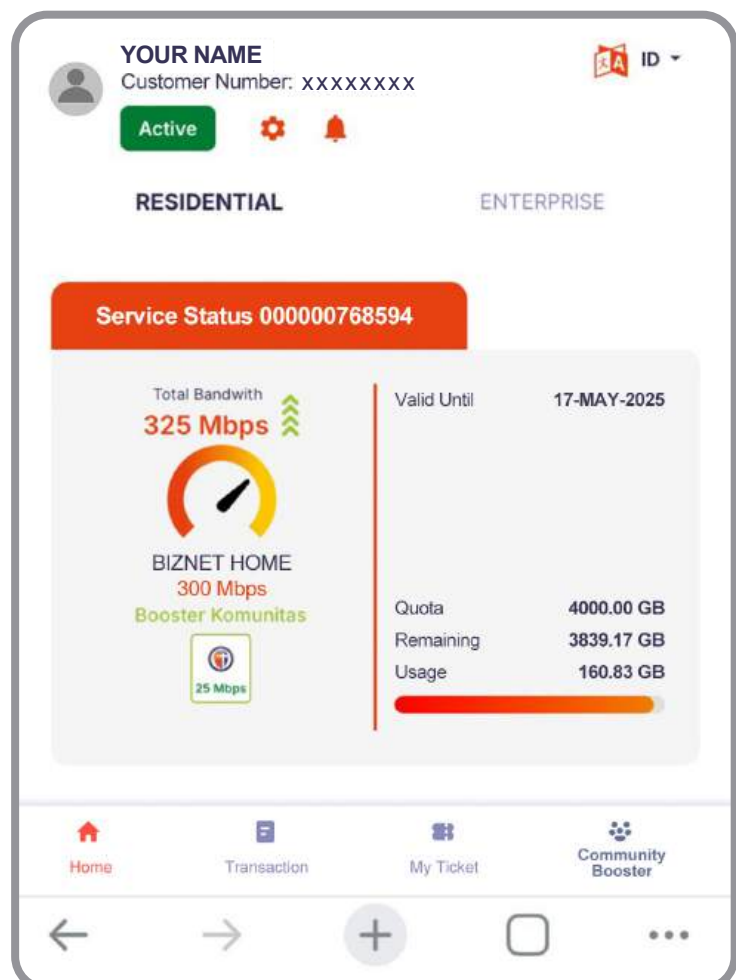
Home Transaction My Ticket Community Booster

5. You have successfully become a member of **Biznet Community Booster**.

Your additional 25 Mbps bandwidth will be automatically updated within 5 minutes.

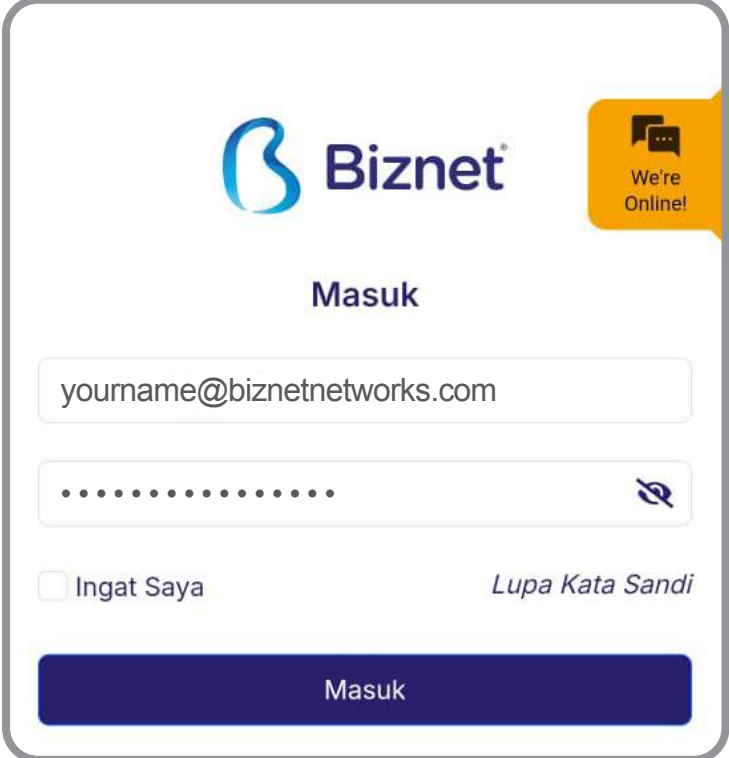


6. The information about your total bandwidth can be seen on the main page.



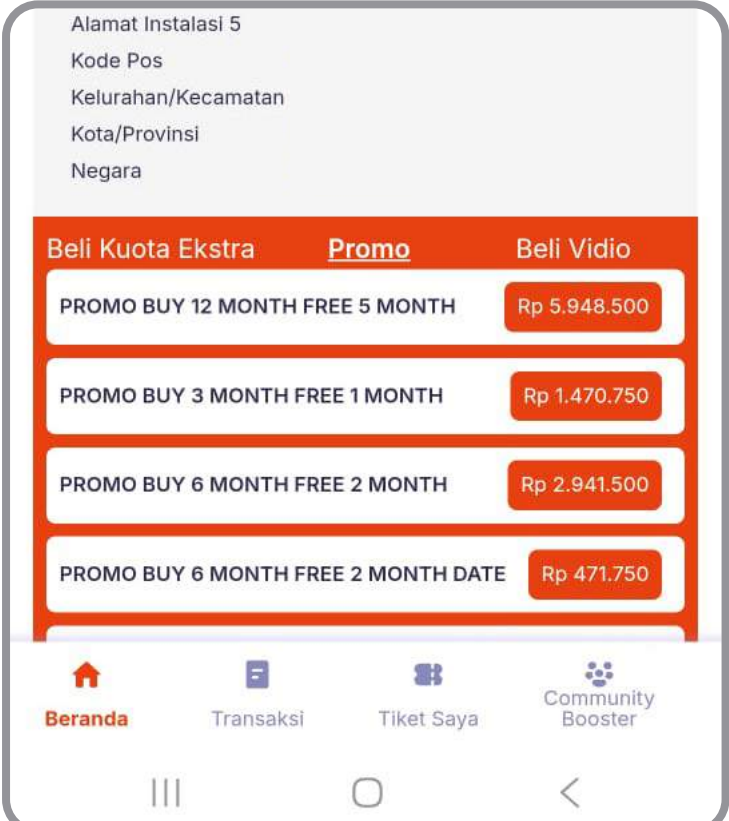
Payment Method – Credit Card

1. Log in to your MyBiznet account.



The login screen features the Biznet logo at the top center. To the right is a yellow chat bubble icon with the text "We're Online!". Below the logo is the word "Masuk" (Login). There are two input fields: the first contains the email "yourname@biznetnetworks.com", and the second is a password field with a masked password "....." and an eye icon to toggle visibility. Below the password field is a checkbox labeled "Ingat Saya" (Remember Me) and a link "Lupa Kata Sandi" (Forgot Password). At the bottom is a large blue button labeled "Masuk".

2. Select the product, promo or add on you wish to order.



The product selection screen shows a list of products and promotions. At the top, there are fields for "Alamat Instalasi 5", "Kode Pos", "Kelurahan/Kecamatan", "Kota/Provinsi", and "Negara". Below these is a table with two columns: "Beli Kuota Ekstra" and "Beli Vidio". The table lists four promotional offers with their respective prices.

Beli Kuota Ekstra	Promo	Beli Vidio
PROMO BUY 12 MONTH FREE 5 MONTH		Rp 5.948.500
PROMO BUY 3 MONTH FREE 1 MONTH		Rp 1.470.750
PROMO BUY 6 MONTH FREE 2 MONTH		Rp 2.941.500
PROMO BUY 6 MONTH FREE 2 MONTH DATE		Rp 471.750

At the bottom, there is a navigation bar with four icons and labels: "Beranda" (Home), "Transaksi" (Transaction), "Tiket Saya" (My Ticket), and "Community Booster".

3. After confirming your order, click "Go to Transaction Page", to view your order status details.

Konfirmasi

Dengan membayar 9 bulan di awal, Anda akan mendapatkan gratis 3 bulan berlangganan, sehingga total masa berlangganan yang didapatkan adalah 12 bulan.

Nama Layanan : **BIZNET HOME INTERNET 1D**
ID Kontrak : **XXXXXXXX**
Alamat :



Ya

Batal



Pesanan telah berhasil dibuat.
Silahkan periksa email Anda untuk
instruksi pembayaran.

Pergi ke Halaman Transaksi

4. Choose the payment method using a credit card.

Nomor Pesanan

PROMO-000000007116-2

Nomor Pelanggan

XXXXXXXXX

Tanggal Faktur

24-JUN-2025

Jatuh Tempo

25-JUN-2025 09:29

Status

UNPAID

PROMO BUY 9 MONTH FREE 3 MONTH

IDR 2,850,000.00

2025H-9PLUS3

Tagihan

IDR 2,850,000.00

Pajak 11%

IDR 313,50

Total Tagihan

IDR 3,163,50

Bayar Dengan CC

Powered By Midtrans

Bayar Dengan VA

Perbarui Status Pembayaran

We're Online!

5. Enter your credit card details, expiration date and CVV.

←

Kartu kredit/debit

Nomor kartu

VISA

Masa berlaku

CVV

** / **

We're Online!

6. You may choose to pay in full or use the installment option.

Pilih cicilan

Full payment

Full payment

3 bulan

6 bulan

12 bulan

7. Click "Pay Now" to complete your order.

Rp3.163.500
Order ID #PROMO-000000007116-2 [Rincian](#) ▼

Bayar dalam 23:59:26

← **Kartu kredit/debit**

Nomor kartu VISA

**** * * * *

Masa berlaku CVV

**** *

Pilih cicilan

Full payment ▼

Secure payments by Midtrans

Dengan melanjutkan pembayaran ini, Anda setuju dengan [Kebijakan Privasi Midtrans](#).

Bayar sekarang

8. Enter the OTP code you received from your bank.

Transaction time left - 04 : 54

Merchant Name: BIZNET

Amount: 3163500.00

Transaction Time: 24/6/2025 18.30.55

Card Number: **** * * * *

Password: * * * * *

OK **Cancel** **Resend**

9. Go to the transaction menu to check your transaction status.

<

Detail Transaksi

Nomor Pesanan

PROMO-000000007116-2

Nomor Pelanggan

XXXXXXXXX

Tanggal Faktur

24-JUN-2025

Jatuh Tempo

25-JUN-2025 09:29

Status

PAID

PROMO BUY 9 MONTH FREE 3 MONTH

IDR 2,850,000.00

2025H-9PLUS3

Tagihan

IDR 2,850,000.00

Pajak 11%

IDR 313,50

Total Tagihan

IDR 3,163,50

We're Online!

Notes:

- *You have 5 minutes to complete the payment using your credit card.*
- *If you exceed the time limit, you will need to place your order again.*
- *Credit card payments are only available for Visa, Mastercard, or JCB cards.*