

Buku Panduan

IND | ENG



Terima Kasih,

telah memilih Biznet Home sebagai layanan Internet WiFi terbaik untuk mendukung aktivitas digital di rumah Anda.

Semoga buku panduan ini dapat membantu Anda dalam melakukan pengaturan modem, melakukan pembayaran bulanan, menghubungkan perangkat Anda ke layanan Biznet Wifi yang tersedia dan juga cara menggunakan MyBiznet serta Mobile Apps Biznet.

Jika membutuhkan bantuan terkait layanan kami, silakan menghubungi Biznet Customer Experience (24/7) melalui:

Untuk memudahkan pelaporan, mohon siapkan Customer ID Biznet Home yang tertera pada email yang kami kirimkan setelah Akun layanan Anda Aktif.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net Call Center : 1500933 e-mail : home_care@biznetnetworks.com

Website

biznethome.net biznetiptv.com biznetnetworks.com

Social Media

Instagram : @biznethome Facebook : BiznetHome Youtube : Biznet







Daftar isi



Panduan Konfigurasi Modem

- 1. Buka aplikasi "Browser"
- 2. Ketik alamat IP Router
- 192.168.100.1 untuk tipe Modem HG8245H5



- Untuk login: ID/Username : telecomadmin
 - Password : admintelecom

HUAWEI	HG8245H5	
Account :	telecomadmin	
Password :	•••••	Login
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• Setelah berhasil login, pilih menu tab "LAN" dan checklist "LAN2"



• 192.168.18.1 untuk tipe Modem EG8245H5

	•••••		
	吉比特无源光纤接入用户端设备(GF Echol ife EG8245H5	PON ONU)	
	HUAWEI 电源额定值 POWER RATING: + 12.0 V; 1.	0 A	-
Timi	PROD ID:2150083742EGK3036445 Y HG8M8546MGM1		
	(23S)MAC:EC4D4731E645-51(13) (30S)PON No:4857544331E6459D(HWTC31E6459D)	1000000000000000000000000000000000000	
	IP:192.168.100.1 username:root password:adminHW SSID: HUAWEI-YSwt WLAN Key: klu0pyba	增强型 HGU 1GE+3FE 00000	
	CMIIT 1类意光产品 CLASS 1LASER PRODUCT	1D:2015DP0479	
	华为技术有限公司 深圳龙岗区坂田华为总部办公楼	中国制造 1000000000000000000000000000000000000	

• Untuk login: - ID/Username : Epadmin

- Password : adminEp

Welcome to Hua	EG8245H5 wei web page for network c	onfiguration.
User Name :	Epadmin	
Password :	•••••	
	Login	

 Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2"



192.168.18.1 untuk tipe Modem EG8145V5



Untuk login: - ID/Username : Epadmin
 - Password : adminEp

Welcome to Hua	EG8145V5 wei web page for network c	onfiguration.
User Name :	Epadmin	
Password :	•••••	
	Login	

 Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2"

- 3. Selanjutnya pilih menu tab "WAN", dan checklist "Enable WAN", pilih "IPv4 / IPv6" untuk protokol tipe dan pilih "Route WAN" untuk WAN Mode.
- 4. Masukkan VLAN ID Anda.

Basic Information	
Enable WAN:	
Encapsulation Mode:	
Protocol Type:	IPv4/IPv6 🗸
WAN Mode:	Route WAN 👻
Service Type:	INTERNET -
Enable VLAN:	✓
VLAN ID:	4040 *(1-4094)
User Name:	102200555012
Password:	•••••

5. Untuk "Username" dan "Password", gunakan ID Pelanggan Biznet yang Terdapat pada informasi formulis yang diberikan pada saat pemasangan.

Note: Jika belum mengetahui VLAN ID atau lupa Username dan Password, silahkan hubungi Biznet Home Care di 1500933 atau email home_care@biznetnetworks.com

6. Checklist "LAN2" dan
"SSID1", pilih "PPPoE"
untuk mode IP Acquistion,
checklist Enable NAT dan
NAT tipe di rubah ke
"Port-restricted cone NAT"
selanjutnya dialing di ikuti
dengan mode "Automatic"

Binding Options:	LAN1 LAN2 SSID1
IPv4 Information	
IP Acquisition Mode:	○Static ○DHCP ● PPPoE
Enable NAT:	
NAT type:	Port-restricted cone NAT -
Enable DNS Override	
Multicast VLAN ID:	(0-4094)
IPv6 Information	
Prefix Acquisition Mode:	●DHCPv6-PD ○ Static
IP Acquisition Mode:	OHCPv6 OAutomatic
Prefix Mask:	
Multicast VLAN ID:	
Apply	Cancel

7. Lalu klik "Apply", IP Public dari koneksi PPPoE pada WAN Status, dan status menjadi connected apabila konfigurasi berhasil.

SAN EG8245H	5			Fast Sett	ing Adr	nin Logout
Device	WAN Information					
WAN	On this page, you can query the connec	tion and line statu	s of the WAN port.			
Optical	IPv4 Information (Clic	k the form	for details)			
Service Provisioning	WAN Name	Status	IP Address	VLAN/F	Priority	Connect
	4_INTERNET_R_VID_4040	Connected	182.253.231.50	404	0/0	AlwaysOn
	IPv6 Information (Clic	k the form	for details)			
Eth Port	WAN Name	Status	Previx			IP Address
WLAN	4_INTERNET_R_VID_4040	Connected	2404:8000:1001:	b79::/64	2404:8	3000:1:7452:
Home Network					u400.3	3999:9c9



 Lalu untuk mengaktifkan DHCP pada Lan 2, pilih menu setting Layer 2/3 port, Checklist LAN 2

EG8245	H5		Fa	ast Setting Admin	Logout
WAN	Layer 2/3 Po	rt Configuration			
LAN	On this page, you can will be assigned as HC	configure LAN Port as Layer 3 p 9 ports.	orts by selecting the correspo	nding check box. The Lay	er 3 ports
Layer 2/3 Port	LAN1	🗹 LAN2	🗆 LAN3	🗆 LAN4	
LAN Host				Apply	Cancel
DHCP Server				1111	
DHCP Static IP					
DHCPv6 Server					
DHCPv6 Static IP					
DHCPv6 Information					
Port Locating					

Panduan Konfigurasi & Password WiFi

- Pilih menu tab "WLAN" dilanjutkan dengan checklist "Enable WLAN".
- Pada bagian SSID Name, dapat di isi dengan nama WiFi yang Anda inginkan, dan checklist "Enable SSID". Anda dapat mengatur jumlah perangkat yang dapat terhubung dengan maksimum 32 perangkat Modem.

LAN IPv6 WLAN Security	Route Forward Rules Network Application		
WLAN > WLAN Basic Configuration			
Enable WLAN			
SSID Index SSID Name SS	ID Status Number of Associated Devices:		
1 HUAWEI-s53	3r Enable 32		
SSID Configuration Details			
SSID Name:	HUAWEI-s53r *(1-32 characters)		
Enable SSID:			
Number of Associated Device	s: 32 *(1-32)		
Broadcast SSID	V		
Enable WMM:			
Authentication Mode:	WPA/WPA2 PreSharedKey -		
Encryption Mode:	TKIP&AES -		
WPA PreSharedKey:	•••••• If Hide*(8-63 ASCII characters)		
WPA Group Key Regeneration Interval:	1 3600 *(600-86400s)		
Enable WPS: WPS Mode:	✓ PBC ▼		
PBC:	Start WPS		
	Apply Cancel		

- 3. Untuk password WiFi modenya di rubah ke "WPA/WPA2 PreSharedKey" dengan Encryption mode "TKIP&AES", lalu dilanjutkan pengisian password WiFi yang Anda inginkan.
- 4. Lalu klik "Apply" dan restart Modem Biznet.



Konfigurasi 5Ghz

	EG8245H5					Fast Setting	Admin Logout
	WAN		WLAN Basic	Config	juration		
窗	LAN	v	On this page, you can set basi	c WLAN param	neters (When the WLAN function	is disable this pag	e is blank).
⊡	Security	v	 Wireless network services m It is recommended that you 	nay be interrup use the WPA2	ted temporally after you modify v or WPA/WPA2 authentication m	vireless network pa ode for security pu	rameters. rpose.
Θ	Route	v	🗹 Enable WLAN				
0 <	Forward Rules	\mathbf{v}	New Delete				
	Application	v	SSID SSID Name Index	SSID Status	Number of Associated Devices	Broadcast SSID	Security Configuration
	WLAN	^	□ 1 HUAWEI- UcZx	Enable	32	Enable	Configured
							_
	WLAN Basic		SSID Configuration	Details			
	WLAN Advanced				i l l t2v * (1.22 shored	atoro)	
	Automatic WiFi Sh	u				sters)	
	WiFI Coverage		Number of Associated				
			Devices:	32	* (1-32)		
	Voice	v	Broadcast SSID:				
			Enable WMM:	✓			
	System Manage	V	Authentication Mode:	WPA/W	PA2 PreShared ▼		
	Maintenance Dia	. ∨	Encryption Mode:	TKJP&A	ES V		
			WPA PreSharedKey:	•••••	•• Hide * (8-6 characters	63 characters or 64 s)	hexadecimal
			WPA Group Key Regenation Interval:	3600	* (600-86400s	5)	
			Enable WPS:				
			WPS Mode:	PBC	▼		
			PBC:	Start W	PS		
				Apply	Cancel		

Metode Pembayaran Biznet Home

Overview

Bank BCA Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account BCA

Berikut detail dan format kode nomor Virtual Account BCA:

71117 0 + 10 digit Billing Account

ATM

ATM BCA

- 1. Masukan kartu dan PIN Bank BCA
- 2. Pilih "Transaksi Lainnya" dan "Transfer"
- 3. Pilih "Ke Rekening BCA Virtual Account"
- 4. Masukan 16 digit nomor Virtual Account BCA
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Internet Banking

Klik BCA

- 1. Masuk ke halaman KlikBCA (https://ibank. klikbca.com/) dan masukan User ID dan PIN Internet Banking
- 2. Pilih "Transfer ke BCA Virtual Account"
- 3. Masukan 16 digit nomor Virtual Account BCA dan pilih "Lanjutkan"
- Pastikan detail pembayaran telah sesuai dan silakan masukan nomor "keyBCA" dan klik "Kirim'
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Bank Permata

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Permata.

Berikut detail dan format kode nomor Virtual Account Permata:

8993 00 + 10 digit Billing Account

ATM Permata

- 1. Masukan kartu dan PIN Bank Permata
- 2. Pilih "Transaksi Lainnya"
- 3. Pilih "Pembayaran" dan "Pembayaran Lainnya"
- 4. Pilih Virtual Account
- 5. Masukan 16 digit nomor Virtual Account Permata dan pilih "BENAR"
- 6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Permata Internet Banking

- 1. Masuk ke halaman PermataNet (https://new. permatanet.com/permatanet/retail/logon) dan
 - masukan User ID dan loain
- 2. Pilih "Pembayaran"
- 3. Pilih "Pembayaran Tagihan" dan "Internet"
- 4. Masukan 16 digit nomor Virtual Account Permata dan pilih "Lanjutkan"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Bank Mandiri

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Mandiri.

Berikut detail dan format kode nomor Virtual Account Mandiri:

895911 + 10 digit Billing Account

ATM Mandiri

- 1. Masukan kartu dan PIN Bank Mandiri
- 2. Pilih "Transaksi Lainnya" dan "TV Berlangganan/ Internet"
- 3. Masukan kode Perusahaan/Institusi"89591" (Biznet Prepaid)
- 4. Masukan nomor Virtual Account Mandiri lalu pilih "BENAR"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Mandiri Internet Banking

- 1. Masukan User ID dan PIN akun Mandiri Internet Bankina
- 2. Pilih "Pembayaran" dan "Internet"
- 3. Pilih "Biznet Prepaid" dan masukan nomor Virtual Account Mandiri
- 4. Untuk melanjutkan proses transaksi pembayaran, silakan untuk membuka aplikasi Mandiri Online 5. Lalu pilih kategori "Transaksi Tertunda"
- 6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

Bank OCBC

- 1. Masuk ke Internet Banking OCBC NISP (https://online.ocbcnisp.com/) dan masukkan User ID, Password dan Captcha
- 2. Pilih "Pembayaran dan Pembelian"
- 3. Pilih "Rekening Sumber Dana"
- 4. Pilih "Tagihan Yang Belum Terdaftar", lalu klik "Pembayaran/Pembelian"
- 5. Pilih Tipe Tagihan "Pembayaran Lainnya", Pilih "Organisasi Biller: BIZNET PREPAID" dan
- masukkan nomor pelanagan
- 6. Apabila informasi data tagihan telah sesuai, silakan lakukan konfirmasi
- 7. Masukkan "Response Code Token" untuk menyelesaikan pembayaran dan selesai
- 8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Mobile Banking

My BCA

- 1. Buka aplikasi myBCA dan Login
- 2. Pilih "Transfer"
- 3. Pilih "Virtual Account"
- Masukkan nomor BCA Virtual Account dan klik 4. "Kirim"
- 5. Apabila informasi data tagihan telah sesuai, klik "Lanjut"
- 6. Masukkan PIN mvBCA
- 7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Permata Me

- 1. Buka aplikasi PermataMe
- Masukan Password. 2.
- Pilih Bayar Taaihan 3.
- 4. Pilih Menu Langganan
- 5. Pilih Menu Biznet
- 6. Masukkan Nomor Virtual Account 7.
- Pilih rekening
- Masukkan nominal pembayaran 8. 0 Muncul konfirmasi pembayaran
- 10. Masukan Mobile PIN
- 11. Transaksi selesai

Livin' by Mandiri

- 1. Buka aplikasi Livin' by Mandiri dan Login
- 2. Pilih "Bayar"
- 3. Pilih "Internet & TV Kabel"
- 4. Pilih "Biznet Prepaid"
- 5. Masukkan nomor Mandiri Virtual Account dan klik "Lanjutkan"
- 6. Apabila informasi data tagihan telah sesuai, klik "Laniutkan"
- 7. Masukkan PIN Livin' by Mandiri
- 8. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

» Pembayaran Elektronik hanya untuk 1 (satu) Customer ID, tidak bisa untuk pembayaran penggabungan Customer ID » Biaya Transaksi / Transfer Bank dibayarkan di luar dari jumlah yang tertera pada tagihan

Mobile Banking

TMRW by UOB

- 1. Buka aplikasi TMRW dan Login
- 2. Pilih "Top up dan Tagihan"
- 3. Pilih kategori "TV kabel & Internet"
- 4. Pilih "Biznet Home"
- 5. Masukkan Billing Account Biznet Home
- Apabila informasi data tagihan telah sesuai, silakan Masukkan PIN
- Pelanggan akan menerima informasi bahwa transaksi telah berhasil

BRImo

- 1. Buka aplikasi BRImo dan Login
- 2. Pilih "Menu Lainnya"
- 3. Masuk ke menu "Tagihan"
- 4. Pilih "TV Kabel & Internet"
- 5. Pilih Menu "Pembayaran Baru"
- Pilih jenis layanan "Biznet" dan masukan "Billing Account Biznet Home", klik "Lanjutkan"
 Apabila informasi data tagihan telah sesuai,
- Apabila informasi data taginan telah sesual, silahkan klik menu "Bayar"
 Belanggan akan menerima informasi bahwa
- Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Teller Bank

Bank BCA

1. Melengkapi form dengan detail berikut ini: Bank Tujuan: *Bank BCA* Nomor Rekening Tujuan: *Nomor Virtual Account BCA* Masukan 16 digit nomor Virtual Account Bank BCA Terbilang: *Masukan sesuai jumlah pada tagihan*

Nama Penerima: *Nama Pelanggan* Alamat Penerima: *MIDPLAZA 2 LT. 8*

2. Teller akan memproses & mencetak bukti pembayaran

ATM Bersama

Virtual Account Bank Permata

- 1. Pilih "Menu Lainnya"
- 2. Pilih "Transfer"
- Masukan kode bank tujuan (Kode Bank Permata "013") dan 16 digit nomor Virtual Account Bank Permata dan Pilih "TEKAN JIKA BENAR"
- Masukan jumlah pembayaran sesuai tagihan dan pilih "BENAR"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

BSI Mobile

- 1. Buka aplikasi BSI Mobile dan Login
- 2. Pilih "Bayar"
- 3. Pilih "Internet/ TV Kabel"
- 4. Pilih "Biznet Home"
- 5. Pilih Nomor Rekening
 6. Masukkan Nomor ID Billing Pelanggan
- 6. Masukkan Nomor ID Billing Pel
- 7. Masukkan PIN BSI Mobile
- 8. Apabila informasi data tagihan telah sesuai, klik "Lanjutkan"
- 9. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

OCBC NISP ONe Mobile

- 1. Buka aplikasi OCBC NISP ONe Mobile dan Login
- 2. Pilih "Pembayaran & Pembelian"
- 3. Pilih "Pembayaran Lainnya"
- 4. Pilih kategori "Biznet Prepaid" dan masukkan "Billing Account Biznet Home"
- 5. Apabila informasi data tagihan telah sesuai, silakan masukkan PIN
- 6. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Bank Permata

- 1. Informasikan ke teller bahwa pelanggan ingin melakukan pembayaran Virtual Account
- 2. Sebutkan 16 digit nomor Virtual Account Permata pelanggan
- 3. Lakukan pembayaran sesuai jumlah pada tagihan
- 4. Pelanggan akan mendapatkan slip pembayaran dari teller

E-Commerce

1. Buka aplikasi Gojek

4. Pilih menu "Biznet"

Pelanggan

GoPav

2. Pilih menu "GoTagihan"

3. Pilih menu "Cable TV & Internet"

5. Masukkan nomor Billing Account

6. Pelanagan dapat membayar tagihan

7. Pelanggan akan menerima informasi

bahwa transaksi telah berhasil

yang tertera dengan menggunakan

Go Tagihan

Bank Mandiri

- 1. Langkah Pengisian Aplikasi Setoran/ Transfer:
 - a. Isi tanggal, nama & alamat penyetorb. Isi nama penerima dengan "Biznet
 - Prepaid Nama Pelanggan" c. Isi No. Pelanggan dengan 16 digit
 - d. Isi jumlah pembayaran & terbilang
 - e. Isi tujuan transaksi
 - e. Isi tujuan transaksi
- 2. Teller akan memproses & mencetak bukti pembayaran

Tokopedia

- 1. Pilih menu "Top-up & Tagihan"
- 2. Pilih kategori "Internet dan TV Kabel"
- 3. Pilih menu "Biznet Home"
- 4. Masukkan Billing Account pelanggan
- Fidsakkan bining Account penanggan
 Cek detail konfirmasi pembayaran, jika sudah sesuai pilih "Lanjut"
- Masuk ke halaman pembayaran dan pilih "Bayar"
- 7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

Payment Point

Alfamart, Alfamidi, Circle K, Indomaret & Lawson Virtual Account Bank Permata

1. Pelanggan mengunjungi gerai terdekat.

- 2. Silakan menyebutkan nomor Billing Account kepada kasir.
- 3. Petugas kasir akan memberikan informasi detail tagihan, apabila informasi telah sesuai silakan melakukan
- pembayaran sesuai dengan nominal yang tertera.
- 4. Transaksi sudah selesai dan simpan struk pembayaran.

» Pembayaran Elektronik hanya untuk 1 (satu) Customer ID, tidak bisa untuk pembayaran penggabungan Customer ID » Biaya Transaksi / Transfer Bank dibayarkan di luar dari jumlah yang tertera pada tagihan

Biznet Wifi

Biznet Wifi merupakan Layanan WiFi Gratis dari Biznet dengan kecepatan hingga **100 Mbps** untuk pelanggan Biznet Home dan Biznet Metronet, dengan sistem login otomatis.

Untuk mengetahui lokasi Biznet Wifi, kunjungi biznetwifi.com/location.

- 1. Pilih SSID BiznetWifi di perangkat Anda.
- Masukan Username dan Password layanan Biznet Home atau Biznet Metronet lalu pilih Masuk.

WiFi	
✓ BiznetWifi	? >

Ma	asuk sebagai Pelanggan
Masu I mengg tanpa	kan Username & Password Biznet Iome/ Biznet Metronet untuk gunakan layanan Internet 100 Mbps batas waktu, dan dapat digunakan untuk 5 (lima) perangkat
2	Jser Name
A	assword
	MASUK



3. Anda sudah terhubung dengan Biznet Wifi.



 Anda dapat mengatur jumlah perangkat yang terdaftar untuk di layanan Biznet Wifi.



MyBiznet

 Masuk ke portal Mybiznet di http://app.biznet.id Masukan username dan password anda.

	S Bizneť
Our generations shaped technology in ways that we have never imagined. The world is now available in the palm of our hands and we are getting more socially and globally connected through the Internet. We don't question, we learn.	Masuk antonrumi@gmail.com Ingat Saya Lupa Kata Sandi
	Masuk © 2020 - 2024 Biznet. All rights reserved. Biznet is part of MidPlaza Holding. We're Online

2. Pada halaman beranda terdapat informasi **Data Pelanggan**, Informasi Tagihan, Status Layanan, Branch Biznet, Promo dan Layanan Tambahan.

Bizneť				Nomor Pelanggan: 5501367660
Berando Tiket Gaya Akun Keluar	Data Pelanggan Informasi Tagihan Nomor Peinsahum 66013676600 Nama Peinsahum Nama Depan Nama Depan ANTON Nama Debakong RUMI Kowanganogaraan ID Bahasa IND Jenis Kelemin MALE Tanggal Latin 16-APR-1988	Pekrajaan Kongori REGU Alamat 1 Alamat 2 Alamat 3 Alamat 4 Kuafkoučkal KOTA ProvinsiKode Poo BALJ, Negara INDON	LAR CUSTOMER DENPASAR, DENPASAR BARAT, TEGAL KERTHA 80119 IESIA	Status Layanan Bandwidth 150 Mbps
	Layanan Akun Nomor Kontiak 0813 4588 9435 Nomor Taghan 001000378520 Nama Layanan BizXET HOME Bortangganan Sejak 13-AUG-2020 Bertaku Sampai 13-AUG-2024	Alamat 1 Alamat 2 JL GU Alamat 3 Alamat 5 Kola/koc/Kol KOTA ProvinsiKode Pos BALI, Negara INDOA	NUNG AGUNG DENPASAR, DENPASAR BARAT, TEGAL KERTHA 80119 NEBIA	Ubah Paket Dapatkan Bantuan Kunjungi Cabang Kami > Buat Tiket >
	Layanan Tambahan			Ve oni



 Jika Anda ingin merubah paket layanan, pilih menu status layanan lalu Ubah Paket, kemudian pilih product yang Anda inginkan. Jika ingin mengambil promo silakan pilih promo pada kolom promo.

Bizneť			ANTON RUMI Nomor Pelanggan: 5501367660
 Beranda Tiket Saya Akun Kaluar 	Data Pelanggan Informasi Tagihan Nonor Pelanggan 6013676800 Nama Bepara ANTON Nama Bepara AUTON Nama Bepara D Bahasa ND Jerns Kelamm MALE Tanggal Lalisi 10.4.4.4.7.1.208	Pokogaan Kalegon Alanat T Alanat Z Alanat 3 Alanat 3 Alanat 4 Ubah Paket Timo T, TEGAL KERTHA	Status Layanan Bandwidth 150 Mbps
	Layanan Akun Nomor Konlek 0813 4588 9435	Ubah Produk Wenjadi Terapkan Promo (Jika Ada) Ubah Tipe Modem	Ubah Paket
	Nomor Taghan 001000378520 Nama Ugaran BIZNET HOME Bartangganan Sigak 13-AUG-2020 Bartatu Sampai 13-AUG-2024	Alamat 3 Alamat 3 Alamat 4 Alamat 5 Kolakoofkol KOTA DENPASAR, DENPASAR BARAT, TEGAL KERTHA ProvinsiKode Pris BALL, 80119 Negasa INDONESIA	Dapatkan Bantuan Kunjungi Cabang Kami > Buat Tiket >
	Layanan Tambahan		We'r Onlir

4. Untuk pembelian ekstra kuota, Anda dapat pilih Layanan Tambahan yang berada di halaman beranda. Namun perlu diingat, untuk layanan ekstra kuota tidak akan memperpanjang masa aktif anda.

Lavanan Tambahan		Promo	
BIZNET HOME XQUOTA - Z1 - 01D Kuota 500 GB Masa Akaf 1 Hari	Rp 50.000,00	PROMO BUY 9 MONTHS FREE 3 MONTHS	Rp 4.412.250,00
BIZNET HOME XQUOTA - Z1 - 03D Kuota 1000 GB Masa Akafi 3 Hari	Rp 100.000,00		
BIZNET HOME XQUOTA - Z1 - 07D Kuola 1500 GB Masa Aktif 7 Hari	Rp 150.000,00		
BIZNET HOME XQUOTA - Z1 - 30D Kuota 2000 GB Masa AMif 30 Hari	Rp 200.000,00		



5. Pada menu Kunjungi Store Kami, Anda dapat melihat kantor cabang Biznet terdekat dari lokasi anda.

Diznet			Nomor Pelanggan: 5501367660
 Beranda Tiket Saya Akun Keluar 	Data Pelanggan Sonora Tagihan Nomor Pelanggan Solo Sofosoo Nama Penusohaan Mang Delakang AMTON Nama Belakang AMTON Nama Belakang AMTON Berresa MD Jamis Katarian MALE Tenggal Initir Sofosoo	Pekarjaan Kaayon REGULAR CUSTOMER Kunjungi Store Kami Taap Denpasar BRANCH DENPASAR KOMPLEK PERTIOKOAN GRAHA MAHKOTA BLOK B9 J. TEURU UMAR NO 200 SENIM - MINGU B33 - 173 WITA	Status Layanan Bandwidth 150 Mipps
	Layanan Akun Narrar Kontok 0813 4588 9435 Norrar Taghen 001000378520 Narra Layaran BUZMET HOME Bedenggann Seya 13-AUG-2020 Deteku Sarreai 13-AUG-2024	BRANCH DENPASAR GATOT SUBROTO JL CARGO PERMAI NO 90X SENIN - MINOGU 08:30 - 1720 WITA BRANCH DENPASAR KESIMAN JL GATOT SUBROTO: 1 TIMUR NO 3D SENIN - MINOGU 08:30 - 1720 WITA Hotorskiede Pos Ball, 8019 MODRESIA	Ubah Paket Dapatkan Biantuan Cabang Kami > C
	Layanan Tambahan		

6. Menu Tiket Saya, dapat digunakan untuk membuat tiket baru ke customer support Biznet.

() Bizneť				Nomor Pelanggan: 5501367660
A Beranda	Buat Tiket Baru			
Tiket Saya	Nomor Tiket	Dibuat Tanggal	Permasalahan	Status Tikot
Keluar	11172965	25-Mar-2024	Retention	Open
				_
				J



7. Menu Tiket Saya, Anda dapat melihat progress tiket yang telah dibuat.



8. Menu Akun, merupakan informasi layanan yang digunakan dan dapat mengubah kata sandi portal MyBiznet Anda.

3 Bizneť			Nomor Pelanggan: 5501367660
Berande Tiket Saya Akun Keluar	Profil Saya Informasi Akun Nomor Pelanggan Sof13576600 Nama Lengkap ANTON RUMI Informasi Alamat Alamat 1 Alamat 2 Alamat 3 Alamat 4 Motok Korkia KOTA DENPASAR; DENPASAR BARAT, TEGAL KERTHA Provinsi Koda Pos BALJ, 80119 Negan INDONESIA	Informasi Kontak Nonor Telepon 081345889435 Email antonrumi@gmail.com	O Ubah Kata Sandi
			Fi ve ont

Panduan Biznet Community Booster

Biznet Community Booster adalah fitur tambahan kecepatan pada layanan Biznet untuk seluruh anggota komunitas yang telah bekerja sama dengan Biznet.

 Masuk ke portal Mybiznet di http://app.biznet.id Masukan username dan password anda.



 Klik Community Booster, lalu pilih komunitas yang Anda ikuti.





 Masukkan nomor anggota komunitas Anda dan klik Cari untuk melihat data Anda.

Bergabun	g dengan komunitas		Tutup
	Nama Komunitas KOLESE KANIS Deskripsi Komuni Perkumpulan A	IUS tas Jumni Kolese Kanisit	us
Mem	ber ID		
Last	Name		
		Cari	

4. Pastikan data Anda sudah sesuai, lalu klik Join
Community. Jika data Anda tidak sesuai, silakan hubungi Biznet Home Care.

	Komunitas	Tutup
Nama KOLE	Komunitas ESE KANISIUS	
Deskr Perk	^{ripsi Komunitas} umpulan Alumni Kolese Kanisius	
637988		
Rumi		
	Cari	
Detail Anggota		
Nama Anggota	Anton Rumi	
00	637988	
Nomor Komunity Nama Komunitas	KOLESE KANISIUS	
Nomor Komunity Nama Komunitas	KOLESE KANISIUS Bergabung dengan komunitas	
Nomor Komunity Nama Komunitas	KOLESE KANISIUS Bergabung dengan komunitas	Komunitars

5. Anda berhasil bergabung dengan Biznet Community Booster. Tambahan bandwidth 25 Mbps Anda akan otomatis ter-update dalam waktu 5 menit.



 Informasi total bandwidth Anda dapat dilihat pada halaman utama.





User's Manual

IND ENG



Thank you,

for choosing Biznet Home as the best Internet WiFi service to support your digital activities at home.

We hope this guidebook can assist you in setting up your modem, making monthly payments, connecting your device to Biznet WiFi service that available in public facilities, to finding out how to use MyBiznet and Biznet Mobile Apps.

If you need any further assistance on Biznet Services, please contact Biznet Customer Experience (24/7) via:

For your convenience, please prepare your Biznet Home Customer ID, which available in the email that we sent after your service Account is Active.

Biznet Home & Biznet IPTV

Live Chat : biznethome.net Call Center : 1500933 e-mail : home_care@biznetnetworks.com

Website

biznethome.net biznetiptv.com biznetnetworks.com

Social Media

Instagram : @biznethome Facebook : BiznetHome Youtube : Biznet







Contents



Modem Configuration Guide

- 1. Open "Browser" application
- 2. Type the IP Router address
- 192.168.100.1 for HG8245H5 Modem type



Login: - ID/Username : telecomadmin

- Password : admintelecom

HUAWEI	HG8245H5	
Account :	telecomadmin]
Password :	••••	Login
Copyright © Huawei T	echnologies Co., Ltd 2009-2017.	All rights reserved

• After login successful, select "LAN" tab menu and checklist "LAN2"



192.168.18.1 for EG8245H5 Modem type

吉比特无源光纤接入用户端设备(GPON ONU) EchoLife EG8245H5 电源額定值 POWER RATING: == + 12.0 V; 1.0 A	
PROD ID:2150083742EGK3036445 Y HG8M8546MGM1 (23S)MAC:EC4D4731E645-51(13) (30S)PON No:4857544331E6459D(HWTC31E6459D) 扫我获取说明书	
IP:192.168.100.1 username:root password:adminHW SSID: HUAWEI-YSwt WLAN Key: klu0pyba	
华为技术有限公司 深圳龙岗区坂田华为总部办公楼 中国制造	

Login: - ID/Username : Epadmin

- Password : adminEp

Welcome to Huawei web page for network configuration.			
User Name :	Epadmin		
Password :	•••••		
	Login		

 After login successful, select Advance LAN "LAYER 2/3 PORT" tab menu and checklist "LAN2"



192.168.18.1 for EG8145V5 Modem type



Login: - ID/Username : Epadmin
 - Password : adminEp

	EG8145V5	
Welcome to Hua User Name :	wei web page for network c	onfiguration.
Password :	••••••	
	Login	

 After login successful, select Advance LAN "LAYER 2/3 PORT" tab menu and checklist "LAN2"

- 3. Next, select "WAN", tab menu, and checklist "Enable WAN", select "IPv4 / IPv6" for type protocol and select "Route WAN" for WAN Mode.
- 4. Enter you VLAN ID.

Basic Information					
Enable WAN:					
Encapsulation Mode:					
Protocol Type:	IPv4/IPv6 🗸				
WAN Mode:	Route WAN 👻				
Service Type:	INTERNET -				
Enable VLAN:	✓				
VLAN ID:	4040 *(1-4094)				
User Name:	102200555012				
Password:	•••••				

5. For "**Username**" and "**Password**", use Biznet Customer ID that was informed in the form given during the installation.

Note: If you don't know the VLAN ID or forget the password, please contact Biznet Home Care at **1500933** or email to **home_care@biznetnetworks.com**

6. Checklist "LAN2" and "SSID1", select "PPPoE" for IP Acquistion mode, checklist Enable NAT and NAT type change into "Port-restricted cone NAT" next, dialing and followed by "Automatic" mode.

Binding Options:	LAN1 JLAN2 JSSID1				
IPv4 Information					
IP Acquisition Mode:	⊖Static ○DHCP ● PPPoE				
Enable NAT:					
NAT type:	Port-restricted cone NAT -				
Enable DNS Override					
Multicast VLAN ID:	(0-4094)				
IPv6 Information					
Prefix Acquisition Mode:	●DHCPv6-PD ○Static				
IP Acquisition Mode:	ODHCPv6 OAutomatic				
Prefix Mask:					
Multicast VLAN ID:					
Apply Cancel					

7. Then, click "Apply", IP Public from PPPoE connection on WAN Status, and the status turns into connected if the configuration is successful.

SAN EG8245H	5			Fast Sett	ing Adr	nin Logout
Device	WAN Information					
WAN	On this page, you can query the connec	ction and line statu	s of the WAN port.			
Optical	IPv4 Information (Clic	k the form	for details)			
Service Provisioning	WAN Name	Status	IP Address	VLAN/F	Priority	Connect
	4_INTERNET_R_VID_4040	Connected	182.253.231.50	404	0/0	AlwaysOn
	IPv6 Information (Clic	k the form	for details)			
Eth Port	WAN Name	Status	Previx			IP Address
WLAN	4_INTERNET_R_VID_4040	Connected	2404:8000:1001:	b79::/64	2404:8	3000:1:7452:
Home Network					u405.3	3999:9c9



8. To enable DHCP on Lan 2, select the Layer 2/3 port setting menu, and check LAN 2

Sec EG8245	H5		F	ast Setting Admin	Logout
WAN	Layer 2/3 Po	rt Configuration			
LAN	On this page, you can will be assigned as H0	configure LAN Port as Layer 3 po G ports.	orts by selecting the correspo	nding check box. The Lay	er 3 ports
Layer 2/3 Port	LAN1	🗹 LAN2	LAN3	🗆 LAN4	
LAN Host				Apply	Cancel
DHCP Server				- 19 19 J	
DHCP Static IP					
DHCPv6 Server					
DHCPv6 Static IP					
DHCPv6 Information					
Port Locating					

Configuration Guide & WiFi Password

- Select "WLAN"tab menu, followed by checklist "Enable WLAN".
- In SSID Name, fill in the WiFi name you want, and checklist "Enable SSID". You can set the number of devices that can be connected with a maximum of 32 Modem devices.

LAN IPv6	WLAN	Security R	Route F	Forward R	ules	Network Application
WLAN > WI	AN Basic C	onfiguration				
✓ Enable	WLAN					
SSID In	dex SSID	Name SSID	Status	Numb	er of A	ssociated Devices:
1	HU	IAWEI-s53r	Enabl	e :	32	
SSID Cor	figuration	n Details				
SSID Nan	ne:		HUAV	VEI-s53	r	*(1-32 characters)
Enable SS	SID:		1			
Number o	Number of Associated Devices:					*(1-32)
Broadcast	Broadcast SSID					
Enable W	MM:		1			
Authentica	ation Mode	ə:	WPA/WPA2 PreSharedKey -			aredKey 🗸
Encryption	n Mode:		TKIP&AES -			
WPA Pres	SharedKey	:	•••••	•• 🗸	Hide	(8-63 ASCII characters)
WPA Grou Interval:	ıp Key Re	generation	3600			*(600-86400s)
Enable WPS:						
WPS Mod	e:		PBC			•
PBC:			Start	WPS		
			Apply	Car	ncel	

- 3. For WiFi password, the mode should be changed into "WPA/WPA2 PreSharedKey" with "TKIP&AES", Encryption mode, followed by fill in the WiFi password you want.
- 4. Then, click "Apply" and restart Biznet Modem.



5Ghz Configuration

	EG8245H5	5				Fast Setting	Admin Logout		
	WAN		WLAN Basic	WLAN Basic Configuration					
硷	LAN	v	On this page, you can set basic 🕂 Caution:	: WLAN param	neters (When the WLAN function	is disable this pag	e is blank).		
₫	Security	v	 Wireless network services m It is recommended that you to 	ay be interrupt use the WPA2	ted temporally after you modify w or WPA/WPA2 authentication m	vireless network pa ode for security pu	rameters. rpose.		
Θ	Route	v	d Enable WLAN						
•	Forward Rules	v	New Delete						
	Application	~	SSID SSID Name Index	SSID Status	Number of Associated Devices	Broadcast SSID	Security Configuration		
	WLAN	^	□ 1 HUAWEI- UcZx	Enable	32	Enable	Configured		
	WLAN Basic WLAN Advanced		SSID Configuration	Details					
	Automatic WiFi St		SSID Name: HUAWEI-Ut2x * (1-32 characters)						
	Automatic Will O	iu	Enable SSID:	Enable SSID:					
	WiFI Coverage		Number of Associated Devices:	32	* (1-32)				
	Voice	\mathbf{v}	Broadcast SSID:	<					
			Enable WMM:	•					
	System Manage	~ ~	Authentication Mode:	WPA/W	PA2 PreShared ▼				
	Maintenance Dia	∨	Encryption Mode:	TKJP&A	NES V				
			WPA PreSharedKey:	•••••	•• Iide * (8-6 characters	63 characters or 64	hexadecimal		
			WPA Group Key Regenation Interval:	3600	* (600-86400s	3)			
			Enable WPS:						
			WPS Mode:	PBC	▼				
			PBC:	Start W	PS				
				Apply	/ Cancel				

Biznet Home Payment Method

Overview

Bank BCA Please note that one Biznet Home Account has one BCA Virtual Account numbers

The details and format of BCA Virtual Account number as follow:

711170 + 10 digit Billing Account

ATM

ATM BCA Bank

- 1. Insert your BCA card and PIN
- 2. Choose "Other Transaction" and "Transfer"
- 3. Choose "To BCA Virtual Account"
- 4. Enter 16 digits of BCA Virtual Account number
- 5. Follow the instruction until the payment has been successfully

Internet Banking

Klik BCA

- 1. Go to BCA Klik (https://ibank.klikbca.com/) and type your Internet Banking User ID and PIN
- 2. Choose "Transfer to BCA Virtual Account"
- 3. Enter 16 digits of BCA Virtual Account number and select "Continue"
- Make sure the payment details are correct, and click "Continue" and enter the number "KeyBCA" and click "Send"
- 5. Follow the instruction until the payment has been successfully

Bank Permata

Please note that one Biznet Home Account has one Permata Virtual Account number.

The details and format of Permata Virtual Account number as follow:

8993 00 + 10 digit Billing Account

ATM Permata Bank

- 1. Insert your Permata Card and PIN
- 2. Choose "Other Transaction"
- 3. Choose "Payment" and "Others Payment"
- 4. Choose "Virtual Account"
- 5. Insert 16 digits of Permata Virtual Account number and choose "CORRECT"
- 6. Follow the instruction until the payment has been successfully

Permata Internet Banking

- 1. Go to PermataNet Klik (https://new. permatanet.com/permatanet/retail/logon) and type your Internet Banking User ID and PIN
- 2. Choose "Payment"
- 3. Choose "Bill Payment" and "Internet"
- 4. Enter 16 digits of the Permata Virtual Account number and choose "Continue"
- 5. Follow the instruction until the payment has been successfully

Bank Mandiri

Please note that one Biznet Home Account has one Mandiri Virtual Account number.

The details and format of Mandiri Virtual Account number as follow:

895911 + 10 digit Billing Account

ATM Mandiri Bank

- 1. Insert your Mandiri Card and PIN
- 2. Choose menu " Other Transactions" and "Subscription TV/Internet"
- 3. Input Company Code "89591" (Biznet Prepaid)
- 4. Input Mandiri Virtual Account Number and then choose "YES"
- 5. Follow the instruction until the payment has been successfully

Mandiri Internet Banking

- 1. Input User ID and PIN your account Internet Account Mandiri
- 2. Choose "Payment" and "Internet"
- 3. Choose "Biznet Prepaid", input Virtual Account Number Mandiri
- 4. To continue the payment transaction process, please open the Mandiri Online application
- 5. Then select the category "Pending Transactions"
- 6. Follow the instruction until the payment has been successfully

OCBC Bank

- 1. Go to Internet Banking OCBC NISP (https://online.ocbcnisp.com/) and enter User ID, Password and Captcha
- 2. Select "Payment & Purchase"
- 3. Select "Source Account"
- 4. Select "Unregistered Bills", click "Payment/Purchase"
- 5. Select Bill Type "Other Payments", Select "Biller Organization: BIZNET PREPAID" and enter customer number
- 6. If the payment details are correct, please confirm
- 7. Enter "Response Code Token" to complete payment and done
- 8. Customer will receive a confirmation that the transaction is successful

Mobile Banking

My BCA

- 1. Open myBCA application and Login
- 2. Select "Transfer"
- 3. Select "Virtual Account"
- 4. Enter the BCA Virtual Account number and click "Send"
- 5. If the payment details are correct, click "Proceed"
- 6. Enter myBCA PIN
- 7. Customer will receive a confirmation that the transaction is successful

Permata Me

- 1. Open the Permata ME application
- 2. Enter your Password
- 3. Select Pay Bills
- Select Subscription Menu
 Select Biznet Menu
- Select Biznet Menu
 Enter the Virtual Account Number
- Select the account
- 8 Enter the payment amount
- 9. Payment confirmation appears
- 10. Enter Mobile PIN
- 11. Transaction completed

Livin' by Mandiri

- 1. Open Livin' by Mandiri application and Login
- 2. Select "Pay"
- 3. Select "Internet & Cable TV"
- Select "Biznet Prepaid"
- 5. Enter Mandiri Virtual Account number and click "Continue
- 6. If the payment details are correct, click "Continue"
- 7. Enter Livin' by Mandiri PIN
- 8. Customer will receive a confirmation that the transaction is successful

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs » Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice

Mobile Banking

TMRW by UOB

- 1. Open TMRW application and Login
- 2. Select "Top up and Bills"
- 3. Select "Cable TV & Internet" category
- 4. Select "Biznet Home"
- 5. Enter Biznet Home Billing Account
- 6. If the payment details are correct, enter your PIN
- 7. Customer will receive a confirmation that the transaction is successful

BRImo

- 1. Open BRImo application and Login
- 2. Select "Other Menu"
- 3. Enter the "Billing" menu
- 4. Select "Cable TV & Internet"
- 5. Select "New Payment"
- 6. Select the service "Biznet" and enter "Billing Account Biznet Home", click "Continue"
- If the payment details are correct, click ""Pay"
 Customer will receive a confirmation that the transaction is successful

Teller Bank

BCA Bank

1. Complete the form with the following details: Destination Bank: *BCA*Desitination Bank Account Number: *16 Digits BCA Virtual Account Number*

In words: *Input total amount as stated in the bill*

Beneficiary Name: *Customer's Name* Beneficiary Address: *MIDPLAZA 2 LT.8*

2. Teller will process & print the payment receipt

BSI Mobile

- 1. Open OCBC NISP ONe Mobile application and Login
- 2. Select "Payment & Purchase"
- 3. Select "Other Payment"
- 4. Select "Biznet Prepaid" category and enter "Billing Account Biznet Home"
- 5. If the payment details are correct, enter your PIN
- 6. Customer will receive a confirmation that the transaction is successful

OCBC NISP ONe Mobile

- 1. Open OCBC NISP ONe Mobile application and Login
- 2. Select "Payment & Purchase"
- 3. Select "Other Payment"
- 4. Select "Biznet Prepaid" category and enter "Billing Account Biznet Home"
- 5. If the payment details are correct, enter your PIN
- 6. Customer will receive a confirmation that the transaction is successful

Permata Bank

- 1. Inform the Teller that you want to make payment using Virtual Account
- 2. Inform the 16 digits of customer's Permata Bank Virtual Account Number
- 3. Make payment as per the amount stated in the bill
- 4. Customer will receive payment slip from Teller

Mandiri Bank

- 1. Fill in the collection form or transfer form Collection/Transfer Form Guidelines:
 - a. Fill in date, depositor name & address
 b. Fill in recipient's name with "Biznet Prepaid – Customer Name"
 - c. Fill in customer number with 16 digits Mandiri Virtual Account Number
 - d. Fill in payment amount & in words
 - e. Fill in transaction purpose
- 2. Teller will process & print the payment receipt

ATM Bersama

Virtual Account Permata Bank

- 1. Choose "Other Menu"
- 2. Choose "Transfer"
- Insert bank code (Bank Permata code "013") and 16 digits of Permata Bank Virtual Account number and press "YES"
- 4. Insert total payment (the number must be same as total billing) and press "Yes"
- 5. Follow the instruction until the payment has been successfully

E-Commerce

Go Tagihan

- 1. Open Gojek application
- 2. Select "GoTagihan" menu
- 3. Select "Cable & Internet TV" menu
- 4. Select "Biznet" menu
- 5. Enter the Customer's Billing Account number
- 6. Customers can pay the bills listed by using GoPay
- 7. You will receive an information confirmation on your transaction

Tokopedia

- 1. Choose "Top-up & Tagihan"
- 2. Choose "Internet dan TV Kabel" category
- 3. Choose "Biznet Home"
- 4. Enter the customer's Billing ID number
- 5. Check payment details, if all details are correct, select "Continue"
- Enter the payment page and select "Pay
 You will receive an information confirmation on your transaction

Payment Point

Alfamart, Alfamidi, Circle K, Indomaret & Lawson Virtual Account Permata Bank

- 1. Customers visit the nearest outlet.
- 2. Please mention Billing Account number to the cashier.
- Cashier clerk will provide detailed billing information, if the information is correct please make payment according to the stated amount.
- 4. Transaction completed and customer is advised to save the payment receipt.

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs

» Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice

Biznet Wifi

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Biznet Wifi is a **Free WiFi Service from Biznet**, with speed up to **100 Mbps** for Biznet Home and Biznet Metronet's customers with automatic login.

For more information regarding Biznet Wifi location, please visit **biznetwifi.com/location**.

- 1. Choose SSID BiznetWifi on your device.
- 2. Input your **Biznet Home** or **Biznet Metronet** service's Username and Password and choose Log In.

WiFi	0		
✓ BiznetWifi	? ⊘		

Masuk sebagai Pe	langgan
Masukan Username & Pass	word Biznet
Home/ Biznet Metrone	et untuk
menggunakan layanan Interr	net 100 Mbps
tanpa batas waktu, dan dapa	at digunakan
untuk 5 (lima) peran	gkat.
Q User Name	
Password	
MASUK	



3. You are connected to Biznet Wifi.



 You can set the number of registered devices on Biznet Wifi service.



MyBiznet

1. Log in to Mybiznet to http://app.biznet.id Input your username and password.

	S Bizneť
Our generations shaped technology in ways that we have never imagined. The world is now available in the palm of our hands and we are getting more socially and globally connected through the Internet. We don't question, we learn.	Masuk antonrumi@gmail.com Ingat Saya Lupa Kata Sandi
	Masuk © 2020 - 2024 Biznet. All rights reserved. Biznet is part of MidPlaza Holding. Were Online

2. On the home page you can find information about **Customer Data**, **Billing** Information, Service Status, Biznet Branch Information, Promo and Additional Services Information.

Bizneť					Nomor Pelanggan: 5501367660
Berande Tiket Saya Akun Kakur	Data Pelanggan Intr Nornor Pelanggan 6601367 Narna Penzvahawin MATON Narna Bolgan ANTON Narna Bolgan IU Bahasa IU Bahasa IU Jernis Kelernin MALE Tanggal Lafiri 19-APR-	ormasi Tagihan	Pokorjaan Kategori Alamat 1 Alamat 2 Alamat 3 Alamat 4 Alamat 5 KulaKau/Kal ProvinsiKodo Pos	REGULAR CUSTOMER KOTA DENPASAR, DENPASAR BARAT, TEGAL KERTHA BALJ, 80119	Status Layanan Bandwidth 150 Mbps
	Layanan Akun Nomor Kontak 0813 451 Nomor Taghan 0010003	38 9435 78520	Negara Alamat 1 Alamat 2	JL GUNUNG AGUNG	Ubah Paket
	Nama Layanan BIZNET Berlangganan Sejak 13-AUG Berlaku Sampai 13-AUG	HOME 2020 2024	Alamat 3 Alamat 4 Alamat 5 Kota/Kec/Kel Provinsi/Kode Pos Negara	KOTA DENPASAR, DENPASAR BARAT, TEGAL KERTHA BALI, 80119 INDONESIA	 Kunjungi Cabang Kami Buat Tiket
	Layanan Tambahan				W



3. If you want to change the service package, select the service status menu then change the package, select the product you want. If you want to get a promo, please select promo in the promo column.

() Bizneť			Nomor Pelanggan: 5501367660
 Beranda Tiket Saya Akun Keluar 	Data Pelanggan Informasi Tagihan Nonor Pelanggan 66013675600 Nama Demanahana ANTO N Nama Beakang ANTO N Jama Beakang NO Jama Kalam MALE Tanggat Life 18APR-1986	Pokoyaan Kalegosi REGULAR CUSTOMER Alamat 1 Alamat 2 Alamat 3 Alamat 4 Ubah Paket Tian Ubah Produk Menjadi	Status Layanan Bandwidth 150 Mips
	Layanan Akun Nomor Kontak 0813 4588 9435 Nomor Tayhan 001000378520 Namu Layanan BEXNET HOME Bartangganan Sajak 13-AUG-2020 Bartaku Sampal 13-AUG-2024	Terapkan Promo (Jika Ada) Ubah Tipe Modem Aanut 3 Alanut 4 Ananut 5 Kota/Kockfel KOTA DENPASAR, DENPASAR BARAT, TEGAL KERTHA Provinsi(Kota Pice EALL, \$0119 Nigara INDONESIA	Ubah Paket Dapatkan Bantuan Kunjungi Cabang Kami
	Layanan Tambahan		

4. To buy extra quota, you can select additional services on the home page. But please note, the extra quota service will not renew your active period.

Layanan Tambahan		Promo	
BIZNET HOME XQUOTA - Z1 - 01D Kuota 500 GB Masa Aktif 1 Hari	Rp 50.000,00	PROMO BUY 9 MONTHS FREE 3 MONTHS	Rp 4.412.250,00
BIZNET HOME XQUOTA - Z1 - 03D Kuota 1000 GB Masa Aktif 3 Hari	Rp 100.000,00		
BIZNET HOME XQUOTA - Z1 - 07D Kuota 1500 GB Masa Aktif 7 Hari	Rp 150.000,00		
BIZNET HOME XQUOTA - Z1 - 30D Kuota 2000 GB Masa AMif 30 Harri	Rp 200.000,00		



5. In the Visit Our Store menu, you can see the nearest Biznet branch office from your location.

3 Bizneť			ANTON RUMI Nomor Pelanggan: 5501367660
 Beranda Tiket Saya Akun Keluar 	Data Pelanggan Informasi Tagihan Nome Pelanggan S6913676600 Nerre Penusaham ANTON Nama Belaniang ROM Nama Belaniang ROM Barlinea ND Jenes Kelarian MLE Tanggal I elar 16-APR-1998	Petergipan: Kateyon REGULAR CUSTOMER Kunjungi Store Kami Inter Denpasar BRANCH DENPASAR KOMPLEK PERTOKOAN GRAHA MAHKOTA BLOK B0 JL TELKU LUMAR NO 200 manutar	Status Layanan Bandwidth 150 Maps
	Layanan Akun Norma Kotelak Norma Tanjana 00 1000375520 Nama Layanan BIZNET HOME Bedangganan Sejak 13-AUG-2020 Detseku Samoei 13-AUG-2024	CLINE-TIMERODU 00.32/ 11:3/ 11/14 ERANCH DENPASAR GATOT SUBROTO JL CARGO PERMAI NO 99X SENIN - MINOGU 08:30 - 17:30 WITA BRANCH DENPASAR KESIMAN JL GATOT SUBROTO TIMUR NO 30 SENIN - MINOGU 08:30 - 17:30 WITA KosuKor/Koll KOTA DENPASAR, DENPASAR BARAT, TEGAL KERTH Provank/Kod Pop BALL 80119 Ngoyn INDONESIA	Ubah Paket Dapatkan Bantuan T Kunjungi Cabang Kami > KA Buat Tiket >
	Layanan Tambahan		e e e e e e e e e e e e e e e e e e e

6. My Tickets menu, can be used to create a new ticket to Biznet customer support.

() Bizneť				Nomor Pelanggan: 5501367660
A Beranda	Buat Tiket Baru			
1 Tiket Saya				
Akun	Nomor Tiket	Dibuat Tanggal	Permasalahan	Status Tiket
🗭 Keluar	11172965	25-Mar-2024	Retention	Open
				_
				· · · · · · · · · · · · · · · · · · ·

MyBiznet



7. My Ticket menu, you can see the progress of ticket that have been created.



8. Account Menu, provides information on services used and can change your MyBiznet portal password.

3 Bizneť			Nomor Pelanggan: 5501367660
Berando Tikat Saya Akun Kalua-	Profil Saya Informasi Akun Momor Pelanggan Bé013676600 Nama Langkap AntON RUMI Informasi Alamat Mamat 1 Alamat 2 Alamat 3 Alamat 5 Totorik Kode Nea BALAI, Be1PASAR, DENPASAR BARAT, TEGAL KERTHA Produk Kode Nea BALAI, B19	Informasi Kontak Nomor Telepon 0813 4588 9435 Email antonrum@gmail.com	O Ubah Kata Sandi
			Fig. Ver Onli

How to Use Biznet Community Booster

Biznet Community Booster is a feature that provides increased speed on Biznet services for all community members who have partnered with Biznet.

 Log in to Mybiznet at http://app.biznet.id Input your username and password.



2. Click Community Booster, then choose your community.





3. Enter your community member number and click **Search** to view your data.

Join Com	munity		Close
	Community Name KOLESE KANISI Community Descript Perkumpulan Al	JS ^{on} umni Kolese Kanisiu	s
Mem	ber ID		
Last	Name		
Last	Name	Search	
Last	Name	Search	

4. Make sure your data is correct, then click Join Community. If your data is incorrect, please contact Biznet Home Care.

Join Community		Close
Communit KOLESE Communit Perkum	ty Name E KANISIUS ty Description pulan Alumni Kolese Kanisius	
637988		
Rumi		
	Search	
Member Detail	Search	
Member Detail Member Name Community Number	Anton Rumi 637988	
Member Detail Member Name Community Number Community Name	Anton Rumi 637988 KOLESE KANISIUS	
Member Detail Member Name Community Number Community Name	Search Anton Rumi 637988 KOLESE KANISIUS Join Community	

5. You have successfully become a member of
Biznet Community Booster.
Your additional 25 Mbps bandwidth will be automatically updated within 5 minutes.



 The information about your total bandwidth can be seen on the main page.

