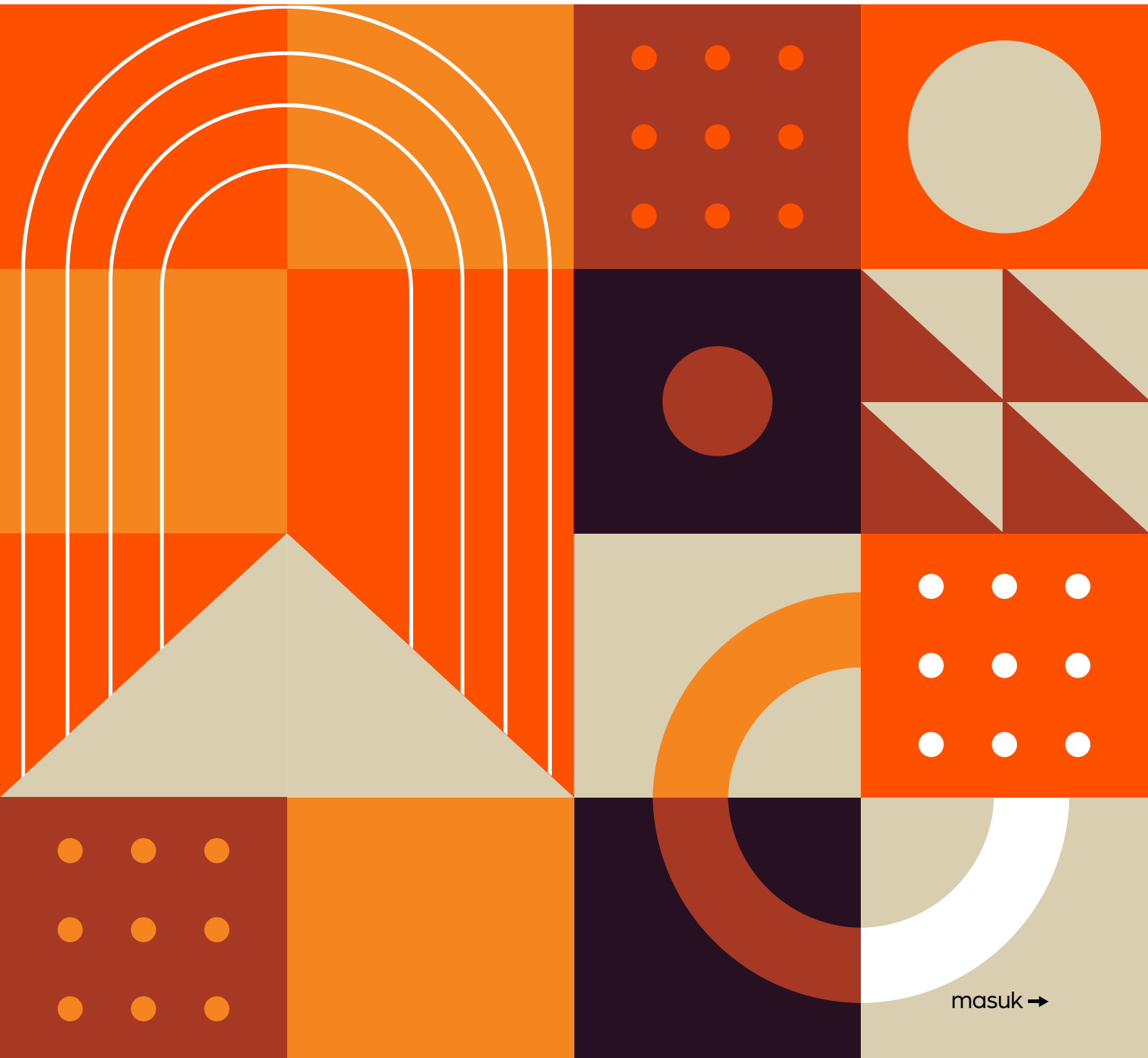




Buku Panduan

IND | ENG



masuk →

Terima Kasih,

telah memilih Biznet Home sebagai layanan Internet WiFi terbaik untuk mendukung aktivitas digital di rumah Anda.

Semoga buku panduan ini dapat membantu Anda dalam melakukan pengaturan modem, melakukan pembayaran bulanan, menghubungkan perangkat Anda ke layanan Biznet Wifi yang tersedia dan juga cara menggunakan MyBiznet serta Mobile Apps Biznet.

Jika membutuhkan bantuan terkait layanan kami, silakan menghubungi Biznet Customer Experience (24/7) melalui:

Untuk memudahkan pelaporan, mohon siapkan Customer ID Biznet Home yang tertera pada email yang kami kirimkan setelah Akun layanan Anda Aktif.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net

Call Center : 1500933

e-mail : home_care@biznetnetworks.com

Website

biznethome.net

biznetiptv.com

biznetnetworks.com

Social Media

Instagram : [@biznethome](https://www.instagram.com/biznethome)

Facebook : [BiznetHome](https://www.facebook.com/BiznetHome)

Youtube : [Biznet](https://www.youtube.com/Biznet)

Daftar isi

| | |
|---|----|
| Panduan Konfigurasi Modem | 04 |
| Panduan Konfigurasi & Password Wifi | 10 |
| Metode Pembayaran Biznet Home | 12 |
| Biznet Wifi | 14 |
| MyBiznet | 16 |

Panduan Konfigurasi Modem

1. Buka aplikasi "Browser"
2. Ketik alamat IP Router
 - 192.168.100.1 untuk tipe Modem HG8245H5



- Untuk login: – ID/Username : telecomadmin
– Password : admintelecom

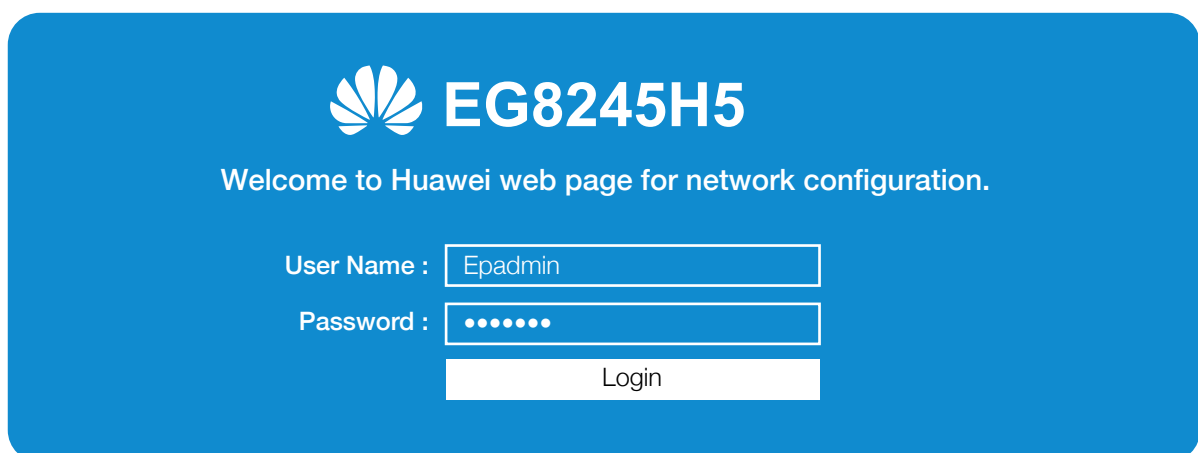


- Setelah berhasil login, pilih menu tab "LAN" dan checklist "LAN2"

- 192.168.18.1 untuk tipe Modem EG8245H5



- Untuk login: – ID/Username : Epadmin
– Password : adminEp



- Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2"

- 192.168.18.1 untuk tipe Modem EG8145V5



- Untuk login: – ID/Username : Epadmin
– Password : adminEp

HUAWEI EG8145V5

Welcome to Huawei web page for network configuration.

User Name :

Password :

- Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2"

3. Selanjutnya pilih menu tab **“WAN”**, dan checklist **“Enable WAN”**, pilih **“IPv4 / IPv6”** untuk protokol tipe dan pilih **“Route WAN”** untuk WAN Mode.

4. Masukkan VLAN ID Anda.

| Basic Information | |
|---------------------|---|
| Enable WAN: | <input checked="" type="checkbox"/> |
| Encapsulation Mode: | <input type="radio"/> IPoE <input checked="" type="radio"/> PPPoE |
| Protocol Type: | IPv4/IPv6 |
| WAN Mode: | Route WAN |
| Service Type: | INTERNET |
| Enable VLAN: | <input checked="" type="checkbox"/> |
| VLAN ID: | 4040 <small>*(1-4094)</small> |
| User Name: | 102200555012 |
| Password: | •••••••••• |

5. Untuk **“Username”** dan **“Password”**, gunakan ID Pelanggan Biznet yang Terdapat pada informasi formulis yang diberikan pada saat pemasangan.

Note: Jika belum mengetahui VLAN ID atau lupa Username dan Password, silahkan hubungi **Biznet Home Care di 1500933** atau email home_care@biznetnetworks.com

6. Checklist **"LAN2"** dan **"SSID1"**, pilih **"PPPoE"** untuk mode IP Acquisition, checklist Enable NAT dan NAT tipe di rubah ke **"Port-restricted cone NAT"** selanjutnya dialing di ikuti dengan mode **"Automatic"**

| | |
|--|--|
| Binding Options: | <input type="checkbox"/> LAN1 <input checked="" type="checkbox"/> LAN2 <input checked="" type="checkbox"/> SSID1 |
| IPv4 Information | |
| IP Acquisition Mode: | <input type="radio"/> Static <input type="radio"/> DHCP <input checked="" type="radio"/> PPPoE |
| Enable NAT: | <input checked="" type="checkbox"/> |
| NAT type: | Port-restricted cone NAT ▾ |
| Enable DNS Override | <input type="checkbox"/> |
| Multicast VLAN ID: | <input type="text"/> (0-4094) |
| IPv6 Information | |
| Prefix Acquisition Mode: | <input checked="" type="radio"/> DHCPv6-PD <input type="radio"/> Static |
| IP Acquisition Mode: | <input type="radio"/> DHCPv6 <input checked="" type="radio"/> Automatic |
| Prefix Mask: | <input type="text"/> |
| Multicast VLAN ID: | <input type="text"/> |
| <input type="button" value="Apply"/> <input type="button" value="Cancel"/> | |

7. Lalu klik **"Apply"**, IP Public dari koneksi PPPoE pada WAN Status, dan status menjadi connected apabila konfigurasi berhasil.

EG8245H5
Fast Setting | Admin | Logout

Device

WAN

Optical

Service Provisioning

VoiP

Eth Port

WLAN

Home Network

WAN Information

On this page, you can query the connection and line status of the WAN port.

IPv4 Information (Click the form for details)

| WAN Name | Status | IP Address | VLAN/Priority | Connect |
|-----------------------|-----------|----------------|---------------|----------|
| 4_INTERNET_R_VID_4040 | Connected | 182.253.231.50 | 4040/0 | AlwaysOn |

IPv6 Information (Click the form for details)

| WAN Name | Status | PreviX | IP Address |
|-----------------------|-----------|-------------------------|--|
| 4_INTERNET_R_VID_4040 | Connected | 2404:8000:1001:b79::/64 | 2404:8000:1:7452:d465:39:fe80::d465:3999:9c9 |

8. Lalu untuk mengaktifkan DHCP pada Lan 2, pilih menu setting Layer 2/3 port, Checklist LAN 2

The screenshot displays the web management interface for an EG8245H5 device. The top navigation bar includes the Huawei logo, the model number 'EG8245H5', and links for 'Fast Setting', 'Admin', and 'Logout'. A left sidebar menu lists various settings: WAN, LAN (expanded), Layer 2/3 Port (highlighted in blue), LAN Host, DHCP Server, DHCP Static IP, DHCPv6 Server, DHCPv6 Static IP, DHCPv6 Information, and Port Locating. The main content area is titled 'Layer 2/3 Port Configuration' and contains the following text: 'On this page, you can configure LAN Port as Layer 3 ports by selecting the corresponding check box. The Layer 3 ports will be assigned as HG ports.' Below this text are four checkboxes: 'LAN1' (unchecked), 'LAN2' (checked), 'LAN3' (unchecked), and 'LAN4' (unchecked). At the bottom right of the configuration area are two buttons: 'Apply' and 'Cancel'.

Panduan Konfigurasi & Password WiFi

1. Pilih menu tab "WLAN" dilanjutkan dengan checklist "Enable WLAN".

2. Pada bagian SSID Name, dapat di isi dengan nama WiFi yang Anda inginkan, dan checklist "Enable SSID". Anda dapat mengatur jumlah perangkat yang dapat terhubung dengan maksimum 32 perangkat Modem.

LAN IPv6 **WLAN** Security Route Forward Rules Network Application

WLAN > WLAN Basic Configuration

Enable WLAN

| SSID Index | SSID Name | SSID Status | Number of Associated Devices: |
|----------------------------|-------------|-------------|-------------------------------|
| <input type="checkbox"/> 1 | HUAWEI-s53r | Enable | 32 |

SSID Configuration Details

SSID Name: HUAWEI-s53r * (1-32 characters)

Enable SSID:

Number of Associated Devices: 32 * (1-32)

Broadcast SSID:

Enable WMM:

Authentication Mode: WPA/WPA2 PreSharedKey ▾

Encryption Mode: TKIP&AES ▾

WPA PreSharedKey: •••••• Hide * (8-63 ASCII characters)

WPA Group Key Regeneration Interval: 3600 * (600-86400s)

Enable WPS:

WPS Mode: PBC ▾

PBC: Start WPS

Apply Cancel

3. Untuk password WiFi modena di rubah ke "WPA/WPA2 PreSharedKey" dengan Encryption mode "TKIP&AES", lalu dilanjutkan pengisian password WiFi yang Anda inginkan.

4. Lalu klik "Apply" dan restart Modem Biznet.

Konfigurasi 5Ghz

EG8245H5
Fast Setting | Admin Logout

- WAN
- LAN
- Security
- Route
- Forward Rules
- Application
- WLAN
- WLAN Basic
- WLAN Advanced
- Automatic WiFi Shu..
- WiFi Coverage
- Voice
- System Manage...
- Maintenance Dia...

WLAN Basic Configuration

On this page, you can set basic WLAN parameters (When the WLAN function is disable this page is blank).
⚠ Caution:
 1. Wireless network services may be interrupted temporarily after you modify wireless network parameters.
 2. It is recommended that you use the WPA2 or WPA/WPA2 authentication mode for security purpose.

Enable WLAN

| SSID Index | SSID Name | SSID Status | Number of Associated Devices | Broadcast SSID | Security Configuration |
|----------------------------|-------------|-------------|------------------------------|----------------|------------------------|
| <input type="checkbox"/> 1 | HUAWEI-UcZx | Enable | 32 | Enable | Configured |

SSID Configuration Details

SSID Name: * (1-32 characters)

Enable SSID:

Number of Associated Devices: * (1-32)

Broadcast SSID:

Enable WMM:

Authentication Mode: ▼

Encryption Mode: ▼

WPA PreSharedKey: Hide * (8-63 characters or 64 hexadecimal characters)

WPA Group Key Regeneration Interval: * (600-86400s)

Enable WPS:

WPS Mode: ▼

PBC:

Metode Pembayaran Biznet Home

Overview

Bank BCA

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account BCA.

Berikut detail dan format kode nomor Virtual Account BCA:

71117 000 + 8 digit Billing Account
71117 00 + 9 digit Billing Account
71117 0 + 10 digit Billing Account

Bank Permata

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Permata.

Berikut detail dan format kode nomor Virtual Account Permata:

8993 0000 + 8 digit Billing Account
8993 000 + 9 digit Billing Account
8993 00 + 10 digit Billing Account

Bank Mandiri

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Mandiri.

Berikut detail dan format kode nomor Virtual Account Mandiri:

895911 00 + 8 digit Billing Account
895911 0 + 9 digit Billing Account
895911 + 10 digit Billing Account

ATM

ATM BCA

1. Masukan kartu dan PIN Bank BCA
2. Pilih "Transaksi Lainnya" dan "Transfer"
3. Pilih "Ke Rekening BCA Virtual Account"
4. Masukan 16 digit nomor Virtual Account BCA
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

ATM Permata

1. Masukan kartu dan PIN Bank Permata
2. Pilih "Transaksi Lainnya"
3. Pilih "Pembayaran" dan "Pembayaran Lainnya"
4. Pilih Virtual Account
5. Masukan 16 digit nomor Virtual Account Permata dan pilih "BENAR"
6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

ATM Mandiri

1. Masukan kartu dan PIN Bank Mandiri
2. Pilih "Transaksi Lainnya" dan "TV Berlangganan/Internet"
3. Masukan kode Perusahaan/Instansi "89591" (Biznet Prepaid)
4. Masukan nomor Virtual Account Mandiri lalu pilih "BENAR"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Internet Banking

Klik BCA

1. Masuk ke halaman KlikBCA (<https://ibank.klikbca.com/>) dan masukan User ID dan PIN Internet Banking
2. Pilih "Transfer ke BCA Virtual Account"
3. Masukan 16 digit nomor Virtual Account BCA dan pilih "Lanjutkan"
4. Pastikan detail pembayaran telah sesuai dan silakan masukan nomor "keyBCA" dan klik "Kirim"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Permata Internet Banking

1. Masuk ke halaman PermataNet (<https://new.permatanet.com/permatanet/retail/logon>) dan masukan User ID dan login
2. Pilih "Pembayaran"
3. Pilih "Pembayaran Tagihan" dan "Internet"
4. Masukan 16 digit nomor Virtual Account Permata dan pilih "Lanjutkan"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Mandiri Internet Banking

1. Masukan User ID dan PIN akun Mandiri Internet Banking
2. Pilih "Pembayaran" dan "Internet"
3. Pilih "Biznet Prepaid" dan masukan nomor Virtual Account Mandiri
4. Untuk melanjutkan proses transaksi pembayaran, silakan untuk membuka aplikasi Mandiri Online
5. Lalu pilih kategori "Transaksi Tertunda"
6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Bank OCBC

1. Masuk ke Internet Banking OCBC NISP (<https://online.ocbcnisp.com/>) dan masukkan User ID, Password dan Captcha
2. Pilih "Pembayaran dan Pembelian"
3. Pilih "Rekening Sumber Dana"
4. Pilih "Tagihan Yang Belum Terdaftar", lalu klik "Pembayaran/Pembelian"
5. Pilih Tipe Tagihan "Pembayaran Lainnya", Pilih "Organisasi Biller: BIZNET PREPAID" dan masukan nomor pelanggan
6. Apabila informasi data tagihan telah sesuai, silakan lakukan konfirmasi
7. Masukan "Response Code Token" untuk menyelesaikan pembayaran dan selesai
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Mobile Banking

My BCA

1. Buka aplikasi myBCA dan Login
2. Pilih "Transfer"
3. Pilih "Virtual Account"
4. Masukan nomor BCA Virtual Account dan klik "Kirim"
5. Apabila informasi data tagihan telah sesuai, klik "Lanjut"
6. Masukan PIN myBCA
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Permata MobileX

1. Buka aplikasi PermataMobile X dan Login
2. Pilih kategori "Bayar Tagihan"
3. Pilih "Internet"
4. Pilih Internet Service Provider "Biznet Home"
5. Masukan 16 digit nomor Virtual Account Bank Permata dan Pilih "OK"
6. Masuk halaman konfirmasi, apabila sudah sesuai pilih "Konfirmasi Pembayaran"
7. Masukan pin PermataMobile X anda.
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Livin' by Mandiri

1. Buka aplikasi Livin' by Mandiri dan Login
2. Pilih "Bayar"
3. Pilih "Internet & TV Kabel"
4. Pilih "Biznet Prepaid"
5. Masukan nomor Mandiri Virtual Account dan klik "Lanjutkan"
6. Apabila informasi data tagihan telah sesuai, klik "Lanjutkan"
7. Masukan PIN Livin' by Mandiri
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

» Pembayaran Elektronik hanya untuk 1 (satu) Customer ID, tidak bisa untuk pembayaran penggabungan Customer ID
» Biaya Transaksi / Transfer Bank dibayarkan di luar dari jumlah yang tertera pada tagihan

Mobile Banking

TMRW by UOB

1. Buka aplikasi TMRW dan Login
2. Pilih "Top up dan Tagihan"
3. Pilih kategori "TV Kabel & Internet"
4. Pilih "Biznet Home"
5. Masukkan Billing Account Biznet Home
6. Apabila informasi data tagihan telah sesuai, silakan Masukkan PIN
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

BSI Mobile

1. Buka aplikasi BSI Mobile dan Login
2. Pilih "Bayar"
3. Pilih "Internet/ TV Kabel"
4. Pilih "Biznet Home"
5. Pilih Nomor Rekening
6. Masukkan Nomor ID Billing Pelanggan
7. Masukkan PIN BSI Mobile
8. Apabila informasi data tagihan telah sesuai, klik "Lanjutkan"
9. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

One Mobile

1. Buka aplikasi OCBC NISP One Mobile dan Login
2. Pilih "Pembayaran & Pembelian"
3. Pilih "Pembayaran Lainnya"
4. Pilih kategori "Biznet Prepaid" dan Masukkan "Billing Account Biznet Home"
5. Apabila informasi data tagihan telah sesuai, silakan Masukkan PIN
6. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

BRImo

1. Buka aplikasi BRImo dan Login
2. Pilih "Menu Lainnya"
3. Masuk ke menu "Tagihan"
4. Pilih "TV Kabel & Internet"
5. Pilih Menu "Pembayaran Baru"
6. Pilih jenis layanan "Biznet" dan masukan "Billing Account Biznet Home", klik "Lanjutkan"
7. Apabila informasi data tagihan telah sesuai, silahkan klik menu "Bayar"
8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Teller Bank

Bank BCA

1. Melengkapi form dengan detail berikut ini:
Bank Tujuan: *Bank BCA* Nomor **Rekening Tujuan:** *Nomor Virtual Account BCA* Masukkan 16 digit nomor Virtual Account Bank BCA
Terbilang: *Masukan sesuai jumlah pada tagihan*
Nama Penerima: *Nama Pelanggan*
Alamat Penerima: *MIDPLAZA 2 LT. 8*
2. Teller akan memproses & mencetak bukti pembayaran

Bank Permata

1. Informasikan ke teller bahwa pelanggan ingin melakukan pembayaran Virtual Account
2. Sebutkan 16 digit nomor Virtual Account Permata pelanggan
3. Lakukan pembayaran sesuai jumlah pada tagihan
4. Pelanggan akan mendapatkan slip pembayaran dari teller

Bank Mandiri

1. Langkah Pengisian Aplikasi Setoran/ Transfer:
 - a. Isi tanggal, nama & alamat penyetor
 - b. Isi nama penerima dengan "Biznet Prepaid - Nama Pelanggan"
 - c. Isi No. Pelanggan dengan 16 digit nomor Virtual Account Mandiri
 - d. Isi jumlah pembayaran & terbilang
 - e. Isi tujuan transaksi
2. Teller akan memproses & mencetak bukti pembayaran

ATM Bersama

Virtual Account Bank Permata

1. Pilih "Menu Lainnya"
2. Pilih "Transfer"
3. Masukan kode bank tujuan (Kode Bank Permata "013") dan 16 digit nomor Virtual Account Bank Permata dan Pilih "TEKAN JIKA BENAR"
4. Masukan jumlah pembayaran sesuai tagihan dan pilih "BENAR"
5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

E-Commerce

Go Tagihan

1. Buka aplikasi Gojek
2. Pilih menu "GoTagihan"
3. Pilih menu "Cable TV & Internet"
4. Pilih menu "Biznet"
5. Masukkan nomor Billing Account Pelanggan
6. Pelanggan dapat membayar tagihan yang tertera dengan menggunakan GoPay
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Tokopedia

1. Pilih menu "Top-up & Tagihan"
2. Pilih kategori "Internet dan TV Kabel"
3. Pilih menu "Biznet Home"
4. Masukkan Billing Account pelanggan
5. Cek detail konfirmasi pembayaran, jika sudah sesuai pilih "Lanjut"
6. Masuk ke halaman pembayaran dan pilih "Bayar"
7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Payment Point

Alfamart, Alfamidi, Circle K, Indomaret & Lawson

Virtual Account Bank Permata

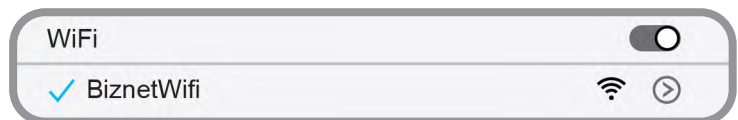
1. Pelanggan mengunjungi gerai terdekat.
2. Silakan menyebutkan nomor Billing Account kepada kasir.
3. Petugas kasir akan memberikan informasi detail tagihan, apabila informasi telah sesuai silakan melakukan pembayaran sesuai dengan nominal yang tertera.
4. Transaksi sudah selesai dan simpan struk pembayaran.

Biznet Wifi

Biznet Wifi merupakan **Layanan WiFi Gratis dari Biznet** dengan kecepatan hingga **100 Mbps** untuk pelanggan Biznet Home dan Biznet Metronet, dengan sistem login otomatis.

Untuk mengetahui lokasi Biznet Wifi, kunjungi biznetwifi.com/location.

1. Pilih **SSID BiznetWifi** di perangkat Anda.



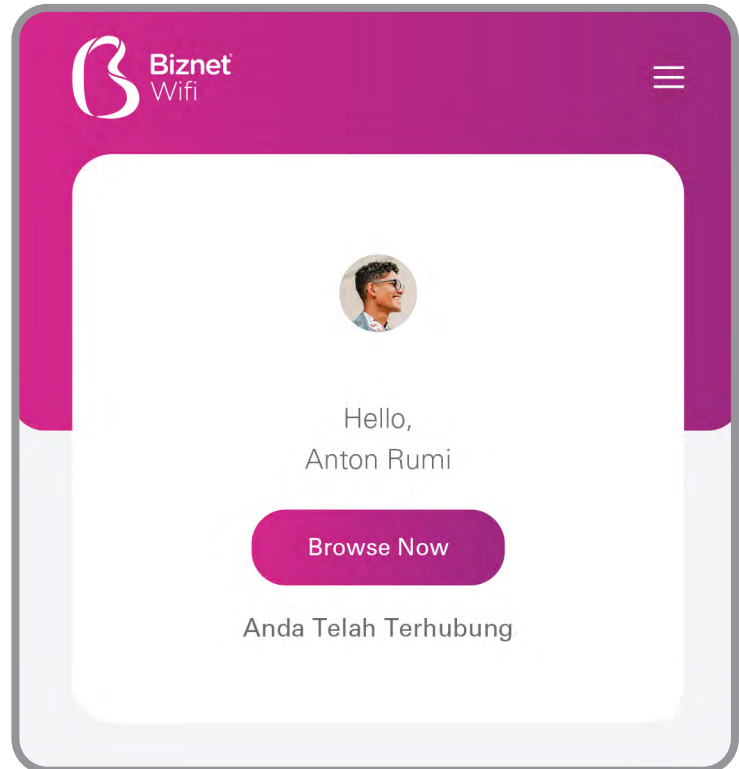
2. Masukkan Username dan Password layanan **Biznet Home** atau **Biznet Metronet** lalu pilih Masuk.

Masuk sebagai Pelanggan

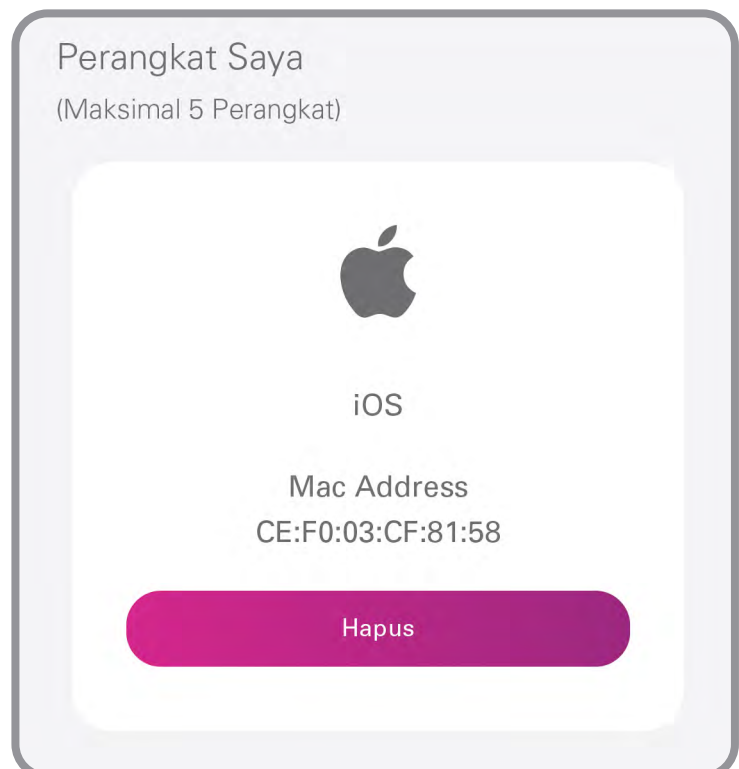
Masukan Username & Password Biznet Home/ Biznet Metronet untuk menggunakan layanan Internet 100 Mbps tanpa batas waktu, dan dapat digunakan untuk 5 (lima) perangkat.

MASUK

3. Anda sudah terhubung dengan **BiznetWifi**.

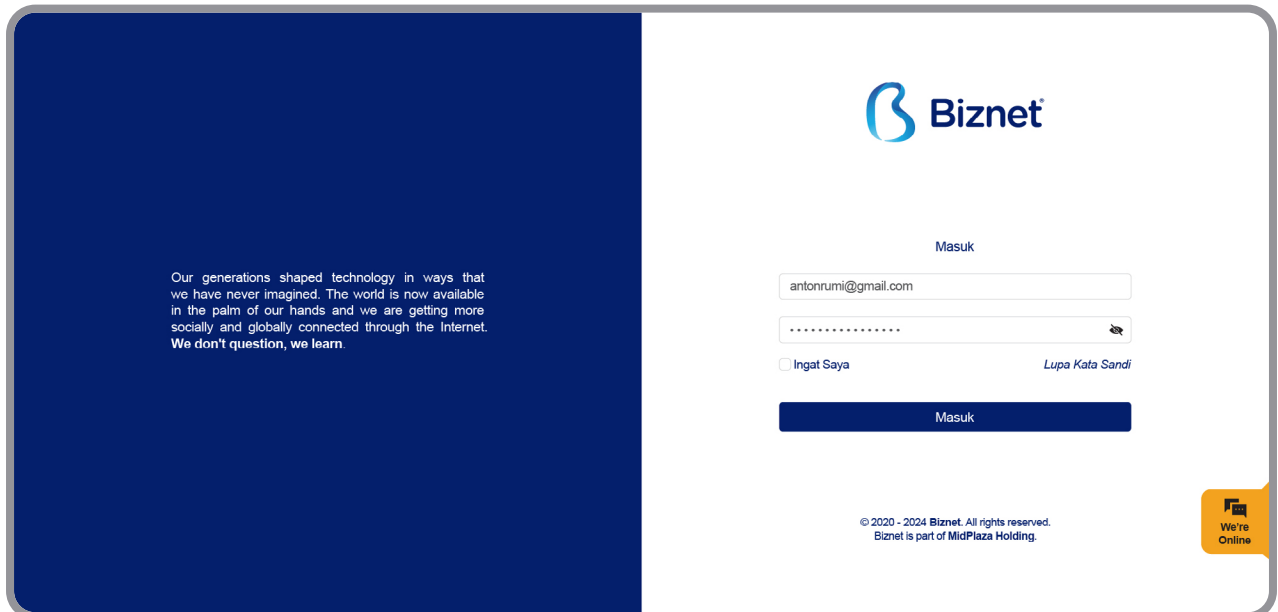


4. Anda dapat mengatur jumlah perangkat yang terdaftar untuk di layanan **BiznetWifi**.

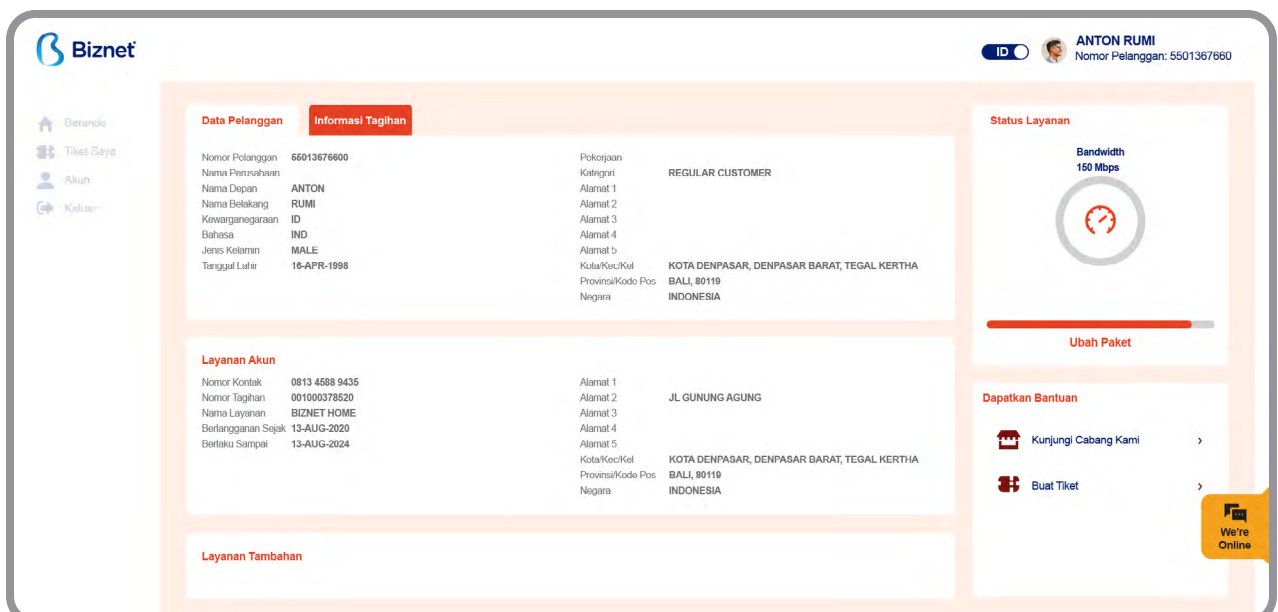


My Biznet

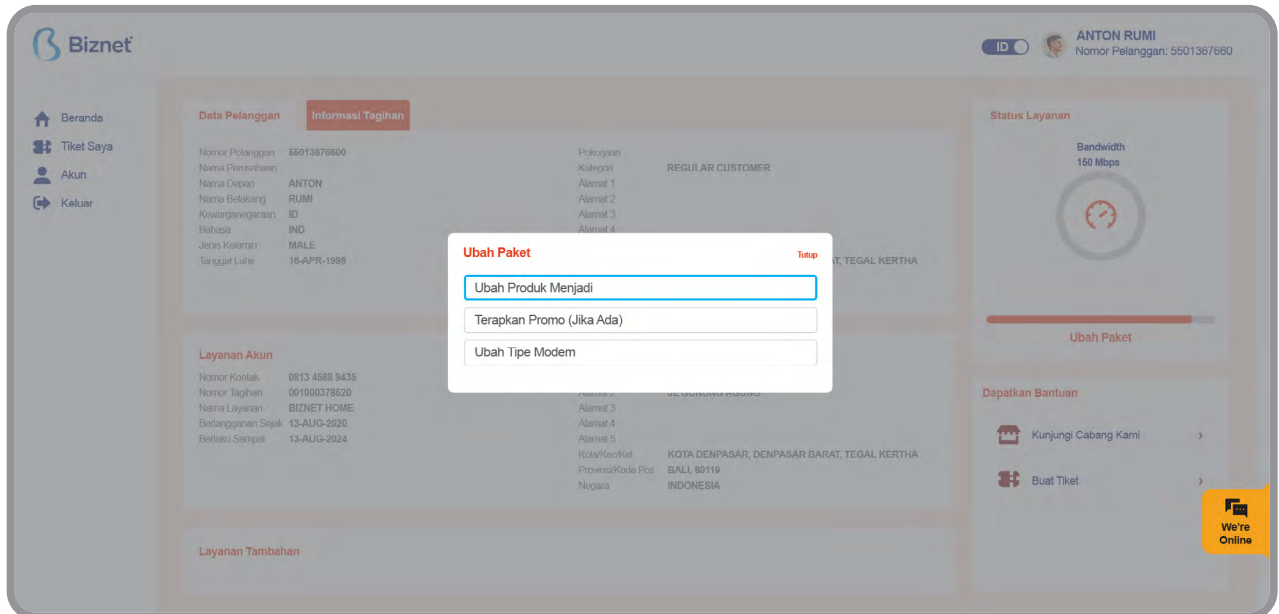
1. Masuk ke portal my biznet di <http://app.biznet.id>.
Masukan username dan password anda.



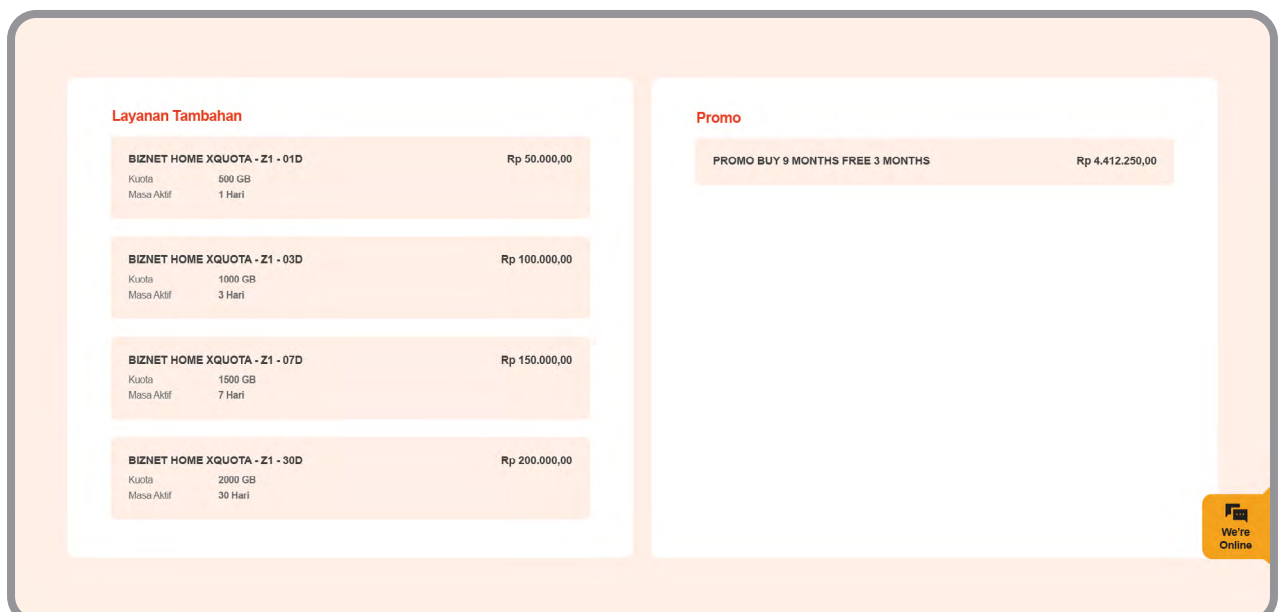
2. Pada halaman beranda terdapat informasi **Data Pelanggan**, **Informasi Tagihan**, **Status Layanan**, **Branch Biznet**, **Promo** dan **Layanan Tambahan**.



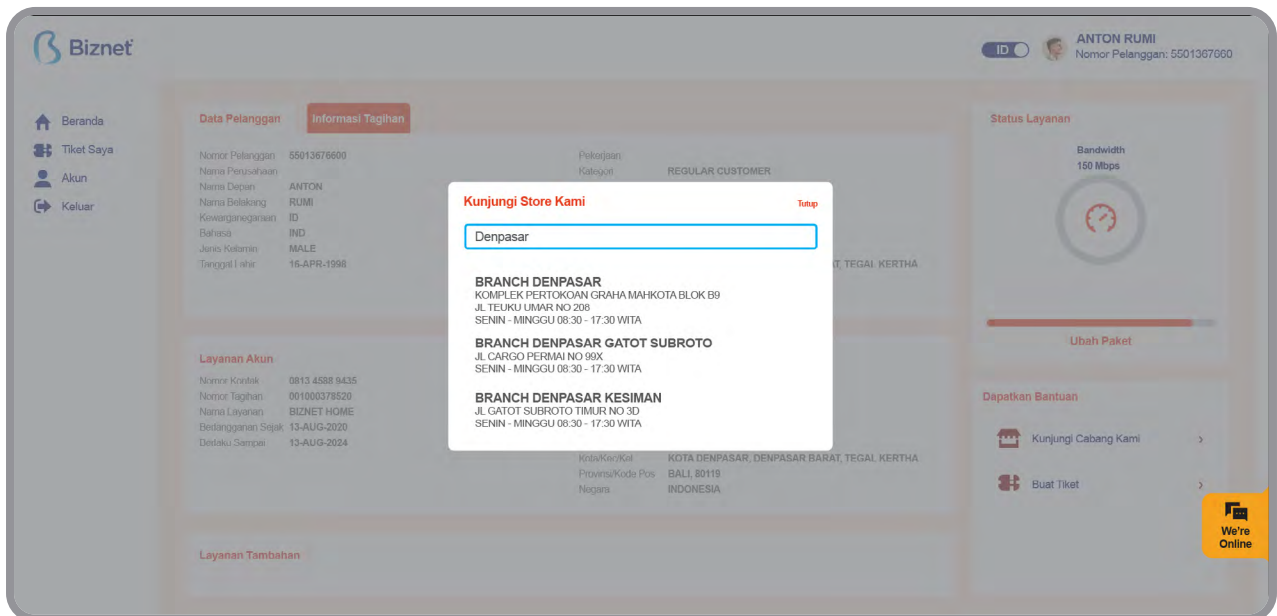
3. Jika Anda ingin merubah paket layanan, pilih menu status layanan lalu **Ubah Paket**, kemudian pilih product yang Anda inginkan. Jika ingin mengambil promo silakan pilih promo pada kolom promo.



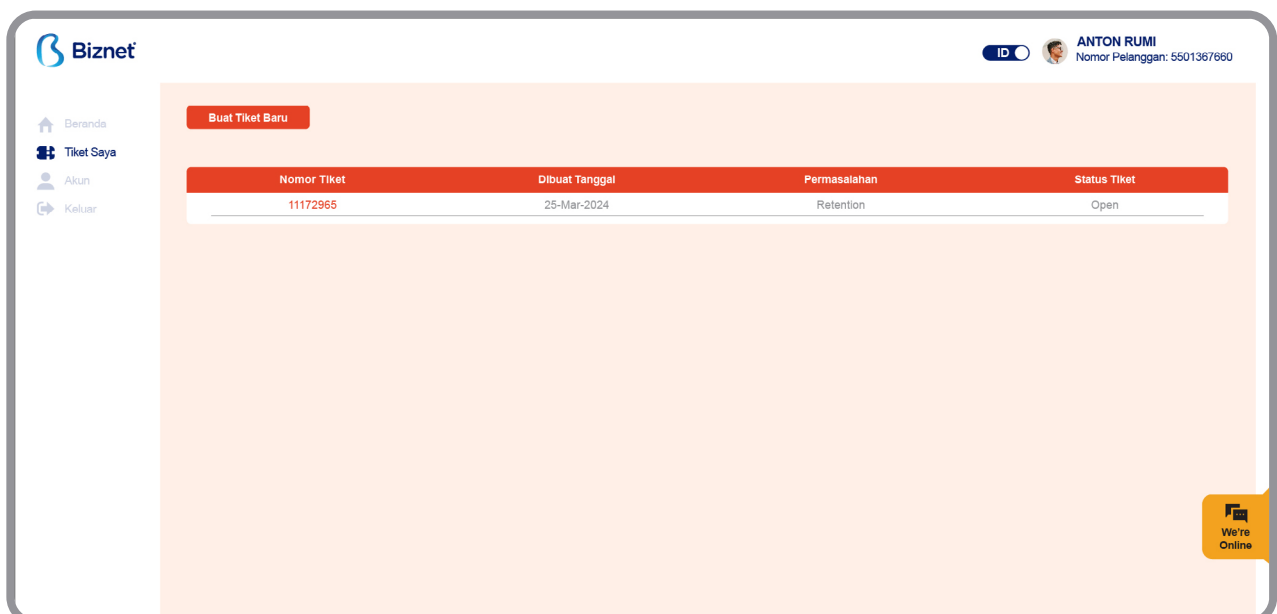
4. Untuk pembelian ekstra kuota, Anda dapat pilih **Layanan Tambahan** yang berada di halaman beranda. Namun perlu diingat, untuk layanan ekstra kuota tidak akan memperpanjang masa aktif anda.



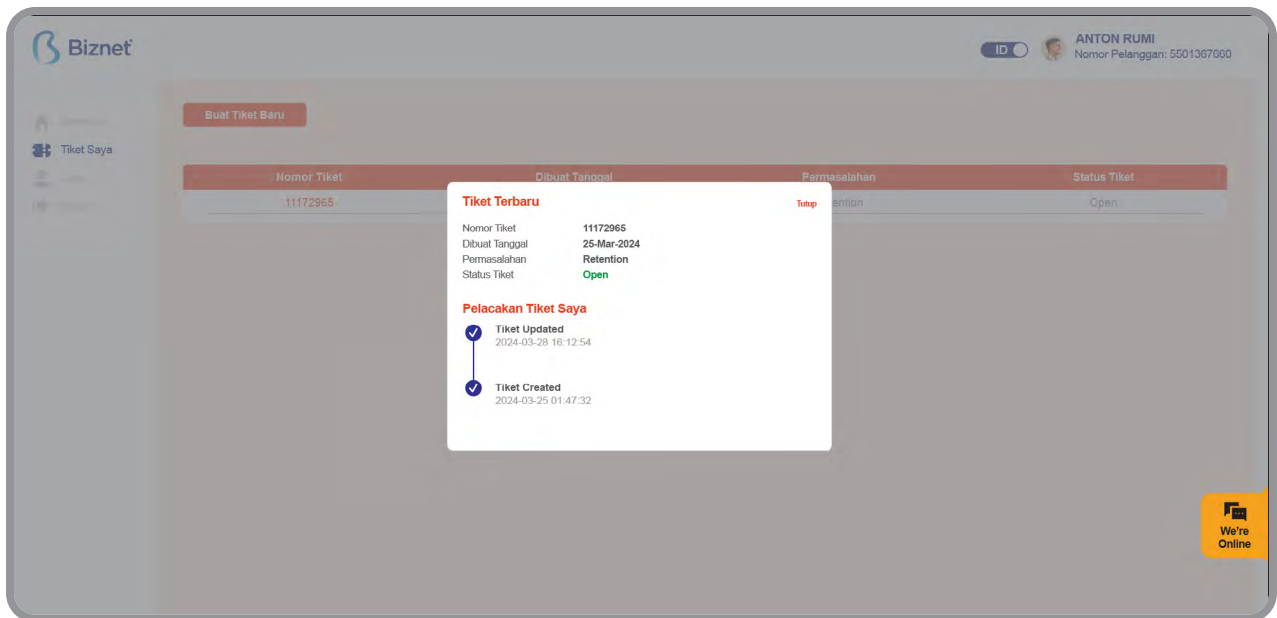
5. Pada menu **Kunjungi Store Kami**, Anda dapat melihat kantor cabang Biznet terdekat dari lokasi anda.



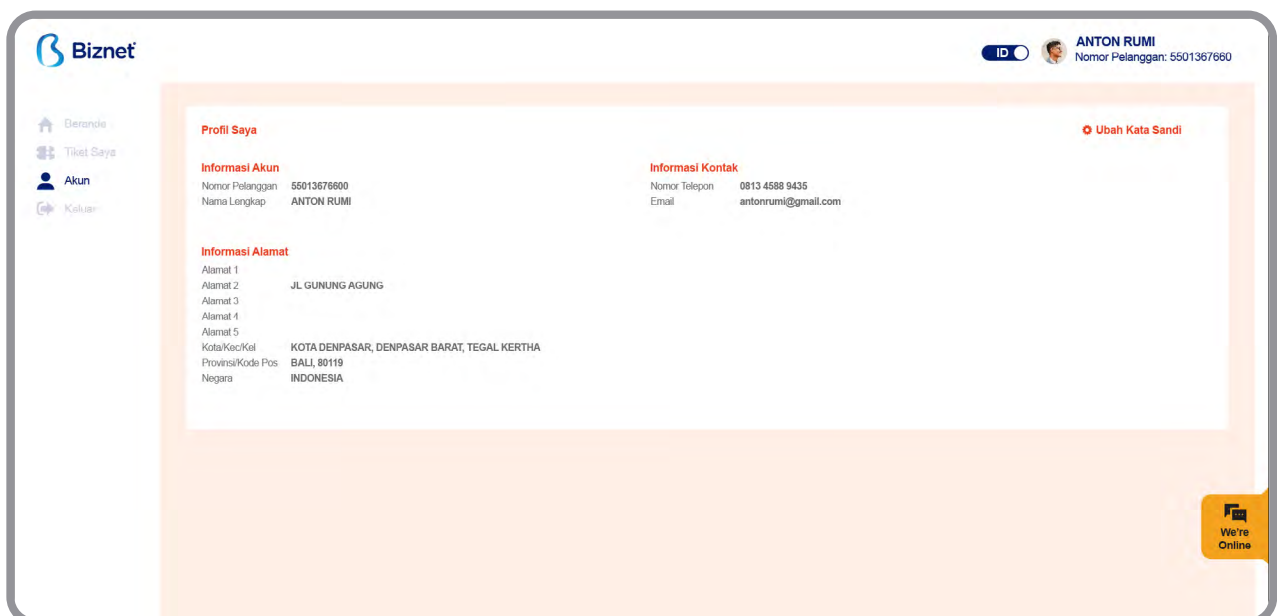
6. Menu **Tiket Saya**, dapat digunakan untuk membuat tiket baru ke customer support Biznet.



7. Menu **Tiket Saya**, Anda dapat melihat progress tiket yang telah dibuat.



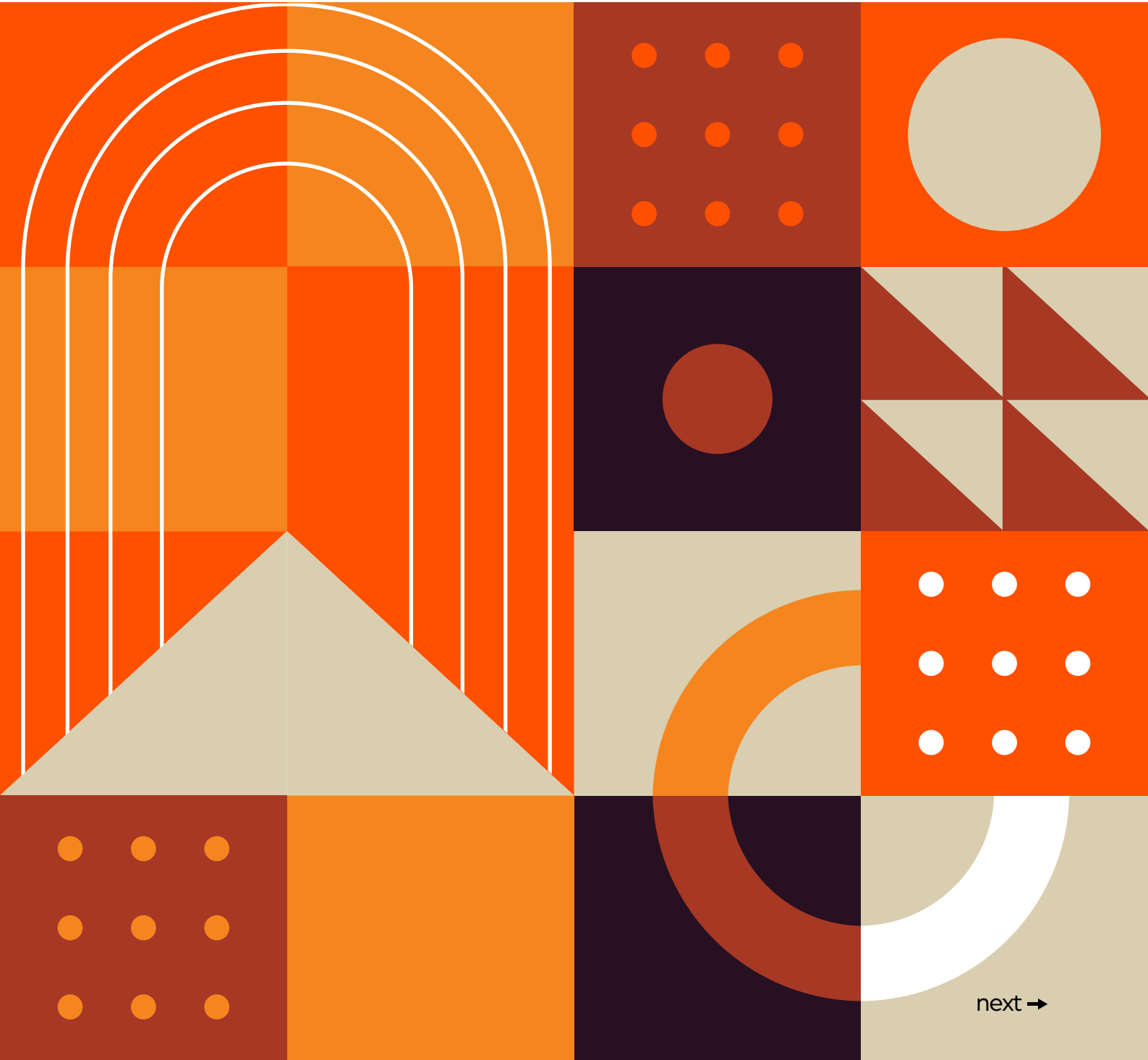
8. Menu **Akun**, merupakan informasi layanan yang digunakan dan dapat mengubah kata sandi portal My Biznet Anda.





User's Manual

ENG | IND



next →

Thank You,

for choosing Biznet Home as the best Internet WiFi service to support your digital activities at home.

We hope this guidebook can assist you in setting up your modem, making monthly payments, connecting your device to Biznet WiFi service that available in public facilities, to finding out how to use MyBiznet and Biznet Mobile Apps.

If you need any further assistance on Biznet Services, please contact **Biznet Customer Experience** (24/7) via:

For your convenience, please prepare your Biznet Home Customer ID, which available in the email that we sent after your service Account is Active.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net

Call Center : 1500933

e-mail : home_care@biznetnetworks.com

Website

biznethome.net

biznetiptv.com

biznetnetworks.com

Social Media

Instagram : [@biznethome](https://www.instagram.com/biznethome)

Facebook : [BiznetHome](https://www.facebook.com/BiznetHome)

Youtube : [Biznet](https://www.youtube.com/Biznet)

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Panduan Konfigurasi Modem

1. Open "Browser" application
2. Type the IP Router address
 - 192.168.100.1 for HG8245H5 Modem type



- Login: – ID/Username : telecomadmin
– Password : admintelecom

The image shows the login page for the Huawei HG8245H5 modem. The page has a red and white color scheme. The login fields are as follows:

- Account: telecomadmin
- Password: [masked]
- Login button

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- After login successful, select "LAN" tab menu and checklist "LAN2"

- 192.168.18.1 for EG8245H5 Modem type



- Login: – ID/Username : Epadmin
– Password : adminEp

The image shows the Huawei EG8245H5 web configuration page. The page has a blue header with the Huawei logo and the text "EG8245H5". Below the header, it says "Welcome to Huawei web page for network configuration." The login form consists of two input fields: "User Name" with the value "Epadmin" and "Password" with a masked password "•••••". Below the password field is a "Login" button.

- After login successful, select Advance LAN "LAYER 2/3 PORT" tab menu and checklist "LAN2"

- 192.168.18.1 for EG8145V5 Modem type



- Login: – ID/Username : Epusher
 – Password : adminEp

EG8145V5

Welcome to Huawei web page for network configuration.

User Name :

Password :

- After login successful, select Advance LAN "LAYER 2/3 PORT" tab menu and checklist "LAN2"

3. Next, select **"WAN"**, tab menu, and checklist **"Enable WAN"**, select **"IPv4 / IPv6"** for type protocol and select **"Route WAN"** for WAN Mode.

4. Enter you VLAN ID.

| Basic Information | |
|---------------------|---|
| Enable WAN: | <input checked="" type="checkbox"/> |
| Encapsulation Mode: | <input type="radio"/> IPoE <input checked="" type="radio"/> PPPoE |
| Protocol Type: | IPv4/IPv6 ▾ |
| WAN Mode: | Route WAN ▾ |
| Service Type: | INTERNET ▾ |
| Enable VLAN: | <input checked="" type="checkbox"/> |
| VLAN ID: | 4040 <small>*(1-4094)</small> |
| User Name: | 102200555012 |
| Password: | •••••••••• |

5. For **"Username"** and **"Password"**, use Biznet Customer ID that was informed in the form given during the installation.

Note: If you don't know the VLAN ID or forget the password, please contact Biznet Home Care at **1500933** or email to home_care@biznetnetworks.com

6. Checklist **"LAN2"** and **"SSID1"**, select **"PPPoE"** for IP Acquisition mode, checklist Enable NAT and NAT type change into **"Port-restricted cone NAT"** next, dialing and followed by **"Automatic"** mode.

| | |
|--|--|
| Binding Options: | <input type="checkbox"/> LAN1 <input checked="" type="checkbox"/> LAN2 <input checked="" type="checkbox"/> SSID1 |
| IPv4 Information | |
| IP Acquisition Mode: | <input type="radio"/> Static <input type="radio"/> DHCP <input checked="" type="radio"/> PPPoE |
| Enable NAT: | <input checked="" type="checkbox"/> |
| NAT type: | Port-restricted cone NAT ▾ |
| Enable DNS Override | <input type="checkbox"/> |
| Multicast VLAN ID: | <input type="text"/> (0-4094) |
| IPv6 Information | |
| Prefix Acquisition Mode: | <input checked="" type="radio"/> DHCPv6-PD <input type="radio"/> Static |
| IP Acquisition Mode: | <input type="radio"/> DHCPv6 <input checked="" type="radio"/> Automatic |
| Prefix Mask: | <input type="text"/> |
| Multicast VLAN ID: | <input type="text"/> |
| <input type="button" value="Apply"/> <input type="button" value="Cancel"/> | |

7. Then, click **"Apply"**, IP Public from PPPoE connection on WAN Status, and the status turns into connected if the configuration is successful.

EG8245H5
Fast Setting | Admin | Logout

Device

WAN

Optical

Service Provisioning

VoiP

Eth Port

WLAN

Home Network

WAN Information

On this page, you can query the connection and line status of the WAN port.

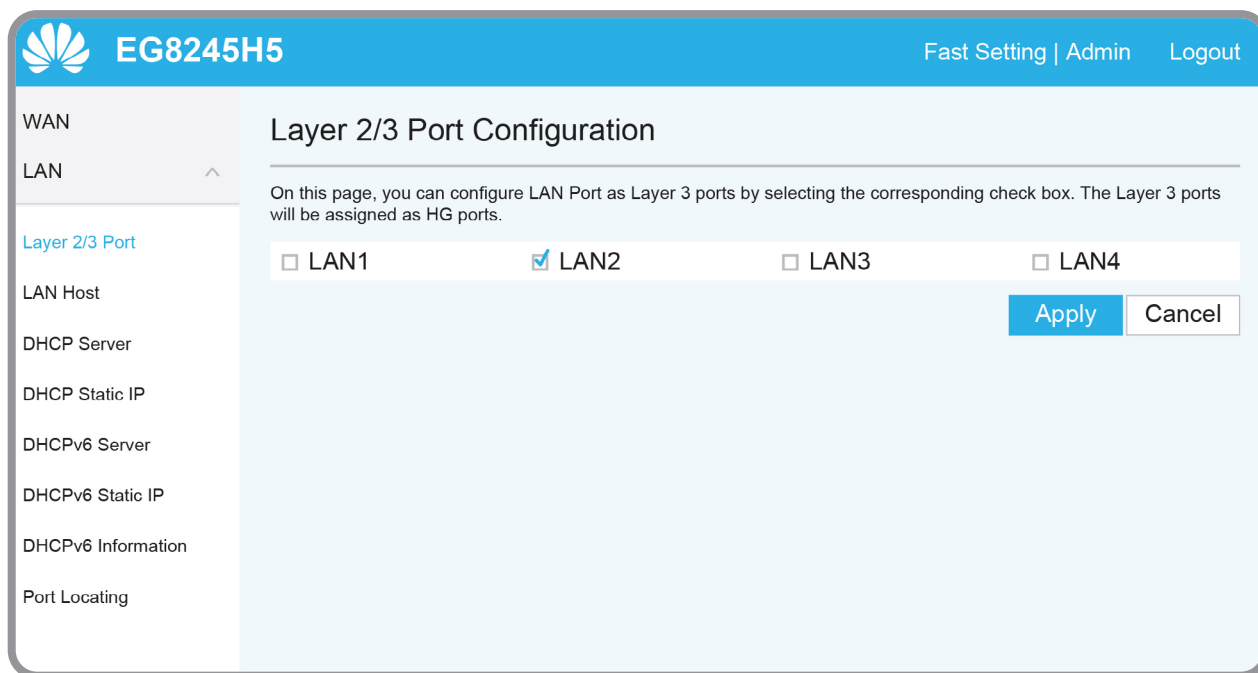
IPv4 Information (Click the form for details)

| WAN Name | Status | IP Address | VLAN/Priority | Connect |
|-----------------------|-----------|----------------|---------------|----------|
| 4_INTERNET_R_VID_4040 | Connected | 182.253.231.50 | 4040/0 | AlwaysOn |

IPv6 Information (Click the form for details)

| WAN Name | Status | PreviX | IP Address |
|-----------------------|-----------|-------------------------|--|
| 4_INTERNET_R_VID_4040 | Connected | 2404:8000:1001:b79::/64 | 2404:8000:1:7452:d465:39:fe80::d465:3999:9c9 |

8. To enable DHCP on Lan 2, select the Layer 2/3 port setting menu, and check LAN 2



EG8245H5 Fast Setting | Admin Logout

WAN

LAN

Layer 2/3 Port

LAN Host

DHCP Server

DHCP Static IP

DHCPv6 Server

DHCPv6 Static IP

DHCPv6 Information

Port Locating

Layer 2/3 Port Configuration

On this page, you can configure LAN Port as Layer 3 ports by selecting the corresponding check box. The Layer 3 ports will be assigned as HG ports.

LAN1 LAN2 LAN3 LAN4

Apply Cancel

Configuration Guide & WiFi Password

1. Select "WLAN" tab menu, followed by checklist "Enable WLAN".

2. In SSID Name, fill in the WiFi name you want, and checklist "Enable SSID". You can set the number of devices that can be connected with a maximum of 32 Modem devices.

The screenshot displays the 'WLAN > WLAN Basic Configuration' page. At the top, there are navigation tabs: LAN, IPv6, WLAN (selected), Security, Route, Forward Rules, and Network Application. Below the tabs, the page title is 'WLAN > WLAN Basic Configuration'. A checklist 'Enable WLAN' is checked. Below this is a table with columns: SSID Index, SSID Name, SSID Status, and Number of Associated Devices. The first row shows SSID Index 1, SSID Name 'HUAWEI-s53r', SSID Status 'Enable', and Number of Associated Devices '32'. Below the table is the 'SSID Configuration Details' section, which includes the following fields and values:

| Field | Value | Notes |
|--------------------------------------|-------------------------------------|---|
| SSID Name: | HUAWEI-s53r | *(1-32 characters) |
| Enable SSID: | <input checked="" type="checkbox"/> | |
| Number of Associated Devices: | 32 | *(1-32) |
| Broadcast SSID | <input checked="" type="checkbox"/> | |
| Enable WMM: | <input checked="" type="checkbox"/> | |
| Authentication Mode: | WPA/WPA2 PreSharedKey | |
| Encryption Mode: | TKIP&AES | |
| WPA PreSharedKey: | | <input checked="" type="checkbox"/> Hide *(8-63 ASCII characters) |
| WPA Group Key Regeneration Interval: | 3600 | *(600-86400s) |
| Enable WPS: | <input checked="" type="checkbox"/> | |
| WPS Mode: | PBC | |
| PBC: | Start WPS | |

At the bottom of the configuration page, there are 'Apply' and 'Cancel' buttons.

3. For WiFi password, the mode should be changed into "WPA/WPA2 PreSharedKey" with "TKIP&AES", Encryption mode, followed by fill in the WiFi password you want.

4. Then, click "Apply" and restart Biznet Modem.

Konfigurasi 5Ghz

EG8245H5
Fast Setting | Admin | Logout

- WAN
- LAN
- Security
- Route
- Forward Rules
- Application
- WLAN
- WLAN Basic
- WLAN Advanced
- Automatic WiFi Shu..
- WiFi Coverage
- Voice
- System Manage...
- Maintenance Dia...

WLAN Basic Configuration

On this page, you can set basic WLAN parameters (When the WLAN function is disable this page is blank).

Caution:

- Wireless network services may be interrupted temporarily after you modify wireless network parameters.
- It is recommended that you use the WPA2 or WPA/WPA2 authentication mode for security purpose.

Enable WLAN

| SSID Index | SSID Name | SSID Status | Number of Associated Devices | Broadcast SSID | Security Configuration |
|----------------------------|-------------|-------------|------------------------------|----------------|------------------------|
| <input type="checkbox"/> 1 | HUAWEI-UcZx | Enable | 32 | Enable | Configured |

SSID Configuration Details

SSID Name: * (1-32 characters)

Enable SSID:

Number of Associated Devices: * (1-32)

Broadcast SSID:

Enable WMM:

Authentication Mode: ▼

Encryption Mode: ▼

WPA PreSharedKey: Hide * (8-63 characters or 64 hexadecimal characters)

WPA Group Key Regeneration Interval: * (600-86400s)

Enable WPS:

WPS Mode: ▼

PBC:

Biznet Home Payment Method

Overview

BCA Bank

Please note that one Biznet Home Account has one BCA Virtual Account numbers

The details and format of BCA Virtual Account number as follow:

71117 000 + 8 digit Billing Account
71117 00 + 9 digit Billing Account
71117 0 + 10 digit Billing Account

Permata Bank

Please note that one Biznet Home Account has one Permata Virtual Account number.

The details and format of Permata Virtual Account number as follow:

8993 0000 + 8 digit Billing Account
8993 000 + 9 digit Billing Account
8993 00 + 10 digit Billing Account

Mandiri Bank

Please note that one Biznet Home Account has one Mandiri Virtual Account number.

The details and format of Mandiri Virtual Account number as follow:

895911 00 + 8 digit Billing Account
895911 0 + 9 digit Billing Account
895911 + 10 digit Billing Account

ATM

ATM BCA Bank

1. Insert your BCA card and PIN
2. Choose "Other Transaction" and "Transfer"
3. Choose "To BCA Virtual Account"
4. Enter 16 digits of BCA Virtual Account number
5. Follow the instruction until the payment has been successfully

ATM Permata Bank

1. Insert your Permata Card and PIN
2. Choose "Other Transaction"
3. Choose "Payment" and "Others Payment"
4. Choose "Virtual Account"
5. Insert 16 digits of Permata Virtual Account number and choose "CORRECT"
6. Follow the instruction until the payment has been successfully

ATM Mandiri Bank

1. Insert your Mandiri Card and PIN
2. Choose menu "Other Transactions" and "Subscription TV/Internet"
3. Input Company Code "89591" (Biznet Prepaid)
4. Input Mandiri Virtual Account Number and then choose "YES"
5. Follow the instruction until the payment has been successfully

Internet Banking

Klik BCA

1. Go to BCA Klik (<https://ibank.klikbca.com/>) and type your Internet Banking User ID and PIN
2. Choose "Transfer to BCA Virtual Account"
3. Enter 16 digits of BCA Virtual Account number and select "Continue"
4. Make sure the payment details are correct, and click "Continue" and enter the number "KeyBCA" and click "Send"
5. Follow the instruction until the payment has been successfully

Permata Internet Banking

1. Go to PermataNet Klik (<https://new.permatanet.com/permatanet/retail/logon>) and type your Internet Banking User ID and PIN
2. Choose "Payment"
3. Choose "Bill Payment" and "Internet"
4. Enter 16 digits of the Permata Virtual Account number and choose "Continue"
5. Follow the instruction until the payment has been successfully

Mandiri Internet Banking

1. Input User ID and PIN your account Internet Account Mandiri
2. Choose "Payment" and "Internet"
3. Choose "Biznet Prepaid", input Virtual Account Number Mandiri
4. To continue the payment transaction process, please open the Mandiri Online application
5. Then select the category "Pending Transactions"
6. Follow the instruction until the payment has been successfully

OCBC Bank

1. Go to Internet Banking OCBC NISP (<https://online.ocbcnisp.com/>) and enter User ID, Password and Captcha
2. Select "Payment & Purchase"
3. Select "Source Account"
4. Select "Unregistered Bills", click "Payment/Purchase"
5. Select Bill Type "Other Payments", Select "Bill Organization: BIZNET PREPAID" and enter customer number
6. If the payment details are correct, please confirm
7. Enter "Response Code Token" to complete payment and done
8. Customer will receive a confirmation that the transaction is successful

Mobile Banking

My BCA

1. Open myBCA application and Login
2. Select "Transfer"
3. Select "Virtual Account"
4. Enter the BCA Virtual Account number and click "Send"
5. If the payment details are correct, click "Proceed"
6. Enter myBCA PIN
7. Customer will receive a confirmation that the transaction is successful

Permata MobileX

1. Go to PermataMobile X application and Login
2. Choose "Pay Bills"
3. Choose "Internet"
4. Select Internet Service Provider "Biznet Home"
5. Insert 16 digits of Bank Permata Virtual Account number and choose "OK"
6. Go to confirmation page, if all details are correct, choose "Payment Confirmation"
7. Input your pin PermataMobile X.
8. You will receive an information confirmation on your transaction.

Livin' by Mandiri

1. Open Livin' by Mandiri application and Login
2. Select "Pay"
3. Select "Internet & Cable TV"
4. Select "Biznet Prepaid"
5. Enter Mandiri Virtual Account number and click "Continue"
6. If the payment details are correct, click "Continue"
7. Enter Livin' by Mandiri PIN
8. Customer will receive a confirmation that the transaction is successful

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs
» Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice

Mobile Banking

TMRW by UOB

1. Open TMRW application and Login
2. Select "Top up and Bills"
3. Select "Cable TV & Internet" category
4. Select "Biznet Home"
5. Enter Biznet Home Billing Account
6. If the payment details are correct, enter your PIN
7. Customer will receive a confirmation that the transaction is successful

BSI Mobile

1. Open OCB NISP ONE Mobile application and Login
2. Select "Payment & Purchase"
3. Select "Other Payment"
4. Select "Biznet Prepaid" category and enter "Billing Account Biznet Home"
5. If the payment details are correct, enter your PIN
6. Customer will receive a confirmation that the transaction is successful

ONE Mobile

1. Open BSI Mobile application and Login
2. Select "Pay"
3. Select "Internet/ Cable TV"
4. Select "Biznet Home"
5. Select Account Number
6. Enter Customer ID Billing number
7. Enter BSI Mobile PIN
8. If the payment details are correct, click "Continue"
9. Customer will receive a confirmation that the transaction is successful

BRI Mo

1. Open BRI Mo application and Login
2. Select "Other Menu"
3. Enter the "Billing" menu
4. Select "Cable TV & Internet"
5. Select "New Payment"
6. Select the service "Biznet" and enter "Billing Account Biznet Home", click "Continue"
7. If the payment details are correct, click "Pay"
8. Customer will receive a confirmation that the transaction is successful

Teller Bank

BCA Bank

1. Complete the form with the following details:
Destination Bank: *BCA*
Bank Account Number: *16 Digits BCA Virtual Account Number*
In words: *Input total amount as stated in the bill*
Beneficiary Name: *Customer's Name*
Beneficiary Address: *MIDPLAZA 2 LT.8*
2. Teller will process & print the payment receipt

Permata Bank

1. Inform the Teller that you want to make payment using Virtual Account
2. Inform the 16 digits of customer's Permata Bank Virtual Account Number
3. Make payment as per the amount stated in the bill
4. Customer will receive payment slip from Teller

Mandiri Bank

1. Fill in the collection form or transfer form Collection/Transfer Form Guidelines:
 - a. Fill in date, depositor name & address
 - b. Fill in recipient's name with "Biznet Prepaid - Customer Name"
 - c. Fill in customer number with 16 digits Mandiri Virtual Account Number
 - d. Fill in payment amount & in words
 - e. Fill in transaction purpose
2. Teller will process & print the payment receipt

ATM Bersama

Virtual Account Permata Bank

1. Choose "Other Menu"
2. Choose "Transfer"
3. Insert bank code (Bank Permata code "013") and 16 digits of Permata Bank Virtual Account number and press "YES"
4. Insert total payment (the number must be same as total billing) and press "Yes"
5. Follow the instruction until the payment has been successfully

E-Commerce

Go Tagihan

1. Open Gojek application
2. Select "GoTagihan" menu
3. Select "Cable & Internet TV" menu
4. Select "Biznet" menu
5. Enter the Customer's Billing Account number
6. Customers can pay the bills listed by using GoPay
7. You will receive an information confirmation on your transaction

Tokopedia

1. Choose "Top-up & Tagihan"
2. Choose "Internet dan TV Kabel" category
3. Choose "Biznet Home"
4. Enter the customer's Billing ID number
5. Check payment details, if all details are correct, select "Continue"
6. Enter the payment page and select "Pay"
7. You will receive an information confirmation on your transaction

Payment Point

Alfamart, Alfamidi, Circle K, Indomaret & Lawson

Virtual Account Permata Bank

1. Customers visit the nearest outlet.
2. Please mention Billing Account number to the cashier.
3. Cashier clerk will provide detailed billing information, if the information is correct please make payment according to the stated amount.
4. Transaction completed and customer is advised to save the payment receipt.

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs
 » Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice

Biznet Wifi

Biznet Wifi is a Free WiFi Service from Biznet, with speed up to **100 Mbps** for Biznet Home and Biznet Metronet's customers with automatic login.

For more information regarding Biznet Wifi location, please visit biznetwifi.com/location.

1. Choose **SSID BiznetWifi** on your device.

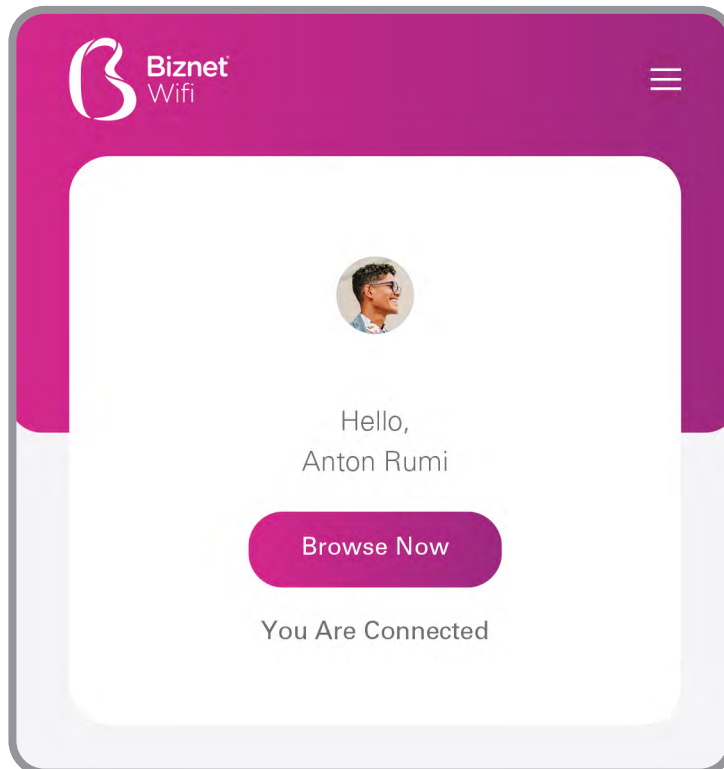


2. Input your **Biznet Home** or **Biznet Metronet** service's Username and Password and choose Log In.

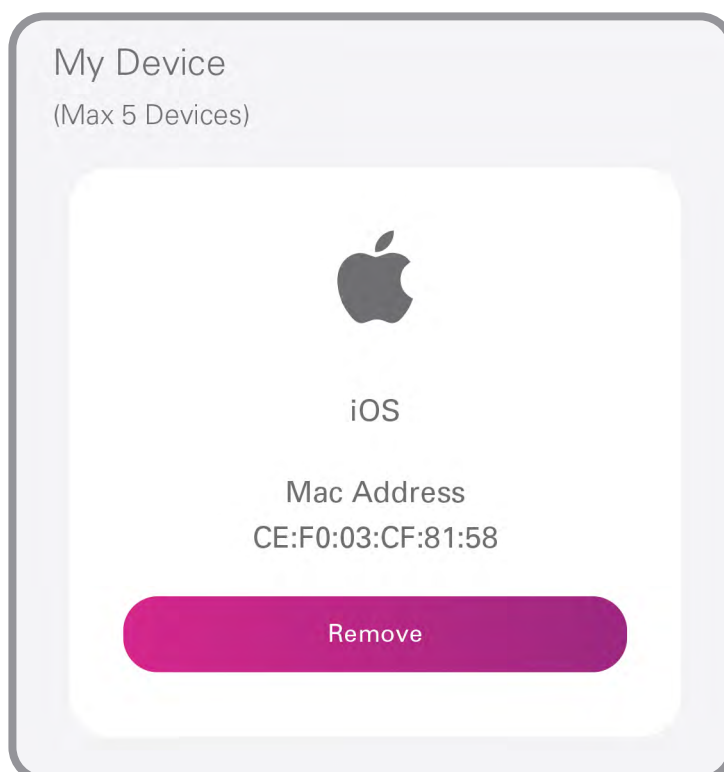
Log in as Subscribers

Please enter your Biznet Home/Biznet Metronet Username & Password to enjoy 100 Mbps Internet service without time limit and able to be used by 5 (five) devices.

3. You are connected to **BiznetWifi**.

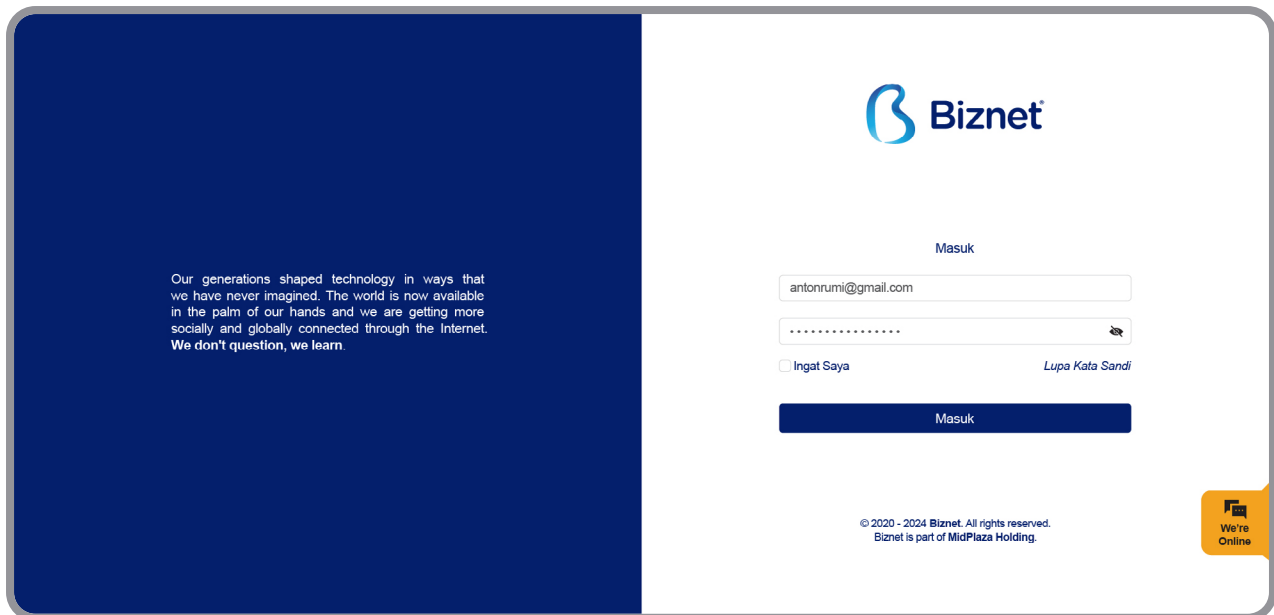


4. You can set the number of registered devices on **Biznet Wifi** service.

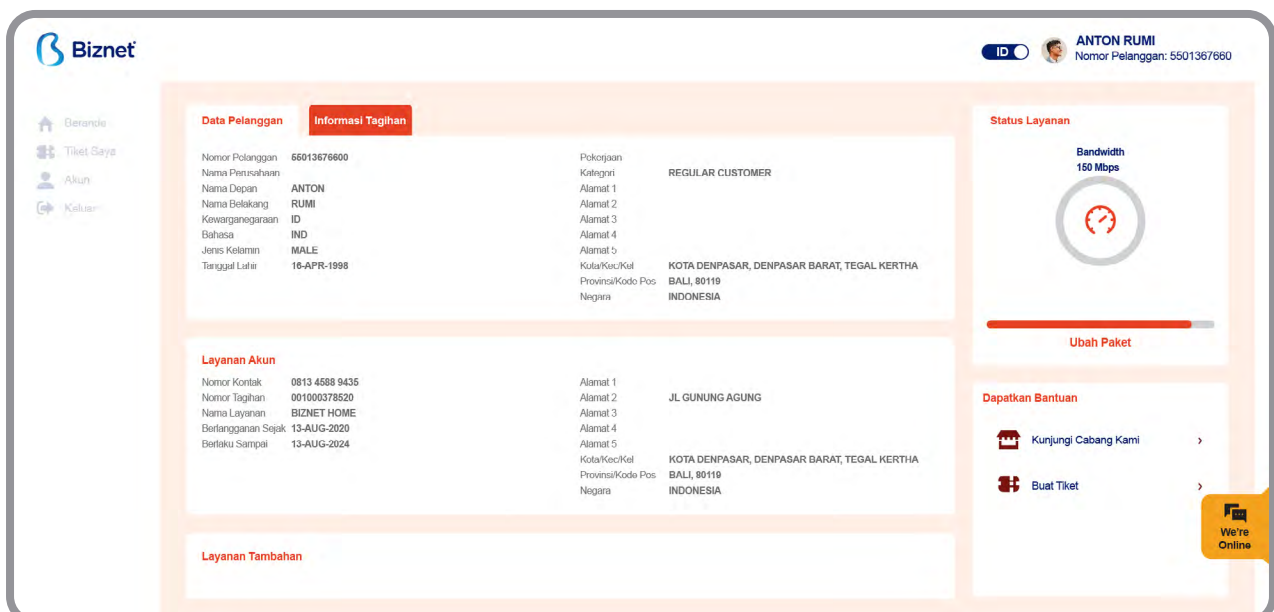


My Biznet

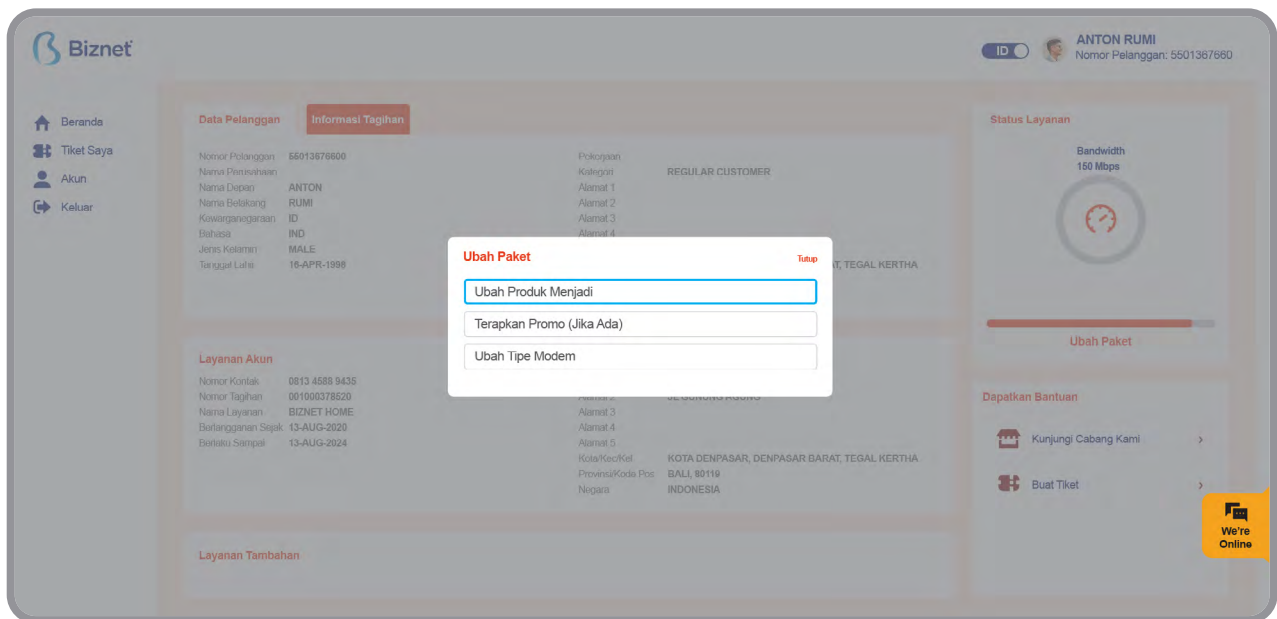
1. Log in to my biznet to <http://app.biznet.id>. Input your username and password.



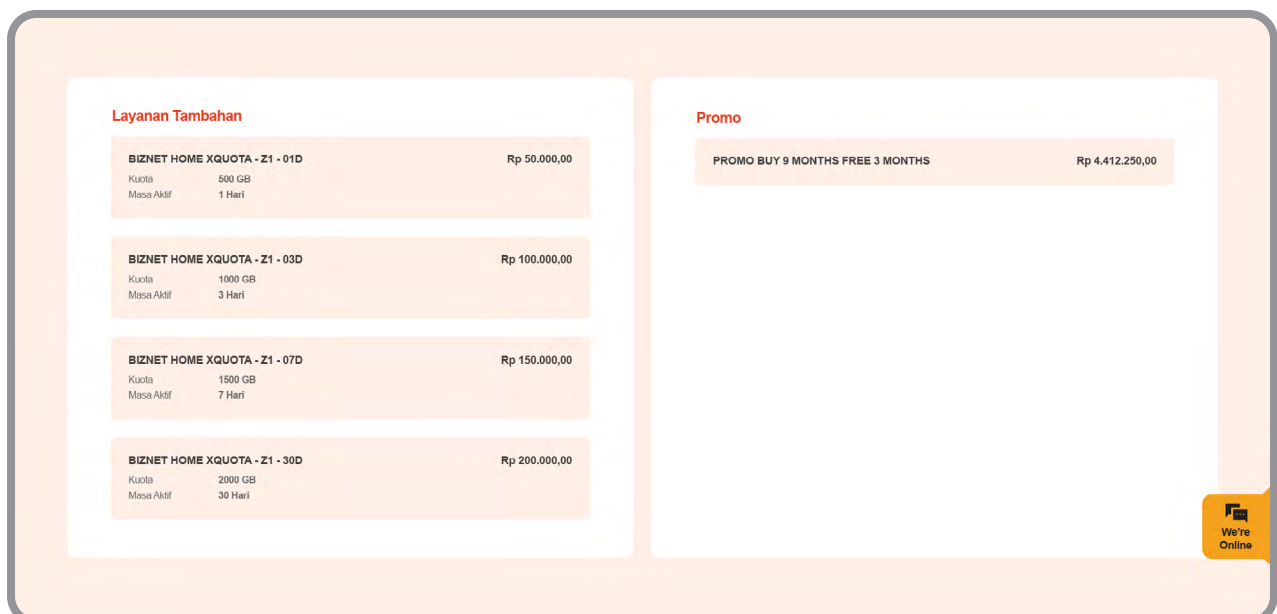
2. On the home page you can find information about **Customer Data, Billing Information, Service Status, Biznet Branch Information, Promo** and **Additional Services Information**.



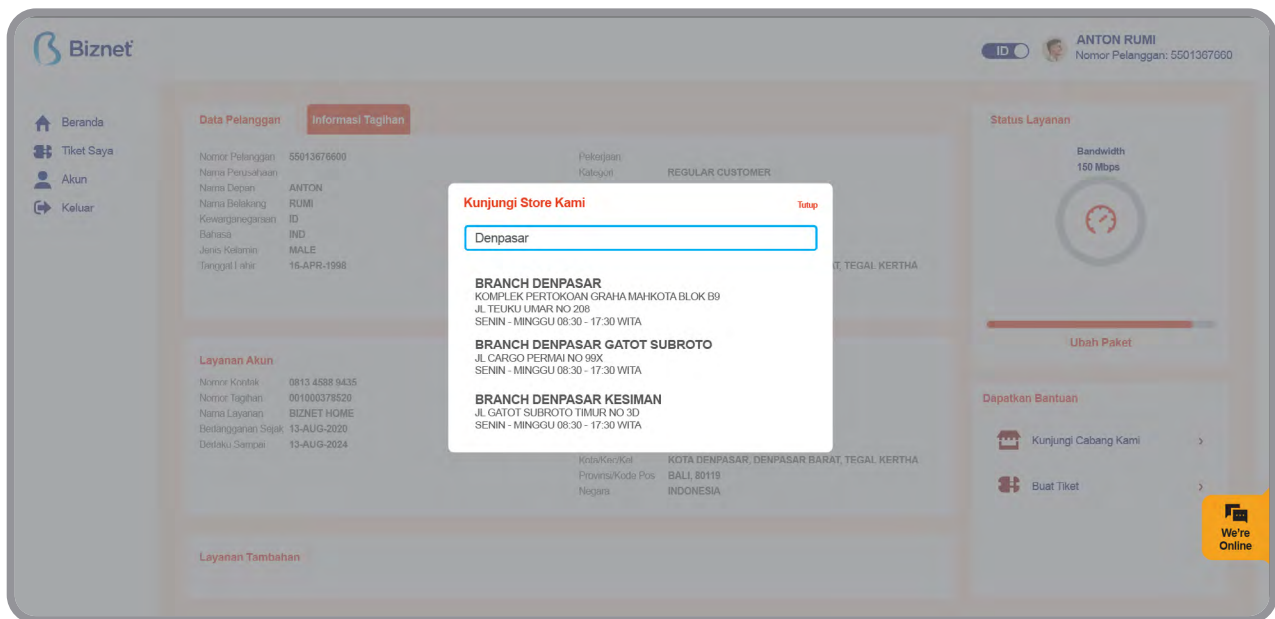
- If you want to change the service package, select the service status menu then change the package, select the product you want. If you want to get a promo, please select promo in the promo column.



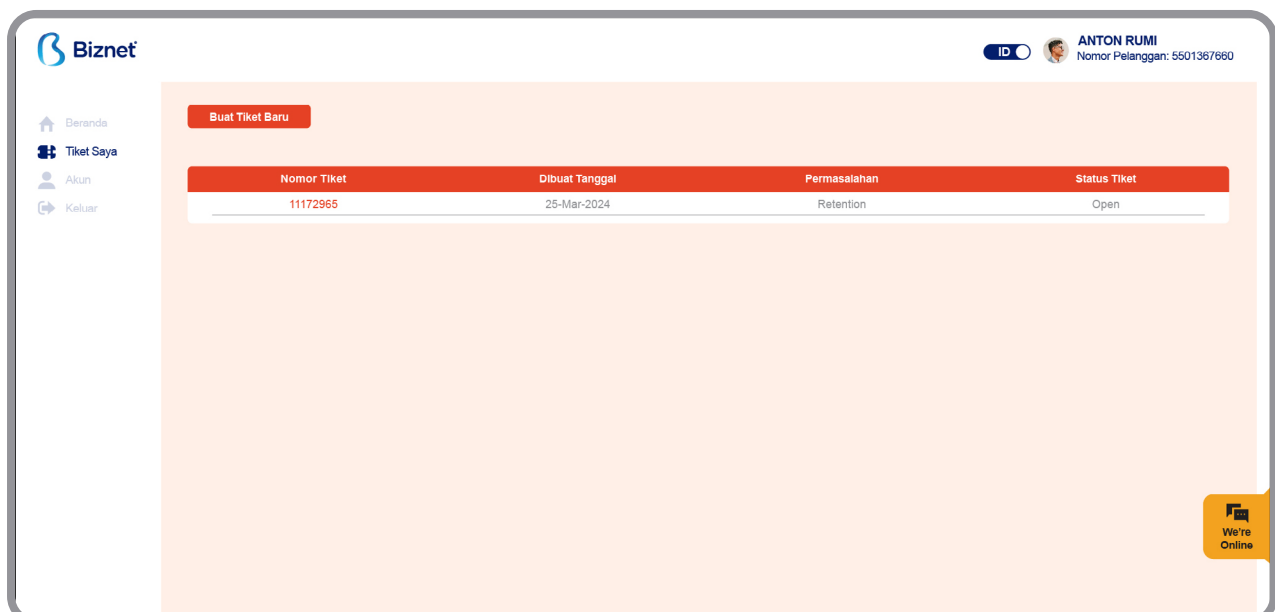
- To buy extra quota, you can select additional services on the home page. But please note, the extra quota service will not renew your active period.



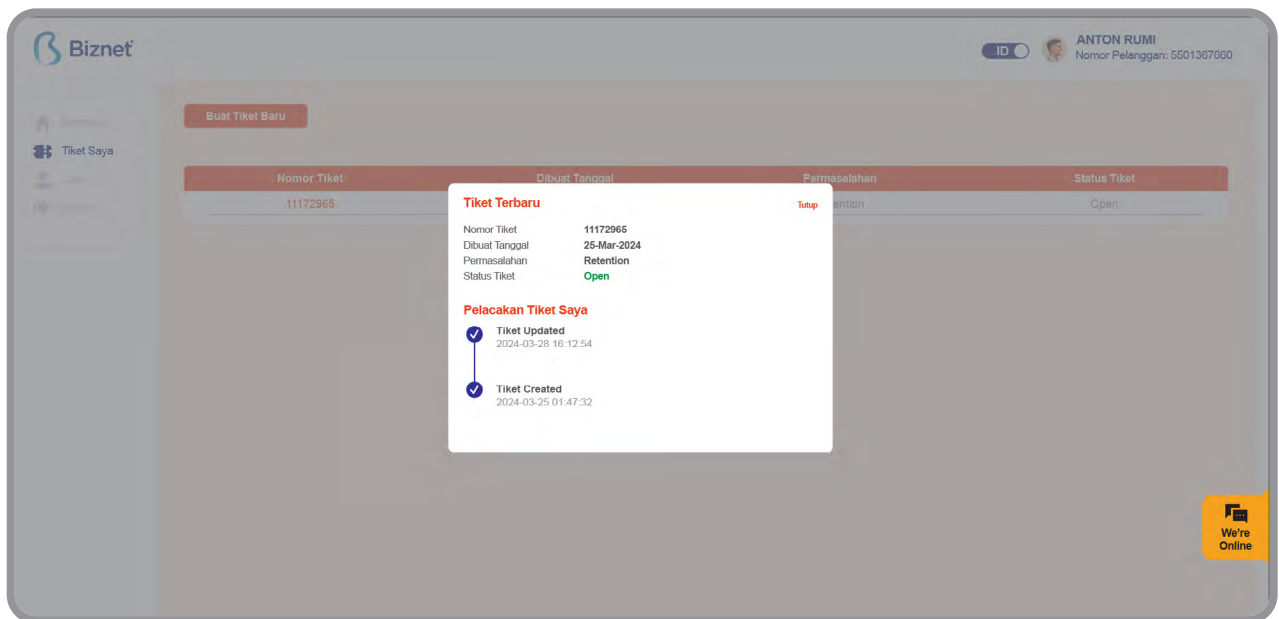
5. In the **Visit Our Store** menu, you can see the nearest Biznet branch office from your location.



6. **My Tickets** menu, can be used to create a new ticket to Biznet customer support.



7. **My Ticket** menu, you can see the progress of ticket that have been created.



8. **Account** Menu, provides information on services used and can change your My Biznet portal password.

